Posted on: 2023-01-17T00:00:00.00-04:00

DB Reference N°: IDB-P1126630-01/23

Country: Jamaica

Institution: Inter-American Development Bank

Sector: General - Agriculture, Fisheries and Forestry, General - Industry

Deadline: 2023-02-15T00:00:00.00-04:00

Status: Published

Loan N°./Financing: 4645/OC-JA

Project: Skills Development for Global Services Sector in Jamaica (JA-L1079)

Title: ENGAGEMENT OF A FIRM TO PROVIDE CONSULTANCY SERVICES TO EXPAND THE NATIONAL BUSINESS PORTAL IN SUPPORT OF GLOBAL SERVICES SECTOR INSTITUTIONS

Borrower/Bid No:

Global Services Sector (GSS)

ENGAGEMENT OF A FIRM TO PROVIDE CONSULTANCY SERVICES TO EXPAND THE NATIONAL BUSINESS PORTAL IN SUPPORT OF GLOBAL SERVICES SECTOR INSTITUTIONS

INVITATION FOR EXPRESSIONS OF INTEREST

The Government of Jamaica through its agency, JAMPRO, 18 Trafalgar Road, Kingston 10, invites expressions of interest from suitable qualified firms to provide consultancy services to expand the National Business Portal in support of Global Services Sector Institutions in Jamaica.

JAMPRO, has received funding from the Inter-American Development Bank (IDB) and is applying a part of the proceeds to this procurement activity.

IDB Technical Corporation: JA-L1079

Project Name: Skills Development for Global Services Sector

Type of Consultancy: Consulting Firm

Duration: 6 months

Policy; GN2350-9

OBJECTIVES OF THE CONSULTANCY

The objective of this consultancy is to expand the current NBP to include additional processes in support of institutions that interact with the GSS (to onboard onto the Portal the B2G processes that support the Global Digital Services sector.)

QUALIFICATION AND EXPERIENCE

The consulting firm must ideally have:

- At least 6 similar projects over the last 10 years with elements of:
    - Business Process Automation, Digital Transformation and/or Data Migration for manual processes
    - development of Portal and Business Process Management solutions
    - developing Dashboard and Correspondence Management solutions
    - conducting Business Intelligence and Reporting Document Management services
- At least 4 similar projects over the last 10 years with elements of conducting UATs
- At least 4 similar projects over the last 10 years with elements of conducting training for the use of systems developed for clients

Interested Consulting Firms should record their interest in writing at the email address cited below. The firms must provide information indicating but not limited to the following:

- Experience in undertaking similar of type projects
- Years in business and specifically years of experience undertaking similar assignments
- Managerial and technical Capabilities of the Firm to undertake the assignment to include qualifications and experience of key staff.

Further information can be obtained at the address below:

Procurement Specialist

Global Services Sector Project

Jamaica Promotions Corporation (JAMPRO)

18 Trafalgar Road

Kingston 18

E-mail: gssprocurement@jamprocorp.com

All clarifications should be submitted through the Government of Jamaica Electronic Procurement (GOJEP) System on or before **February 7, 2023.**

DEADLINE FOR SUBMISSION

Deadline for submission of the Firm's EOI is **February 15, 2023**. Submissions must be done via the Government of Jamaica Electronic Procurement System accessible at **www.gojep.gov.jm**.

For assistance with registration on the system, accessing of EOI documents and uploading of EOI response, kindly contact the Ministry of Finance e-Procurement Help Desk at (1876) 806-4581/932-5220/5251/5253

Late responses will be automatically rejected by the system

Document will be available for download in GOJEP on or before January 16, 2023.

Attachments:

https://devbusiness.un.org/system/files/Advertisement-NBP-Open%20Tender_Jan1023.docx