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DB Reference N°: IDB-P747632-05/21

Country: Jamaica

Institution: Inter-American Development Bank

Sector: Information and Communications Technology

Deadline: 2021-06-30T00:00:00.00-04:00

Status: Published

Loan N°./Financing:

Project: Security Strengthening Project (SSP)

Title: INFORMATION TECHNOLOGY COMPETENCE TRAINING

Borrower/Bid No: MNS/SSP/2021/05/REOI-003

Government of Jamaica

IDB Inter-American Development Bank

REQUEST FOR EXPRESSIONS OF INTEREST

INFORMATION TECHNOLOGY COMPETENCE TRAINING

Institution: Inter-American Development Bank

Country: Jamaica

Project: Security Strengthening Project (SSP)

Loan/Credit/Grant No.: *JA-L1074*

Contract/Bid No. : *MNS/SSP/2021/05/REOI-003*

Deadline*: 30 June 2021*

Abstract:

The Government of Jamaica through the Ministry of National Security (MNS) is implementing the Security Strengthening Project (SSP) which is comprised of the following three (3) components:

i. Violent crime prevention and management;
ii. Improving investigative capabilities for homicides and;
iii. Change Management and Communications.

The Security Strengthening Project is aligned with the Sector Strategy on Institutions for Growth and Social welfare (GN-2587-2 and the Sector Framework for Citizen Security and Justice (OP1201). The project is consistent with the 2016-2021 IDBG Country Strategy with Jamaica (GN2868) and will contribute to the Corporate Results Framework (CRF) 2016-2019 (GN-2727-6) output indicators of: (i) Government agencies benefited by projects that strengthen technological and managerial tools to improve public service delivery; and (ii) Crime information systems strengthened. The project is also aligned with the 2017 Jamaica's Ministry of National Security Five Pillar Strategy for Crime Prevention and Citizen Security.

The Ministry of National Security *has received* financing from *the Inter-American Development Bank (IDB)*, and it intends to apply part of the proceeds to payments under the project Security

Strengthening Project (SSP), for a firm to undertake an Information Technology Competence Training.

The Ministry of National Security now invites suitably qualified consulting firms to submit their Expressions of Interest (EOI) to undertake the Information Technology Competence Training. Your EOI must include details of your Firm's relevant experience and qualifications to perform the services. Only shortlisted firms will be contacted and requested to submit a combined technicalprice proposal.

Consultancy Objective

The Ministry of National Security's primary objective is to purchase a self-paced, off-the-shelf IT competence development program that the JCF will roll out to all members (over 11,000 officers), that will support the JCF drive to improve the overall IT competence of its team. This will support the JCF strategy to have the team effectively embrace and use technology in the execution of their jobs.

The program selected will be uploaded on the open-source Learning Management System -Moodle at the National Police College of Jamaica (NPCJ) or officers may use the LMS of the vendor. The online learning modules must address the following (but not limited to) areas:

- Introduction to Computing
- Microsoft Office Suite (caters to various competency levels)
- Basic Hardware and software Troubleshooting
- Cyber Security and Threats
- Internet safety

More specifically, the consulting firm is required to:

Provide IT Competence Development program that addresses the following functionalities of the JCF:

A. An IT competency framework
B. Competency Levels
C. Competency Levels to be catered to include:
D. A training program that includes courses/modules/section for the various levels of IT competence training

E. A Learning Management System (LMS) component that will
F. An implementation approach that will
G. A program delivery that will

This procurement process requires consultants to have the following specific experience and/or capabilities:

Qualifications:

The proposed team must include persons with the qualifications, skills and experience below. The proposal must also include the team member who will be coordinating the effort of the proposed team and who will function as the single point of contact for SSP.

Academic Degree / Level & Years of Professional Work Experience:

- ISO Ratified
- Have over 10 years' experience in providing training in an online environment

Qualification of Project Manager and Team Lead

Team Leader

- Post Graduate Certification and/or master's degree in Information Technology, Instructional Design, Curriculum Design, Educational Technology, multimedia production or a relevant educational degree or qualification
- Demonstrate a tract record in creating high quality online learning experiences
- Extensive experience in producing robust learning programs that are consistently updated
- At least 10 years' experience in executing online learning
- At Least 10 years' experience in creating resources for online platforms

Project Manager

- Post Graduate Certification and/or master's degree in Information Technology, Instructional Design, Curriculum Design, Educational Technology, multimedia production or a relevant educational degree or qualification
- At least 5 years' experience in executing online learning
- At least 2 years' experience in creating resources for online platforms

A Consulting firm will be selected in accordance with the procedures set out in the Inter-American Development Bank: Policies for the Selection and Contracting of Consultants financed by the Inter-American Development Bank GN-2350-9 for Quality-and Cost-Based Selection (QCBS). The selection of the Consultant will also be in accordance with the Government of Jamaica's Public Procurement Act (2015) .

The full detail of the engagement is included in the Terms of Reference which can be viewed at www.mns.gov.jm. The closing date for submission of Expressions of Interest is **Wednesday June 30, 2021 at 2:00 pm** and must be delivered to peu@mns.gov.jm or the address below. Late submissions will not be accepted.

The Ministry of National Security reserves the right not to accept the lowest, or any other tender or to abort the tender process and reject all bids at any time prior to the award of contract without incurring any liability.

Attn: Procurement Specialist

Ministry of National Security

Security Strengthening Project Shops 31 – 32

Kingston Mall

Kingston

Jamaica WI

Attachments:

https://devbusiness.un.org/system/files/TERMS%20OF%20REFERENCE%20-%20IT%20competence%20trainingSSPv5%281%29.pdf