Posted on: 2021-05-30T00:00:00.00-04:00

DB Reference N°: IDB-P746957-05/21

Country: Jamaica

Institution: Inter-American Development Bank

Sector: General - Public Sector Management

Deadline: 2021-07-14T00:00:00.00-04:00

Status: Published

Loan N°./Financing: 4374/OC-JA

Project: Support to the Public Sector Transformation Programme

Title: Supply and Implementation of a Customer Relationship Management System for Passport, Immigration and Citizenship Agency (PICA)

Borrower/Bid No: TIU/2021/PICA/ICB-001

Government of Jamaica

IDB Inter-American Development Bank

INVITATION FOR BIDS

Country:	Jamaica
Procurement Entity:	Ministry of Finance and the Public Service (MOFPS)
Project Name:	Support to the Public Sector Transformation Programme
Sector:	Reform/Modernization of the State
Project #:	JA-L1073 | 4374/OC-JA
Procurement Name:	***Supply and Implementation of a Customer Relationship Management System for Passport, Immigration and Citizenship Agency (PICA)***
Contract/Bid#:	**TIU/2021/PICA/ICB-001**
Eligibility:	• This bidding is open to all interested eligible bidders • Tax Compliance Certificate (TCC) and Public Procurement Commission (PPC) registration may be required **IF** you are selected for contract award.

- Proof of certification/authorization from the manufacturer(s)/developer(s) to supply and support the systems being proposed is required at the time of Bid submission.

Procurement Method: Bidding will be conducted through the International Competitive Bidding (ICB) procedures specified in the IDB's Policies for the procurement of Goods and Works (GN-2349-9) and the GOJ's Public Procurement Act 2015 and the accompanying Regulations.

Tender Document: Tender Documents are available immediately on the GOJ's Electronic Procurement website www.gojep.gov.jm. for download.

Registration is required for vendors to participate; registration instructions are available on the website.

Bidders' Conference: A Pre-Bid meeting is to take place virtually on **June 14, 2021.**

Bidders wishing to participate must contact the Purchaser **by June 8, 2021.**

Web conferencing details will be provided on **June 11, 2021** to the confirmed attendees.

Deadline for submission: Bids must be submitted online via www.gojep.gov.jm no later than **July 14, 2021 at 1:00 p.m.**

Online Bid Opening takes place on the same day at **1:15 p.m.** An online bid opening report will be sent to all Bidders that submitted a proposal.

Contact Information: Procurement Specialist

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