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DB Reference N°: IDB-P1044060-08/22

Country: Bahamas

Institution: Inter-American Development Bank

Sector: Finance, Management and Administration, Finance, Accounting and Auditing, Fiscal and Taxation, Insurance and Pension, General - Finance, Management and Administration, Procurement, Project Management, Survey, Private Sector Management, Business Climate and Competitiveness, Microenterprise Development, General - Private Sector Management, SME Development, Public Sector Management, Anti-corruption/Accountability, Organizational Capacity Development, General - Public Sector Management, Public-Private Partnerships, Sub-National Government

Deadline: 2022-09-09T00:00:00.00-04:00

Status: Published

Loan N°./Financing: LO-4549 / OC-BH

Project: Government Digital Transformation to Strengthen Competitiveness

Title: ANNUAL SURVEY

Borrower/Bid No: RFB-BAH-0021

Government Digital Transformation to Strengthen Competitiveness

Country: The Commonwealth of The Bahamas

Supporting Institution: Inter-American Development Bank

Programme: Government Digital Transformation to Strengthen Competitiveness

Project Number: BH-L1045

Loan Number: LO-4549 / OC-BH

Sector: Reform / Modernization of the State

Sub-Sector: E-Government

Abstract: We are seeking the services of a suitably qualified consulting firm to develop an implementation framework and methodology, as well as conduct, analyze results of, and report on an ‘Annual Survey on Digital Government for Competitiveness’.

Deadline: 9th September, 2022

The Ministry of Economic Affairs, of the Commonwealth of The Bahamas has received financing from the Inter-American Development Bank (IDB), toward the cost of the Government Digital Transformation to Strengthen Competitiveness Programme and intends to apply part of the proceeds for the above-referenced consulting services. The consulting services ("the Services") will be to design and implement a nationally representative survey that will have two questionnaires. They will include: 1) A business questionnaire to examine characterization of businesses; likelihood of digital uptake; perception of government data; and ease of doing business; and, 2) A government service user questionnaire to examine perception of government services, availability, utilization frequency, and customer satisfaction. The sampling methodology will be a stratified random sample, and cross sectional (The survey will be repeated annually over a period of three years. Re-engagement will be based on an annual satisfactory review). The following are the key activities of the engagement:

1. Provide the sampling framework and methodology
2. Develop and conduct the online 'Annual Survey on Digital Government for Competitiveness'
3. Perform a pre-test to refine the questionnaires
4. Collect, store and make available respondent feedback microdata
5. Prepare data for analysis and implement quality control processes to ensure data consistency
6. Develop and submit a results and analysis report.

Please refer to **IADB.ORG** for further information on the loan.

Firm experience and competencies desired include:

1. Expertise in conducting statistical research projects
2. Expertise in administering online surveys
3. Proven capacity to work with a broad range of partners, including statistical experts, government bodies, non-government organizations and academia in the Caribbean.

The Office of The Prime Minister now invites eligible consulting firms ("Consultants") to indicate their interest in providing the Services. Interested Consultants should provide information demonstrating that they have the required qualifications and relevant experience to perform the Services. Consultants will be selected in accordance with the procedures set out in the Inter-American Development Bank: *Policies for the Selection and Contracting of Consultants financed by the Inter-American Development Bank* GN-2350-15 and is open to all eligible bidders as defined in the policies.

Consultants may associate with other firms in the form of a joint venture or a sub-consultancy to enhance their qualifications. For the purpose of establishing the short list, the nationality of a firm is that of the country in which it is legally incorporated or constituted and in the case of Joint Venture, the nationality of the firm appointed to represent it. A Consultant will be selected in accordance with the Quality and Cost Based Selection (QCBS) method set out in the Consultant Policies. The EOI responses will be evaluated and the top five (5) firms will advance and receive copies of the RFP.

Further information, i.e. questions or **clarifications** may be obtained from The Procurement Specialist of the

Digital Transformation Project Execution Unit at **DTUPROCUREMENT@BAHAMAS.GOV.BS** on or before the **6th September, 2022**.

Expressions of Interest must be submitted in a written form via email to **DTUPROCUREMENT@BAHAMAS.GOV.BS** on or before **5:00pm on the 9th September, 2022**. **LATE SUBMISSIONS WILL NOT BE ACCEPTED.**

All Expressions of Interest should be marked as follows: ATTENTION: The Permanent Secretary, Department of Transformation and Digitization, Ministry of Economic Affairs, MARKED FOR: 'Annual Survey on Digital Government for Competitiveness'**.**

Attachments:

https://devbusiness.un.org/system/files/AnnualSurvey.EOI%20-%20Publication%2008-2022.pdf