

# PROJECT STATUS REPORT (PSR)

07/01/2022 - 12/31/2022 - PSR-09506

## PROJECT SUMMARY

Operation number

JA-T1203

Suboperation number

ATN/ME-19132-JA

Project Name

Innovative Community Based Caregiving for Older Adults in Jamaica

Team Leader

Sudaney Blair

Executing Agency

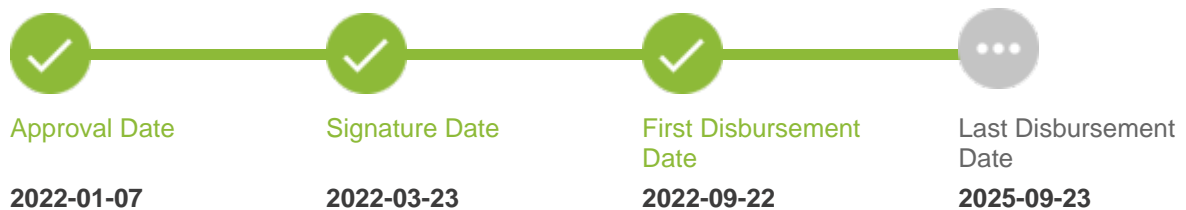
University Of The West Indies Mona Campus Subprogramme

Purpose

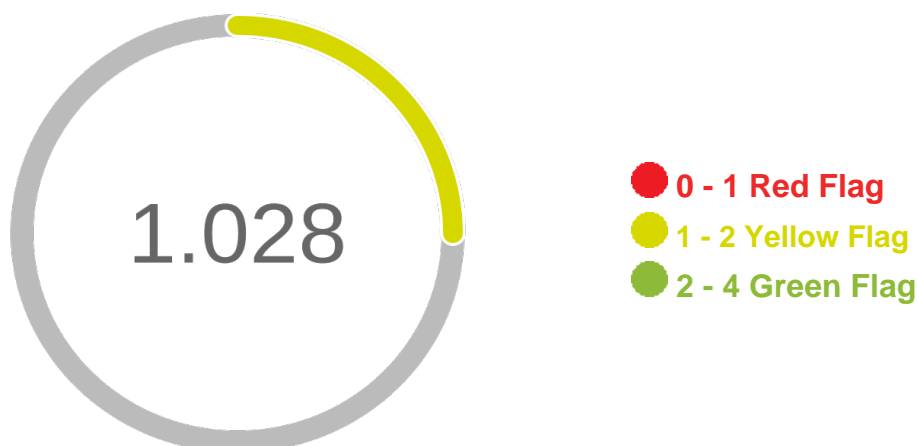
This will be accomplished mainly by implementing a series of community-based initiatives that will allow older adults to not only access information they need but also to actively participate in community life.



## Project cycle



## PSR SCORE



# LEARNINGS

## 1. Risk and Lessons

### 1.1. Risk

1.1.1. What do you think is the biggest risk that threatens the achievement of the project objectives?

The biggest risk to the project currently is the ability to provide local counterpart when required.

### 1.2. Greatest Achievement or Failure

1.2.1. What has been the greatest achievement or failure in the last semester that affected the implementation of the project?

A significant hinderance to the progress of the project in the last semester has been the integration of the project within the University's financial systems. Because of this, only the procurement of GIS services was completed last semester. Though the acquisition of GIS mapping services was concluded, we have been unable to issue a purchase requisition, through the University's financial systems, which is necessary for the firm to begin providing the service.

### 1.3. Findings and Lessons

1.3.1. What are the most useful findings and lessons from this project that when taken into consideration could improve the execution and results of existing projects and the design of similar projects in the future? A finding describes an action, circumstance or decision that was critical in determining the positive or negative evolution of the project (for example, switching from the development of a blockchain platform to a web-based shared database reduced the cost and time devoted to implementing the traceability capabilities required by the project). A lesson is a concrete, actionable proposal based on a finding that, in similar circumstances, would facilitate problem solving, risk mitigation, and the achievement of results (for example, Develop guidelines and criteria to identify candidates that could benefit from the implementation of a blockchain platform, and assess during the design if the selected project satisfies the criteria before committing to develop one).

I believe a critical lesson learnt for this project is the timing of key stakeholder engagement to secure buy-in. The project has been slow in implementation chiefly due to securing necessary approvals from the University. If this was done during project development then implementation could have progressed more smoothly.

## 2. Scalability and replicability

### 2.1. Scalability Plan

2.1.1. Now that the Project is in the execution phase, have you developed any concrete plan or action that will allow it to reach a greater number of users/clients/beneficiaries (or broader environmental or resilience to climate change and natural disasters impacts) in the future?

if the project is implemented as designed then it will be both scalable and replicable.

### 2.2. Costs and Partners to Scale

2.2.1. Now that the project is in the execution phase, do you know how much it costs to offer your product / service per user / client / beneficiary? Is this a factor that could affect reaching a greater number of users / clients / beneficiaries in the future? Has any public or private institution requested this information from you, looking for scaling or replicating the model / product / service?

The cost of services per product / service per user / client / beneficiary is not yet known.

### 2.3. Facilitating or Hindering Factors

2.3.1. Has any of these factors affected the number of users/clients/beneficiaries (more/fewer) reached by the project compared to what was originally planned (or environmental or resilience to climate change and natural disasters impacts)?

[Coordination with third parties, Cost of the solution]

Others, Which?

n/a

## 2.4. Scalability Scope

2.4.1. How feasible it is that the organization could reach a number of users/clients/beneficiaries 5, 10 or 100 times the number originally planned in the project design, five years after the project ends?

[It could reach less than 5 times the number of users/clients/beneficiaries originally planned in the project design five years after its closure]

2.4.2. How likely is the organization to reach that number five years after the project ends?

[Highly probable (above 90% chance)]

## 2.5. IDB Group business relation

2.5.1. Has a business relation been created with another part of the IDB Group different from IDB Lab?

No other business relation has been created with another part of the IDB Group.

## 2.6. Replicability Partners

2.6.1. Are you aware of any other entity at a national or international level that has copied / replicated completely or partially the business model of the project? Did you collaborate in the process with that entity?

[No]

If Yes, Explain

n/a

## 2.7. Replicability Scope

2.7.1. Number of users / clients / beneficiaries reached by entities that have fully or partially replicated / copied the business model / products / services implemented with the support of the project?

[N/A]

2.7.2. Have you experienced, in the last year, significant expansion (50% or more) of the reach of the business model of the project beyond what was expected in the original project design (due to increasing of the organizational size, operational scope or geographic spread)?

[No]

If Yes. Explain

n/a

2.7.3. Number of users / clients / beneficiaries reached as of the end of the year?

[Less than 2 times the number of users / clients / beneficiaries planned in the original project design]

## 2.8. Sustainability

2.8.1. How do you think the project will continue once the IDB Lab financing ends? Examples: it has identified external financing sources to continue operating, it has reached the breakeven point through the sale of services and products, it has obtained the support of public institutions or the private sector, it will adjust the business model to remain viable (via franchises, etc.)

The project will continue through the provision of training of health aides, the provision of home-based caregiving and the use of the recreational day centres which are all monetized activities.

## 3. Implementation

### 3.1. Facilitating or Hindering Factors

3.1.1. What specific aspects have (positively or negatively) affected the implementation of the project the most?

[Coordination with third parties, Contracting consultants / suppliers, Available resources]

Others, Which?

n/a

3.1.2. Explain in detail how these factors that you identified have made the implementation of the project easier or more difficult

As explained in Lesson Learnt, there is still some dissonance amongst the key stakeholders regarding the availability of counterpart funding. This has hindered the financing of procurements undertaken and to be undertaken.

3.2. Novel Technologies Factors

3.2.1. If the project makes use of novel technologies or methodologies, what factors have facilitated or hindered the implementation of the technological solution initially proposed by the project?

[Previous experience of the executing agency / client with the technology]

Others, Which?

n/a

#### 4. Development Outcomes (Quantitative)

4.0 Has your project contributed to any of the following indicators in the last 12 months (last year)?

[4.6. Not contribute]

#### 5. Development Outcomes (Qualitative)

5.1. Target population identified in the design

Is the target population that was identified in the design being reached by the project? Select the target population actually reached by the project that was originally identified in the project design.

[Senior adults, SMEs, Rural population, Urban/periurban population]

5.2. Population served NOT identified in the project design

5.2.1. Select if there are Groups that were NOT originally identified in the project design but are being reached in the execution phase?

[None]

5.3. Facilitating or Hindering Factors

5.3.1. Factors that have affected (facilitated or hindered) reaching these groups, or the resilience/environmental impacts, in the numbers/dimensions that the project had originally planned.

[Business model]

Others

n/a

5.3.2. Explain in detail how these factors that you have identified have affected the ability of the project to reach the groups (achieve resilience/environmental impacts) in the numbers/dimensions originally expected

Project implementation still in its infancy

### INDICATORS



Overachieved



Achieved



Pending





In process



Overdue





**C1: C1 Communications and awareness campaign****Weight:** 33%**Qualification:** Satisfactory

0%

Indicators	Planned	Achieved	Status
I1 Number of people reached	48000 ( 2025-06-23)		
I2 Number of communications campaigns completed	5 ( 2022-03-23)		






**C2: C2 Training program and pilot for community-based geriatric health aide program****Weight:** 33%**Qualification:** Satisfactory

0%

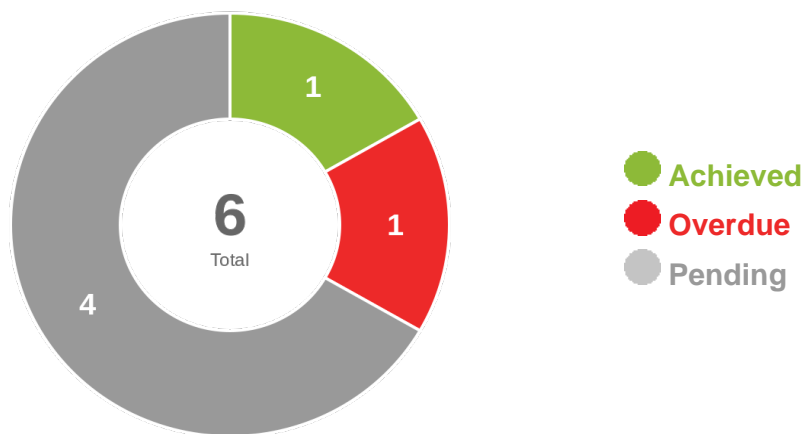
Indicators	Planned	Achieved	Status
I2 Number of people trained	120 ( 2022-03-23)		
I3 Pilot model manual/toolkit created	1 ( 2024-02-23)		
I1 Number of participating older adults	600 ( 2025-02-23)		
I4 Number of SMEs oriented in customer service for older adults	320 ( 2025-06-23)		

**C3: C3 Digitalization of the community based Healthtech solution****Weight:** 34%**Qualification:** Satisfactory

0%

Indicators	Planned	Achieved	Status
I3 Digital platform developed	1 ( 2024-02-23)		
I5 Number of people reached using digital telecare solutions	42000 ( 2025-06-23)		
I1 Registry developed	1 ( 2024-02-23)		
I2 GIS mapping developed	1 ( 2024-02-23)		
I4 Mobile App developed	1 ( 2024-02-23)		

MILESTONES



Milestones	Achieved Value	Due Date	Achieved Date	Status
*Execute Communications Campaign	1	2023-03-23		<div></div>
*Registry Developed	1	2023-09-23		<div></div>
*Mobile App Launched	15000	2024-03-23		<div></div>
*Orientation of SMEs	320	2024-09-23		<div></div>
*Community-based model day centre program piloted	1	2025-03-23		<div></div>
*Condiciones Previas / Prior Conditions	1	2022-09-23	2022-09-20	<div></div>