

# **Government of Belize**

Ministry of Works



George Price Highway Rehabilitation (BL-L1019) and Supplemental  
Financing for George Price Highway Rehabilitation (BL-L1029)

## **Consultation and Stakeholder Engagement Plan**

July 2018

This document was prepared by Christa Hulse, Social Consultant  
for the Government of Belize, Ministry of Works.  
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## Acronyms

|         |  |
|---------|--|
| BTIA    | Belize Tourism Industry Association  |
| CAP     | Chapter  |
| CEO     | Chief Executive Officer  |
| CSEP    | Consultation and Stakeholder Engagement Plan                                 |
| DOE     | Department of the Environment  |
| ESIA    | Environmental and Social Impact Assessment                                   |
| ESMP    | Environmental Safety Management Plan   |
| GOB     | Government of Belize   |
| GPH     | George Price Highway   |
| IA      | Institute of Archaeology   |
| IDB     | Inter-American Development Bank  |
| ISCR    | Institute for Social and Cultural Research                                   |
| MHDSTPA | Ministry of Human Development, Social Transformation and Poverty Alleviation |
| MOW     | Ministry of Works  |
| NEMO    | National Emergency Management Organization                                   |
| NGC     | National Garifuna Council  |
| NGO     | Non-Governmental Organization  |
| PAP     | Project Affected Person  |
| PEU     | Project Execution Unit   |
| RLRP    | Rehabilitation and Livelihood Restoration Plan                               |
| SS      | Social Specialist  |
| TOR     | Terms of Reference   |

## Introduction

### Background

The Ministry of Works (MOW) of the Government of Belize (GOB), with the support of the Inter-American Development Bank (IDB), is undertaking the rehabilitation of the George Price Highway (GPH) from the junction with the Hummingbird Highway to the Belize – Guatemala Border. This road works has been divided into four sections as follows:

- Section 1 – from KM 0 to KM +485
- Section 2 – from KM +485 to KM 15+720
- Section 3 – from KM 15+720 to KM 32+450
- Section 4 – from KM 0 to KM 13+530

Section 1 involves the installation of a new Roaring Creek Bridge and includes the approaches on either side of the bridge. This is being constructed by M&M Engineering Consultants Ltd. Section 2, from Roaring Creek to the Iguana Creek Road junction, involves mostly highway rehabilitation works as well as the shaving of the hillside at the Z-curve to allow for expansion of the highway at that point. Teichroeb and Sons Ltd are constructing this section of the road. Finally, the construction of Section 3, from Iguana Creek Road junction to Loma Luz Boulevard in Santa Elena Town, which comprises only highway rehabilitation works, is currently out for bid. IMC Worldwide is supervising the civil works, in sections 1 – 3, with the assistance of Chia's Engineering. Sections 1 – 3 is being funded by IDB loan BL-L1019 and supplemental loan BL-L1029.

Section 4 begins at Buena Vista Street in West San Ignacio and ends at the Belize – Guatemala Border near the Town of Benque Viejo del Carmen. It includes a by-pass around the village of San Jose Succotz so as to mitigate for the frequent flooding of the Mopan River. These floods often render a large portion of the GPH, within the village of Succotz, impassable. Funding for section 4 is still in the development and approval phases.

This document hence, is the Consultation and Stakeholder Engagement Plan (CSEP) for the rehabilitation of only Sections 1 – 3 of the George Price Highway (GPH), hereinafter referred to as “the project.” The rehabilitation of Section 4 will require an updated version of this CSEP or an additional annex that will outline the plan to consult and engage stakeholders within that section of the highway.

### What is Consultation and Stakeholder Engagement

Consultation and Stakeholder Engagement is an inclusive process in which a project's proponents consult with those individuals and groups who will be

impacted by the project, who have a general interest in the project and who can facilitate the development of the project. Consultation and Engagement begins early and continues throughout the life cycle of the project. The specific aim is to develop meaningful relationships that will support the installation of the project while successfully managing any associated environmental and social risks.

The Consultation and Stakeholder Engagement Plan sets the framework for the consultation and engagement of a project's stakeholders. Within the framework, stakeholders are identified and classified as to their relationship with the project; appropriate methods and frequency of relating with stakeholders are elaborated; a mechanism to attend to grievances developed; and a system of monitoring and reporting ensure that the plan is both flexible and functioning as intended. Additionally, the CSEP works in tandem with other social plans developed as safeguard mechanisms for the project. In this case, the CSEP is informed by the ESIA, ESMP, Gender Action Plan, and RLRP and is made operational through a Communications Plan.

### **Objectives of the Consultation and Stakeholder Engagement Process**

The objectives of the consultation and stakeholder engagement process are as follows:

- To ascertain the views and perceptions of potentially affected persons to inform the project design.
- To serve as a means of triangulating data for greater reliability and validity.
- To provide stakeholders with an overview of their rights and responsibilities as it relates to the project.
- To allow for inclusiveness that will foster greater trust, project acceptance and local ownership, which are necessary components for the sustainability of the project.
- To keep stakeholders apprised of the progress of the project.

### **Elements of a Meaningful Consultation and Stakeholder Engagement Process<sup>1</sup>**

1. Identification of priority issues – What are the likely risks and opportunities arising from the project?
2. Stakeholder analysis and consultation plan – Who is affected by the project, and who has an interest that can influence outcomes? How will the project engage with them?
3. Prior information – How will information be provided to stakeholders prior to consultation and consultation events in a meaningful way?

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<sup>1</sup> Inter-American Development Bank. (2017). *Meaningful stakeholder consultation: IDB series on environmental and social risk and opportunity*.

4. Appropriate forums and methods for the consultation and engagement process – How should consultation events be organized?
5. Grievance redress mechanisms – How can stakeholders seek remedy if they feel the project is causing harm to them or the environment?
6. Design and implementation decisions considering stakeholder perspectives – How will stakeholder concerns and recommendations be addressed in project decision-making and the overall management system?
7. Feedback to stakeholders and transparency in decision-making – How will the stakeholders be informed about project decisions and how their view and inputs have been incorporated?
8. Baseline data, action plans, and management systems – What are the action plans that the project will implement to reduce risk and enhance benefits for project stakeholders? How will the project establish and maintain a suitable management system to address environmental and social issues?
9. Documentation and public disclosure – What are the mechanisms established to document and disclose relevant project information?
10. On-going stakeholder consultation and engagement during implementation – What are the mechanisms established to ensure that stakeholders are kept informed and involved throughout project implementation?

## Relevant Regulations and Requirements

This CSEP is informed by the following legislation and policies:

### National Legislation

- Environmental Protection Act, CAP 328 (rev. ed. 2011)
- Environmental Impact Assessment (Amendment) Regulation, 2007

### IDB Policies

- OP-102 Access to Information
- OP-703 Environmental and Social Safeguards Compliance
- OP-710 Involuntary Resettlement
- OP-761 Gender Equality in Development
- OP-765 Indigenous Peoples

## Stakeholder Identification and Analysis

### Methodology

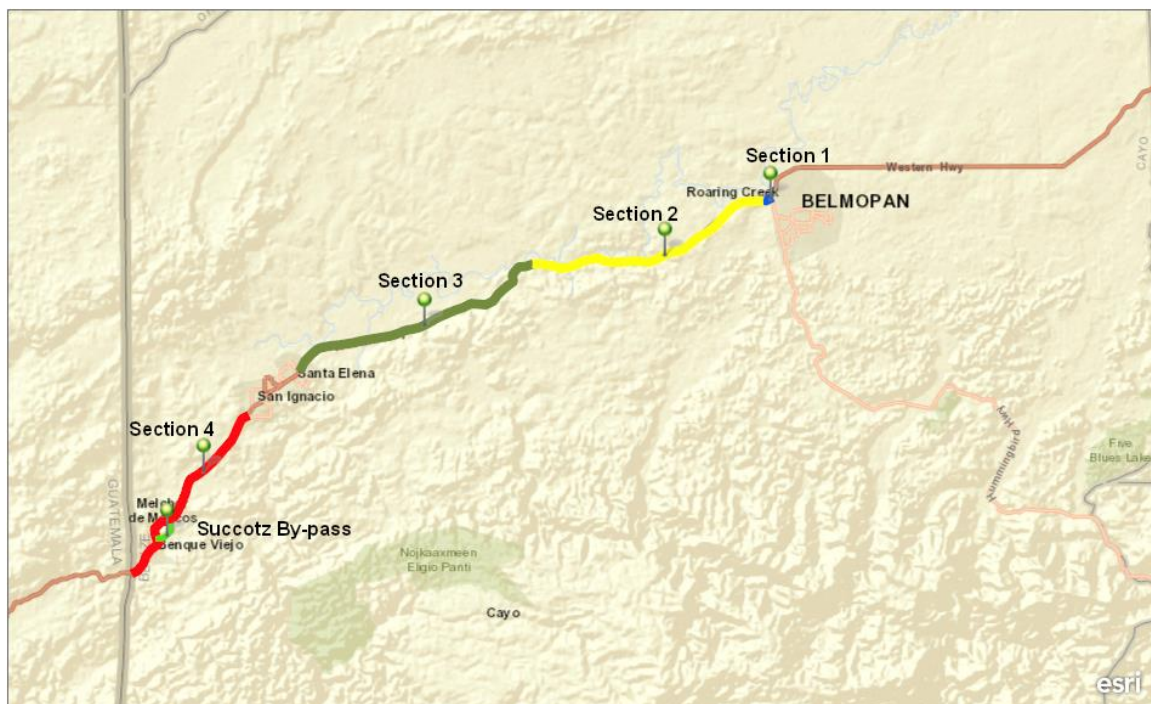
The first step in the consultation and stakeholder engagement process is to identify those individuals and groups who will be impacted by the project, have a stake in the project and/or have an interest in the project. These are the stakeholders who are consulted or will be involved in the project. The initial list of stakeholders for

Sections 1 – 3 of this highway rehabilitation project was developed based on the original ESIA done in 2014, a Terms of Reference (TOR) that highlighted certain IDB policy focus areas for development and an environmental and social scoping exercise conducted from April 24<sup>th</sup> – 27<sup>th</sup>, 2018. This list however, is dynamic and may be expanded throughout the project's life cycle.

The stakeholder groups, which currently make up the focus of this consultation and engagement plan include government authorities; the affected communities living within the project area; civil society and development agencies; and commercial organizations. The towns and villages within the project area include:

- Section 1 – Roaring Creek Village
- Section 2 – Camalote Village, Teakettle Village, Ontario Village, and Blackman Eddy Village
- Section 3 – Unitedville, Georgeville, and Esperanza Village.

**Figure 1: Map of GPH with road sections**



## Project Stakeholders

The following table provides a list of stakeholders within the various sectors of society who will be impacted by the project, have an interest in the project or can facilitate the development and implementation of the project.

**Table 1: Project Stakeholders**

| Stakeholder  | Summary of Specific Interest/Role in Project   | Point of Contact   |
|--|--|--|
| Government Authorities/Project Facilitators                                  |  |  |
| Ministry of Works  | Executing Unit of the Project  | Errol Gentle (CEO)<br>ceo@mow.gov.bz<br><br>Lennox Bradley (Chief Engineer)<br>chief.engineer@mow.gov.bz                           |
| Ministry of Health   | Information sharing to coordinate with hospitals, clinics and ambulances. Provision of STDs and HIV/AIDS awareness training for contractors/workers.           | Dr. Ramon Figueroa (CEO)<br>822-2325/2363/0809<br>seniorsecretary@health.gov.bz  |
| Ministry of Transport and NEMO   | Regulate traffic and coordinate public transportation systems. Coordinate emergency preparedness.  | Ruth Meighan (CEO)<br>822-2138<br><br>Col. Shelton DeFour (National Emergency Coordinator)<br>828-4332<br>defour_shelton@yahoo.com |
| Ministry of Human Development, Social Transformation and Poverty Alleviation | Provide assistance in the relocation of physically displaced individuals. Sensitizing training for contractors and workers to engage vulnerable persons.       | Judith Alpuche (CEO)<br>822-2248<br>ceo@humandev.gov.bz  |
| Ministry of Agriculture  | Share information as it relates to road works in the vicinity of Central Farm. Ascertain information on the use of the highway within the agricultural sector. | Jose Alpuche (CEO)<br>822-2241<br>ceo@agriculture.gov.bz   |
| Project Execution Unit (PEU)   |  | Derick Calles (Project Manager)<br>822-0100<br>Zone.Engineer_South@mow.gov.bz<br><br>Natalie Bucknor (Secretary)<br>822-0100       |

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|---|---|--|
|   |   | natalie.bucknor@mow.gov.bz   |
| IMC Worldwide                                   | Supervision firm for civil works (Sections 1-3)   | Andrew Clough (Team Leader/Sr. Resident Engineer)<br>802-1749<br>Andrew.Clough@imcworldwide.com  |
| Chia's Engineering                              | Primary agent of IMC Worldwide  | Julio & Romy Chia (Directors)<br>chias.engineering@gmail.com   |
| M&Ms Engineering Consultants Ltd.               | Contractor for Section 1  | Roque Matus (Managing Director)<br><br>Matthew Preston<br>mmengineeringconsultants@gmail.com   |
| Teichroeb & Sons Ltd.                           | Contractor for Section 2  | Peter Teichroeb (Director)   |
| Lands Department                                | Coordinate land acquisition for road works.   | Wilbur Vallejos (Lands Commissioner)<br>commissioner@naturalresources.gov.bz<br><br>Nicola Cho (Legal Counsel)<br>legal@naturalresources.gov.bz  |
| Mining Unit                                     | Liaise to develop safeguards for mining works including quarry blasting.  | Michelle Alvarez (Inspector of Mines)<br>802-2711  |
| Spatial Data Department                         | Coordinate land acquisition for road works.   | Gina Young (Director)<br>director.spatialdata@naturalresources.gov.bz  |
| Department of Environment (DOE)                 | Provide GOB environmental and social permitting requirements, enforces these requirements and provides guidance on environmental and social issues.   | Martin Alegria (CEO)<br>doe.ceo@environment.gov.bz<br><br>Leonides Sosa (Environmental Officer)<br>Project Evaluation Unit<br>eiaunit@environment.gov.bz<br><br>Malik Flores (Environmental Officer)<br>Enforcement Unit<br>822-2819<br>enforcement@environment.gov.bz |
| Institute of Archaeology (IA)                   | Ascertain protocol for dealing with archaeological mounds/finds, cemeteries and waterfalls in the project area.   | Dr. John Morris (Director)<br>822-2106<br>ia@nichbelize.org  |
| Institute for Social & Cultural Research (ISCR) | Overview of indigenous cultures in communities of project area. Guidance on policy considerations concerning indigenous peoples and other cultural groups. Provide awareness of cultural heritage points of | Nigel Encalada (Director)<br>822-3307<br>iscr@nichbelize.org   |

|   |   |   |
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|   | interest within the project area.   |   |
| Police Department   | Safety at Quarry. Also, should be notified of road closures and diversion routes.   | Allen Whyllie (Commissioner of Police)<br>822-3865, 802-0891<br>compol@btl.net  |
| Belize National Fire Service                                  | Notify of road closures and diversion routes.   | 223-1183  |
| Ministry of Economic Development – Belize Road Safety Project | Liaise to develop road safety programs for GPH.   | Yvonne Hyde (Chairlady)<br><a href="mailto:ceo@med.gov.bz">ceo@med.gov.bz</a><br><br>Pamela Scott (Project Manager)<br>822-3517   |
| Ministry of Agriculture – Cooperatives Department             |   | Gareth Murillo – Registrar of Cooperatives<br>822-2131<br>gmurillo.blzcoopsdept@gmail.com   |
| Women’s Department  | Consult to gain guidance on sensitizing contractors/workers on sexual harassment and exploitation.  | Taheera Usher<br>227-7397<br>sec.wd@humandev.gov.bz   |
| National Council on Ageing                                    | Consult to gain guidance on sensitizing contractors/workers on engaging the elderly.  | Ix-Chel Poot (Executive Director)<br>822-1546<br>info@ncabz.org<br>ncabze@yahoo.com   |
| Belize Social Security Board                                  | Provide guidelines and assistance for job seekers to attain a social security card.   | 822-2163<br>info@socialsecurity.org.bz  |
| Commercial banks  | Provide guidelines and assistance for job seekers to attain a bank account.   |   |
| Town Boards & Village Councils                                | Liaise with leaders to connect job seekers with contractors, to assist with public consultations and other consultations, to assist with the livelihood restoration of affected people. | See Annex A for list of Chairpersons and contact information.   |
| Government Press Office                                       | Disseminates public advisories in regard to the project   | 822-0759  |
| Belize Water Services Ltd. (BWSL)                             | Provide assistance with possible re-routing of utilities to accommodate road works.   | Gerardo Castaneda<br><a href="mailto:gerardo.castaneda@bwsl.com.bz">gerardo.castaneda@bwsl.com.bz</a><br><br>Jose Alvarez<br><a href="mailto:jose.alvarez@bwsl.com.bz">jose.alvarez@bwsl.com.bz</a> |
| Belize Electricity Ltd. (BEL)                                 |   |   |
| Belize Telemedia Ltd.   |   | Heidi Cruz  |

|  |  |   |
|--|--|---|
| (BTL)  |  | <a href="mailto:hacruz@belizetelemedia.net">hacruz@belizetelemedia.net</a><br><br>Leiber Yah<br><a href="mailto:lyah@belizetelemedia.net">lyah@belizetelemedia.net</a>  |
| Cable  |  |   |
| <b>Affected Communities</b>                                      |  |   |
| Individuals who will be physically or economically displaced     |  | See RLRP for more information   |
| Representatives of displaced individuals (if any)                |  |   |
| Police Department in Roaring Creek                               |  | 802-0402  |
| Inhabitants of project area                                      |  |   |
| Contractors/Workers  |  |   |
| Job seekers  |  |   |
| Schools  |  | See Annex B for list of schools.  |
| <b>Civil Society &amp; Development Agencies</b>                  |  |   |
| National Garifuna Council (NGC)                                  | Liaise with council on the status of Garifuna people in the project area.  | Dr. Ethel Arzu (Secretary - NGC)<br><a href="mailto:nationalgarifunacouncil@gmail.com">nationalgarifunacouncil@gmail.com</a><br><br>Cynthia Ellis-Topsey (President – NGC San Ignacio Branch)<br><a href="mailto:cellistopsey@gmail.com">cellistopsey@gmail.com</a> |
| Representatives and interested persons of Maya Mopan in Belmopan | Liaise with representatives and interested persons on developing the Indigenous Peoples Plan                                   | Paul Chun<br>Councillor – Belmopan City Council   |
| Belize Tourism Industry Association (BTIA)                       | Share relevant information of the project's development.   | John Burgos (Director)<br>227-1144<br><a href="mailto:execdirector@btia.org">execdirector@btia.org</a><br><a href="mailto:info@btia.org">info@btia.org</a>  |
| Media Houses   | Keep apprised of project development.  |   |
| <b>Commercial Organizations</b>                                  |  |   |
| Public Transportation Companies                                  | Liaise with busito and bus owners to inform them of highway closure and diversion and to organize suitable and safe bus stops. | See Annex C for list of bus and taxi cooperatives.  |
| Freight companies  | Liaise with freight companies to inform them of highway closure and diversions.  |   |
| Tour companies   | Liaise with tour companies to inform them of highway closure and diversions.   |   |

|                                    |  |  |
|------------------------------------|--|--|
| Businesses within the project area | Liaise with businesses in the project area to inform them of measures to mitigate impacts. |  |
|------------------------------------|--|--|

## Stakeholder Analysis

### Stakeholder Analysis Process

Stakeholder analysis is the process of determining the level of interest and influence a stakeholder will have in regard to the project. Stakeholder analyses are done primarily to inform the CSEP of the level and methods of engagement required for each stakeholder. It allows for the efficient use of time and resources to engage each stakeholder or stakeholder group. In any project, stakeholders range from those who are most interested or impacted and have a high degree of influence over the project to those who have very little interest and influence over the project.

### Government Authorities

The various government authorities are key stakeholders in the GPH Rehabilitation Project. Most ministries and departments will provide direct support in organizing the events necessary to execute the project, while the remainder provide support to these events. Engaging government authorities also allow for the establishment of a governance framework for the project, as support from the various departments in government will be necessary well into the operational phase of the project.

### Affected Communities

The local communities within the project area will have the most interest in the project, as they will be the most directly impacted. The Environmental and Social Impact Assessment identified the following key social issues across the road project cycle:

**Table 2: Anticipated Social Impacts**

| Road Project Phase/Activity | Social Issue                        |
|-----------------------------|-------------------------------------|
| Construction                | Noise and Dust                      |
|                             | Impeded Access                      |
|                             | Site Safety                         |
|                             | Physical and Economic Displacement  |
|                             | Construction Labor Force Disruption |
|                             | Employment and Employment Practices |
|                             | Community Relations and Cohesion    |
| Operation                   | Company and Worker Relations with   |

|  |  |
|--|--|
|  | Community  |
|  | Employment Availability and Employment Practices |
|  | Waste Management                                 |

### Civil Society and Development Agencies

There are only a few active non-governmental organizations (NGOs) in this area that serve mostly the tourism sector and various cultural groups. Their focus is primarily on providing development opportunities for their stakeholders, thus it is assumed that the rehabilitated highway will be a welcomed improvement to their members' lives. The media houses in the area, on the other hand, are more influential especially where there is even the perception of an injustice. Care will therefore be taken to ensure that the mitigation of impacts and the restoration of livelihood are done in a transparent manner and according to GOB and the Bank's guidelines as outlined in the Environmental and Social Management Plan and other project specific plans.

### Commercial Organizations

While it is expected that the commercial organizations will also welcome the improvements to the GPH, they will be interested in the developments during construction that can impact their use of the highway and also impact their economic baseline through delays and diversions. Project proponents will therefore liaise with these organizations to mitigate for the impacts due to construction.

## Information Disclosure

In accordance with the Environmental Protection Act of Belize, its various amendments and the IDB's policy on Access to Information (OP-102) all relevant information regarding the project will be provided to the public.

This includes the following reports:

- Environmental and Social Impact Assessment (ESIA) with an Environmental and Social Management Plan (ESMP) included
- Supplemental Appendix to the ESIA
- Updated ESMP
- This Consultation and Stakeholder Engagement Plan (CSEP)
- A Rehabilitation and Livelihood Restoration Plan (RLRP)

Reports are made available through the IDB and DOE's websites<sup>2</sup> as well as will be available, in hard copy, at the PEU's office.<sup>3</sup> These documents will remain in the public domain for the duration of the project.

### Previous Stakeholder Engagement

The ESIA and ESMP were developed and written in 2014. There was considerable stakeholder engagement done in order to compile these plans. Over 200 households in the project area were surveyed and focus group discussions were carried out with town and village leaders, various youth organizations and representatives of women in each community. The Lands Department in the Ministry of Natural Resources has also completed most of the voluntary and involuntary land acquisition, through the public purposes provision, required for the project. This involved much consultation with PAPs to negotiate the best way to complete this aspect of the project. Involuntary land acquisition was conducted in those cases where the registered landowner was deceased or was absent and could not be located. The PEU has also consulted with village and town leaders in late 2017 to notify them of the start of pre-construction works. Finally, three public meetings were held from June 16 – 18, within the project area, to inform stakeholders of the updated ESIA and ESMP, as well as associated social plans (See Annex E for Public Consultation Report).

### Information Dissemination Methods

**Table 3: Information Dissemination Methods**

| Information Dissemination Method        | Application   |
|---|---|
| Correspondence by phone, email and text | <ul style="list-style-type: none"> <li>▪ Distribute project information to government authorities, essential service providers, civil society and development agencies and commercial organizations.</li> </ul>   |
| Print media                             | <ul style="list-style-type: none"> <li>▪ Disseminate project information to public stakeholders, using images for the benefit of illiterate stakeholders.</li> <li>▪ Inform stakeholders about consultation meetings.</li> <li>▪ Post to community billboards and other areas of social gathering.</li> </ul> |
| Radio and television                    | <ul style="list-style-type: none"> <li>▪ Create advertisements/announcements to facilitate the dissemination of information on the project. This could include Q&amp;A material.</li> </ul>   |
| Social media                            | <ul style="list-style-type: none"> <li>▪ Create a Facebook page with information on the</li> </ul>  |

<sup>2</sup> IDB websites - <https://www.iadb.org/en/project/BL-L1019> & <https://www.iadb.org/en/project/BL-L1029>; DOE website - <http://www.doe.gov.bz/index.php/eias>

<sup>3</sup> PEU office – 4 Lily St., Orchid Garden Area, Belmopan, Belize. Tel: (501) 822-0100

|   |   |
|---|---|
|   | project.  |
| One-to-one interviews   | <ul style="list-style-type: none"> <li>▪ Solicit views and opinions</li> <li>▪ Build relationships with stakeholders</li> <li>▪ Record interviews</li> </ul>  |
| Roundtable discussions  | <ul style="list-style-type: none"> <li>▪ Use for the facilitation of group discussion on a particular issue</li> <li>▪ Each person at the table participates</li> <li>▪ Record discussion</li> </ul>  |
| Formal meetings   | <ul style="list-style-type: none"> <li>▪ Present project information using PowerPoint presentations</li> <li>▪ Build networking relationship with high level stakeholders</li> <li>▪ Distribute technical documents</li> <li>▪ Record discussion, comments and responses</li> </ul>   |
| Invitations to people to participate in the consultation events | <ul style="list-style-type: none"> <li>▪ Basic information about the project (brochure, etc.)</li> <li>▪ Explanation of the key environmental and social impacts identified</li> <li>▪ The management plans proposed</li> <li>▪ The mitigation measures planned</li> <li>▪ The existence of a grievance mechanism</li> </ul>  |
| Public meetings   | <ul style="list-style-type: none"> <li>▪ Present project information to a large audience of stakeholders by various methods including PowerPoint presentations, posters, video or project information documents</li> <li>▪ Build relationships with local communities</li> <li>▪ Distribute non-technical project information</li> <li>▪ Record discussion, comments and responses</li> </ul> |
| Site visit  | <ul style="list-style-type: none"> <li>▪ Gather opinions and views from individual stakeholders through visiting project site</li> </ul>  |

## Stakeholder Engagement Activities

**Table 4: Stakeholder Engagement Activities**

| Stakeholder                                 | Engagement Method   | Timing  |
|---|---|---|
| Government Authorities/Project Facilitators |   |   |
| Ministry of Works                           | <ul style="list-style-type: none"> <li>▪ Correspondence by phone, email or text</li> <li>▪ Formal meetings</li> <li>▪ Roundtable discussions</li> </ul> | <ul style="list-style-type: none"> <li>▪ Design Phase</li> <li>▪ Pre-construction Phase</li> <li>▪ Construction Phase</li> <li>▪ Monitoring &amp; Evaluation Phase</li> </ul> |
| Ministry of Health                          | <ul style="list-style-type: none"> <li>▪ Correspondence by phone, email or text</li> <li>▪ Formal meetings</li> </ul>                                   | <ul style="list-style-type: none"> <li>▪ Construction Phase</li> </ul>  |
| Ministry of Transport and NEMO              | <ul style="list-style-type: none"> <li>▪ Correspondence by phone, email or text</li> <li>▪ Formal meetings</li> <li>▪ Roundtable discussions</li> </ul> | <ul style="list-style-type: none"> <li>▪ Construction Phase</li> </ul>  |
| Ministry of Human                           | <ul style="list-style-type: none"> <li>▪ Correspondence by</li> </ul>   | <ul style="list-style-type: none"> <li>▪ Construction Phase</li> </ul>  |

|  |  |   |
|--|--|---|
| Development, Social Transformation and Poverty Alleviation | <ul style="list-style-type: none"> <li>phone, email or text</li> <li>One-to-one interviews</li> </ul>  |   |
| Ministry of Agriculture                                    | <ul style="list-style-type: none"> <li>Correspondence by phone, email or text</li> <li>One-to-one interviews</li> </ul>  | <ul style="list-style-type: none"> <li>Construction Phase</li> </ul>  |
| IMC Worldwide  | <ul style="list-style-type: none"> <li>Correspondence by phone, email or text</li> <li>One-to-one interviews</li> <li>Formal meetings</li> <li>Roundtable discussions</li> </ul> | <ul style="list-style-type: none"> <li>Design Phase</li> <li>Pre-construction Phase</li> <li>Construction Phase</li> <li>Monitoring &amp; Evaluation Phase</li> </ul> |
| Chia's Engineering   | <ul style="list-style-type: none"> <li>Correspondence by phone, email or text</li> <li>One-to-one interviews</li> <li>Formal meetings</li> <li>Roundtable discussions</li> </ul> | <ul style="list-style-type: none"> <li>Design Phase</li> <li>Pre-construction Phase</li> <li>Construction Phase</li> <li>Monitoring &amp; Evaluation Phase</li> </ul> |
| M&Ms Engineering Consultants Ltd.                          | <ul style="list-style-type: none"> <li>Correspondence by phone, email or text</li> <li>One-to-one interviews</li> <li>Roundtable discussions</li> </ul>                          | <ul style="list-style-type: none"> <li>Design Phase</li> <li>Pre-construction Phase</li> <li>Construction Phase</li> <li>Monitoring &amp; Evaluation Phase</li> </ul> |
| Teichroeb & Sons Ltd.                                      | <ul style="list-style-type: none"> <li>Correspondence by phone, email or text</li> <li>One-to-one interviews</li> <li>Roundtable discussions</li> </ul>                          | <ul style="list-style-type: none"> <li>Design Phase</li> <li>Pre-construction Phase</li> <li>Construction Phase</li> <li>Monitoring &amp; Evaluation Phase</li> </ul> |
| Lands Department   | <ul style="list-style-type: none"> <li>Correspondence by phone, email or text</li> <li>Formal meetings</li> </ul>  | <ul style="list-style-type: none"> <li>Pre-construction Phase</li> </ul>  |
| Mining Unit  | <ul style="list-style-type: none"> <li>Correspondence by phone, email or text</li> <li>Formal meetings</li> </ul>  | <ul style="list-style-type: none"> <li>Construction Phase</li> </ul>  |
| Spatial Data Department                                    | <ul style="list-style-type: none"> <li>Correspondence by phone, email or text</li> <li>Formal meetings</li> </ul>  | <ul style="list-style-type: none"> <li>Pre-construction Phase</li> </ul>  |
| Department of Environment (DOE)                            | <ul style="list-style-type: none"> <li>Correspondence by phone, email or text</li> <li>Formal meetings</li> </ul>  | <ul style="list-style-type: none"> <li>Design Phase</li> <li>Pre-construction Phase</li> <li>Construction Phase</li> <li>Monitoring &amp; Evaluation Phase</li> </ul> |
| Institute of Archaeology (IA)                              | <ul style="list-style-type: none"> <li>Correspondence by phone, email or text</li> <li>One-to-one interviews</li> <li>Site visits</li> </ul>                                     | <ul style="list-style-type: none"> <li>Design Phase</li> <li>Pre-construction Phase</li> <li>Construction Phase</li> </ul>  |
| Institute for Social & Cultural Research (ISCR)            | <ul style="list-style-type: none"> <li>Correspondence by phone, email or text</li> <li>One-to-one interviews</li> </ul>  | <ul style="list-style-type: none"> <li>Design Phase</li> <li>Pre-construction Phase</li> <li>Construction Phase</li> <li>Monitoring &amp; Evaluation Phase</li> </ul> |
| Police Department  | <ul style="list-style-type: none"> <li>Correspondence by phone, email or text</li> <li>One-to-one interviews</li> <li>Formal meetings</li> </ul>                                 | <ul style="list-style-type: none"> <li>Pre-construction Phase</li> <li>Construction Phase</li> </ul>  |
| Belize National Fire Service                               | <ul style="list-style-type: none"> <li>Correspondence by phone, email or text</li> </ul>   | <ul style="list-style-type: none"> <li>Construction Phase</li> </ul>  |
| Belize Road Safety Project                                 | <ul style="list-style-type: none"> <li>Correspondence by</li> </ul>  | <ul style="list-style-type: none"> <li>Design Phase</li> </ul>  |

|  |  |   |
|--|--|---|
|  | <ul style="list-style-type: none"> <li>phone, email or text</li> <li>One-to-one interviews</li> <li>Roundtable discussions</li> </ul>  | <ul style="list-style-type: none"> <li>Pre-construction Phase</li> <li>Construction Phase</li> </ul>  |
| Women's Department   | <ul style="list-style-type: none"> <li>Correspondence by phone, email or text</li> <li>One-to-one interviews</li> <li>Roundtable discussions</li> </ul>  | <ul style="list-style-type: none"> <li>Pre-construction Phase</li> <li>Construction Phase</li> </ul>  |
| National Council on Ageing                                   | <ul style="list-style-type: none"> <li>Correspondence by phone, email or text</li> <li>One-to-one interviews</li> <li>Roundtable discussions</li> </ul>  | <ul style="list-style-type: none"> <li>Pre-construction Phase</li> <li>Construction Phase</li> </ul>  |
| Belize Social Security Board                                 | <ul style="list-style-type: none"> <li>Correspondence by phone, email or text</li> <li>One-to-one interviews</li> </ul>  | <ul style="list-style-type: none"> <li>Pre-construction Phase</li> <li>Construction Phase</li> </ul>  |
| Commercial banks   | <ul style="list-style-type: none"> <li>Correspondence by phone, email or text</li> <li>One-to-one interviews</li> </ul>  | <ul style="list-style-type: none"> <li>Pre-construction Phase</li> <li>Construction Phase</li> </ul>  |
| Town Boards & Village Councils                               | <ul style="list-style-type: none"> <li>Correspondence by phone, email or text</li> <li>One-to-one interviews</li> <li>Formal meetings</li> <li>Roundtable discussions</li> </ul>   | <ul style="list-style-type: none"> <li>Design Phase</li> <li>Pre-construction Phase</li> <li>Construction Phase</li> <li>Monitoring &amp; Evaluation Phase</li> </ul> |
| Government Press Office                                      | <ul style="list-style-type: none"> <li>Correspondence by phone, email or text</li> </ul>   | <ul style="list-style-type: none"> <li>Design Phase</li> <li>Pre-construction Phase</li> <li>Construction Phase</li> <li>Monitoring &amp; Evaluation Phase</li> </ul> |
| Belize Water Services Ltd.                                   | <ul style="list-style-type: none"> <li>Correspondence by phone, email or text</li> <li>Formal meetings</li> <li>Roundtable discussions</li> </ul>  | <ul style="list-style-type: none"> <li>Design Phase</li> <li>Pre-construction Phase</li> <li>Construction Phase</li> </ul>  |
| Belize Electricity Ltd.                                      |  |   |
| Belize Telecommunications Ltd                                |  |   |
| Cable Companies  |  |   |
| Affected Communities and People                              |  |   |
| Individuals who will be physically or economically displaced | <ul style="list-style-type: none"> <li>Correspondence by phone, email or text</li> <li>One-to-one interviews</li> <li>Print media</li> <li>Radio and television</li> <li>Social media</li> <li>Public meetings</li> <li>Site visits</li> <li>Grievance redress</li> <li>Personalized invitations to consultation events</li> </ul> | <ul style="list-style-type: none"> <li>Design Phase</li> <li>Pre-construction Phase</li> <li>Construction Phase</li> <li>Monitoring &amp; Evaluation Phase</li> </ul> |
| Vendors located on the side of the road                      |  |   |
| People affected by restricted access                         |  |   |
| Representatives of displaced individuals                     |  |   |
| Police Department in Roaring Creek                           |  |   |
| Inhabitants of project area                                  |  |   |
| Mennonites of Barton Creek                                   |  |   |
| Contractors/Workers  |  |   |
| Job seekers  |  |   |
| Schools, health centers, and other                           |  |   |
| People whose land will be affected                           |  |   |

|  |  |   |
|--|--|---|
| Civil Society & Development Agencies                             |  |   |
| National Garifuna Council  | <ul style="list-style-type: none"> <li>▪ Correspondence by phone, email or text</li> <li>▪ One-to-one interviews</li> <li>▪ Personalized invitations to the consultation events</li> </ul>   | <ul style="list-style-type: none"> <li>▪ Design Phase</li> <li>▪ Pre-construction Phase</li> <li>▪ Construction Phase</li> <li>▪ Monitoring &amp; Evaluation Phase</li> </ul> |
| Representatives and interested persons of Maya Mopan in Belmopan |  |   |
| Belize Tourism Industry Association (BTIA)                       |  |   |
| Churches and their women's groups                                |  |   |
| Media Houses   |  |   |
| Commercial Organizations   |  |   |
| Public Transportation Companies                                  | <ul style="list-style-type: none"> <li>▪ Correspondence by phone, email or text</li> <li>▪ One-to-one interviews</li> <li>▪ Print media</li> <li>▪ Radio and television</li> <li>▪ Social media</li> <li>▪ Public meetings</li> <li>▪ Grievance redress</li> </ul> | <ul style="list-style-type: none"> <li>▪ Design Phase</li> <li>▪ Pre-construction Phase</li> <li>▪ Construction Phase</li> <li>▪ Monitoring &amp; Evaluation Phase</li> </ul> |
| Freight companies  |  |   |
| Tour companies   |  |   |
| Businesses within the project area                               |  |   |
|  |  |   |

All consultation activities will be recorded and accompanied with supporting documentation. These will be filed at the office of the PEU.

## Operational Aspects of the Consultation

### Communications Action Plan

In order to achieve the proposed objectives of this CSEP and to ensure that all environmental and social safeguards are complied with, the following programs to engage stakeholders, are considered and can be found in more detail in the Communications Plan<sup>4</sup>:

- A. General Project Communication Program – the purpose of this program is to provide stakeholders with an initial overview of the project, including impacts and mitigation, to keep them apprised of the progress of the project, and to open the line of communication between the project team and stakeholders. The project seeks to continue the negotiations with project affected people, to develop a mentorship and internship program for women, and to develop and work with micro-companies to provide highway maintenance services. These entrepreneurship and working projects will be directed through various civil society groups and will necessitate the assistance of a number of government authorities. Several different forums are envisaged to accomplish the tasks of this program, including public meetings, participatory workshops, face-to-face

<sup>4</sup> Communications Plan can be found at <https://www.iadb.org/en/project/BL-L1029>

meetings and radio talk-show presentations. This program will be conducted by the Projected Execution Unit (PEU) with the assistance of Engineers/Contractors, Environmental and Social Consultants and other Government Authorities. Estimated budget for this program is \$18,100.00

- B. Safety Awareness Programs – the purpose of these programs are to advise the community of environmental and social safe practices as it relates to potential impacts of the project. This includes such areas as road traffic safety, safety during the use of explosives, and safe practices as it relates to communicable diseases and STDs. All the campaigns within this program will be directed to the general community. Additionally, school children will be specifically targeted for road traffic safety awareness campaigns and women’s groups will be targeted for discussions on safety as it relates to their gender. The campaigns will be led by the PEU with the assistance of various relevant government authorities. Estimated budget for this program is \$7,000.00.
- C. Worker Induction Program – the purpose is to train or inform workers on the elements that make up the worker code of conduct including respect for local communities, appropriate behaviour during and outside working hours, prohibitions on carrying firearms, knives or other weapons, prohibitions on the possession or consumption of alcohol and drugs, prohibitions on the collection of plants or the hunting and collection of animals, and the enforcement of penalties in the event of worker-community conflicts, petty crime, etc. Driver safety training will also be implemented through this program. Finally, this program will also provide for training on safe practices in regard to HIV/AIDS, STDs and other health issues and will address the zero-tolerance policy on sexual harassment, exploitation and domestic violence. The various elements of this program will be provided by the contracting firms, through the guidance of the relevant government authorities and overseen by the PEU. This program will take the form of workshops. The estimated budget for this program is \$30,000.00.

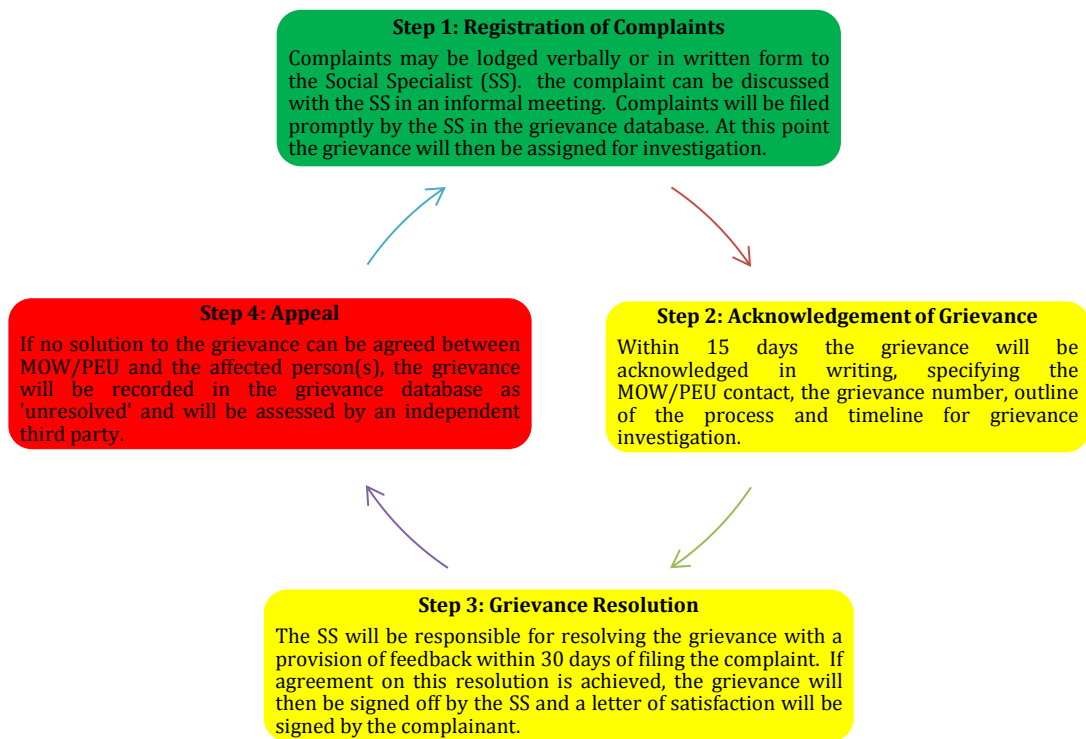
## **Grievance Mechanism**

A grievance can be defined as an actual or perceived problem giving ground for complaint. In line with international standards, projects should provide a Grievance Mechanism, which should address concerns promptly, using an understandable and transparent process that is culturally appropriate and readily accessible to all segments of the affected communities, and at no cost and without retribution.

Ministry of Works (MOW) is proactively seeking to prevent grievances through managing Project impacts and through pre-emptive community liaison activities designed to anticipate and address potential issues before they become grievances.

Notwithstanding, the Grievance Mechanism is the official process by which people affected by the Project can bring their comments, concerns and grievances to a Social Specialist attached with the PEU or to the Ministry of Works' management team. The Grievance Mechanism specifies: the Purpose; Scope and Target Group; Procedure; Management Structure and Tracking; and Monitoring and Reporting. The overall process flow is outlined below.

**Figure 2: Process Flow for Grievance Mechanism**



## Management and Tracking of Grievances

The roll out of the Grievance Mechanism to community members will be the responsibility of the Social Specialist. The SS will provide explanations of the process to community members as well as work with community members to ensure that the process functions as was intended. The SS is expected to make adjustments where needed to achieve efficiency.

The SS will ensure that the Grievance Mechanism adheres to the following principles:

- The Grievance Mechanism is accessible to Project Affected Peoples with low levels of formal education;
- The Grievance Mechanism is publicized using culturally relevant and inclusive media;

- The Grievance Mechanism is accessible for local, national and international stakeholders;
- Community members are aware that they can use the Grievance Mechanism without retribution; and
- Grievances can be lodged without danger of retribution in practice, given that some Project affected stakeholders are reliant on informal livelihoods, and that some grievances may be lodged by workers against contractors who are their employers.

## **Grievance Database System**

A Grievance Database System will be set up by the SS before construction starts. This database will be designed to make it easily possible to track individual grievances, giving each grievance an unique ID number (UIDN), that will trigger deadlines for progress on grievance communications and resolution as specified in the grievance process. The Grievance Database will specify where grievances have been resolved and also where, a statement of satisfaction has been signed by the complainant. Where it has not been possible to resolve grievances to the satisfaction of both parties, this will be specified in the database, and unresolved grievances will be assessed through third party monitoring.

## **Monitoring and Reporting of Grievances**

The implementation of the Grievance Mechanism is subject to third party monitoring (e.g. Department Of The Environment, Ministry of Human Development, Inter-American Development Bank) to ensure that MOW is performing effectively in its commitments to resolving community grievances. Third party monitors of the Grievance Mechanism will be provided with access to the Grievance database to audit performance. MOW through the SS will report on performance in closing out grievances (i.e. the number of grievances resolved within agreed time frames) as part of an annual public report. A Grievance Mechanism Leaflet for MOW is presented in Annex G, while a Grievance Form is presented in Annex F.

## **Monitoring and Reporting**

An important part of stakeholder engagement is the follow-through. Once stakeholders have been consulted they will want to be apprised of various aspects of the project such as how suggestions will be handled, how concerns will be mitigated and a general update on the progress of the project. In this regard, the PEU and its various agents will apply the same methods used in the initial information disclosure, such as community meetings, press releases, brochures and consultative meetings to provide feedback to stakeholders.

Annex A: List of Village Chairpersons in the Project Area

| No. | Leader                       | Project Section | Town/Village          | Contact Information |
|-----|------------------------------|-----------------|-----------------------|---------------------|
| 1.  | Ryan Garbutt (Chairman)      | 1               | Roaring Creek Village | 624-8482            |
| 2.  | Oliver Wiltshire (Chairman)  | 2               | Camalote Village      | 666-4243            |
| 3.  | Howell Hutchinson (Chairman) | 2               | Teakettle Village     | 600-0621            |
| 4.  | Bernard Lemott (Chairman)    | 2               | Ontario Village       | 624-7538            |
| 5.  | Emerita Flowers (Chairlady)  | 2               | Blackman Eddy Village | 626-2843            |
| 6.  | Miguel Juan (Chairman)       | 3               | Unitedville           | 601-4551            |
| 7.  | Kenroy Myvett (Chairman)     | 3               | Georgeville           | 635-6487            |
| 8.  | Ismael Thompson (Chairman)   | 3               | Esperanza Village     | 664-1317            |

## Annex B: List of Schools in the Project Area

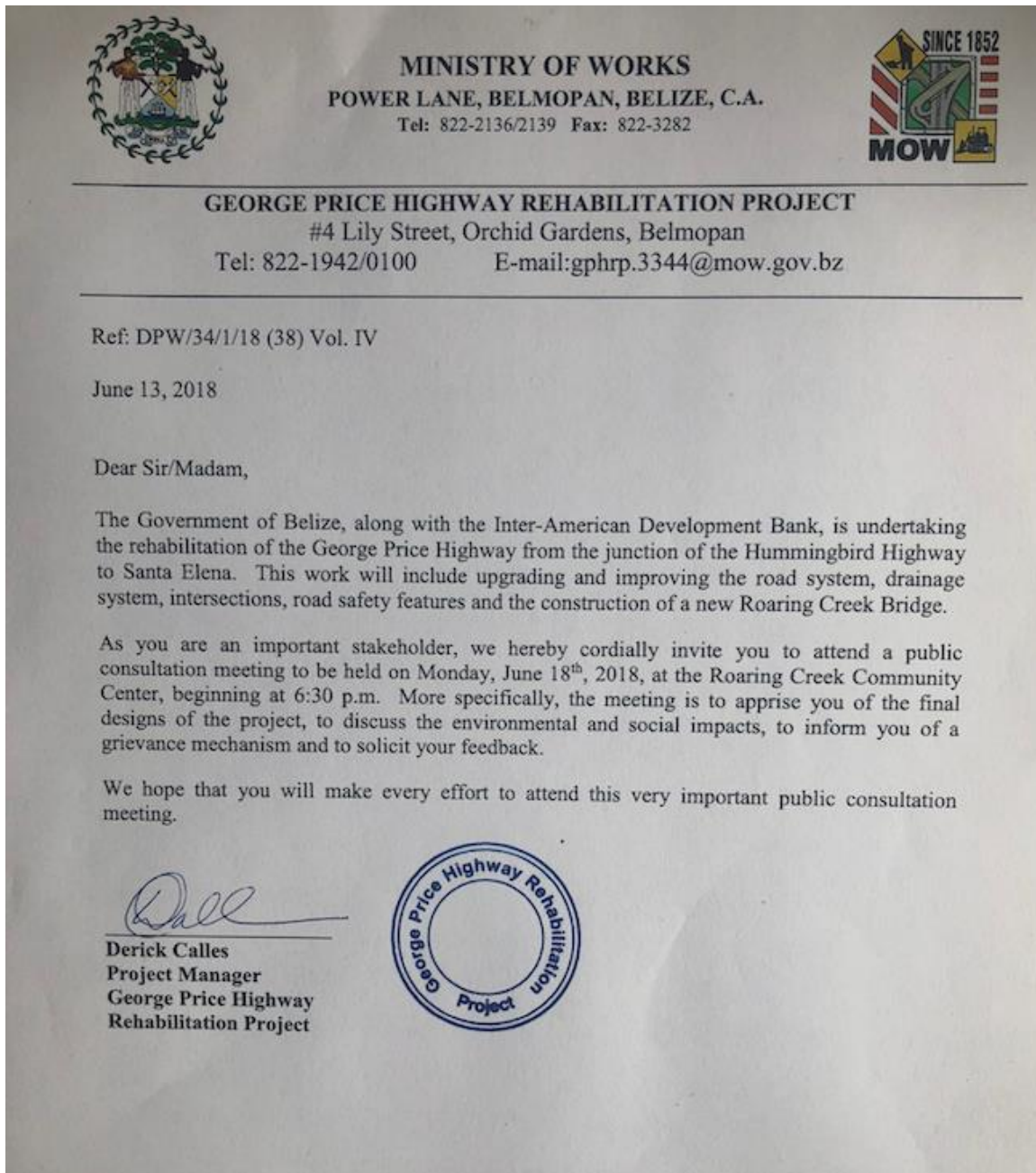
| No. | Community             | School                            | Principal/President | Contact Information   |
|-----|-----------------------|-----------------------------------|---------------------|---|
| 1   | Roaring Creek Village | Our Lady of Fatima R. C. School   | Marlenia Herrera    | 802-0513<br>rcfatima52@yahoo.com  |
| 2   | Camalote Village      | St. Jude's R. C. School           | Shevon Ramirez      | 802-3261, 601-9779<br>stjudercschool@yahoo.com<br>shevonramirez@yahoo.com |
| 3   | Teakettle Village     | St. Edmund's R. C. School         | Carl Cardinez       | 633-0426<br>carl_cardinez@yahoo.com                                       |
| 4   | Ontario Village       | Cayo Christian Academy            | Idolly Adolphus     | 802-2009<br>ccabelize@gmail.com<br>idollynadolphus@yahoo.com              |
| 5   | Ontario Village       | Ontario Christian School          | Abelina Valdez      | 802-2951, 669-9052<br>ontariochristianschool92@yahoo.com                  |
| 6   | Blackman Eddy Village | St. Martin de Porres R. C. School | Geraldo Aldana      | 633-9697<br>stmartindeporres@yahoo.com<br>aldee_aldee@yahoo.com           |
| 7   | Unitedville           | St. Vincent Pallotti R. C. School | Gilberto Cocom      | 670-4543<br>stvincentpallotti@yahoo.com<br>gilbertococom@yahoo.com        |
| 8   | Georgeville           | St. Hilda's Anglican School       | Jane Martinez       | 631-8724<br>sthildasanglican@gmail.com                                    |
| 9   | Central Farm          | Galen University                  | Dr. Eve Aird        | 824-3226  |
| 10  | Central Farm          | University of Belize              | Dr. Clement Sankat  | 822-1000  |
| 11  | Central Farm          | St. Barnabas Anglican School      | Vilma Arnold        | 607-3883<br>vilma_arnold@yahoo.com  |
| 12  | Esperanza Village     | St. Francis Xavier R. C. School   | Catherine Welch     | 824-3155<br>welhcatherine97@yahoo.com                                     |
| 13  | Esperanza Village     | Esperanza Community Preschool     | Criselda Gladden    | 601-1052, 662-6048<br>criseldagladden@yahoo.com                           |

## Annex C: List of Bus and Taxi Cooperatives in the Project Area

| No. | Cooperative Enterprises          | Location/Address             | Contact Person    | Contact Information |
|-----|----------------------------------|------------------------------|-------------------|---------------------|
| 1.  | Western Mini Bus Cooperative     | Belmopan                     | Selvin Romero     | 615-0243            |
| 2.  | Belmopan Taxi Owners Cooperative | Belmopan                     | Max Ferguson      | 602-6423            |
| 3.  | Savannah Taxi Cooperative        | San Ignacio Town             | Yovanny Valdez    | 661-8373            |
| 4.  | Maya Line Taxi Cooperative       | Western Border               | Marcos de la Rosa | 669-6410            |
| 5.  | Belize Bus Owners Cooperative    | Benque Viejo del Carmen Town | Albert Pinkard    | 615-4655            |

## Annex D: Public Consultation Invitation

### Personalized Invitation (Sample)



## Flyer (Sample)

# George Price Highway Rehabilitation Project PUBLIC CONSULTATION MEETING

MONDAY, JUNE 18<sup>TH</sup>, 2018 (6:30 PM)  
ROARING CREEK COMMUNITY CENTER



Come learn about the highway upgrade and ask your questions!



PRESENTATION WILL INCLUDE  
INFORMATION ON:

- Final Project Designs
- Mitigation of potential environmental and social impacts
- What to do if you have complaints.
- Job opportunities

## Information Sheet

### Government of Belize

#### Ministry of Works



### George Price Highway Rehabilitation II Project Information Sheet

The Government of Belize along with the Inter-American Development Bank is undertaking the rehabilitation of the George Price Highway from the junction of the Hummingbird Highway to the Western Border. This work will include upgrading and improving the road system, drainage system, intersections, road safety features and the construction of a new Roaring Creek Bridge.

In 2014, an Environmental and Social Impact Assessment (ESIA) was conducted and several environmental and social risks and impacts were identified. In late 2017, the Government of Belize signed contracts with M&M Engineering Company Ltd. to build the new Roaring Creek bridge and the approaches on either side of the bridge. The Government also signed a contract with Teichgroeb and Sons Ltd. to construct the new road from Roaring Creek to the junction with the Spanish Lookout Road.

As of early 2018, works has begun on the following areas:

- Borehole tests and analysis done at the location of the new Roaring Creek bridge. Test piles have also been driven at this location.
- The z-curve in Teakettle village has been closed and a temporary diversion created for the traffic on the highway.
- Excavation works to install culverts, in the area of Warrie Head, are ongoing.
- Quarry operations in Unitedville are also underway.
- All required land from Roaring Creek to Santa Elena have been acquired.
- Surveys for road alignment are in process.

The Government has also commissioned an updated Environmental and Social Impact Assessment (ESIA), an updated Environmental and Social Management Plan (ESMP) and several Social Plans, including:

- Consultation Plan (CP)
- Gender Strategy and Action Plan (GSAP)
- Community Health and Safety Plan (CHSP)
- Sociocultural Analysis (SCA)
- Livelihood Restoration Plan (LRP)

## Agenda (Sample)



### **Ministry of Works (Project Execution Unit)**

### **George Price Highway Rehabilitation II Project**

#### Public Consultation

Date: Saturday, June 16<sup>th</sup>, 2018  
Time: 10:00am  
Venue: Camalote Community Center

#### Agenda

Moderator: Oliver Wiltshire

| No. | Presentation   | Time          | Presenter         |
|-----|--|---------------|-------------------|
| 1   | Opening  | 10:00 – 10:05 | Oliver Wiltshire  |
| 2   | Overview of the Project  | 10:05 – 10:15 | Ministry of Works |
| 3   | Environmental and Social Impacts & Mitigation (including road traffic safety and               | 10:15 – 10:30 | E&S Consultants   |
| 4   | Grievance Redress Mechanism  | 10:30 – 10:35 | E&S Consultants   |
| 5   | Stakeholder Opportunities (Jobs, Women's Mentorship Program, Cooperatives and Micro-Companies) | 10:35 – 10:45 | E&S Consultants   |
| 6   | Questions & Answers  | 10:45 –       |                   |

## **Annex E: Public Consultation Report**

### **Introduction**

The stakeholder consultations, at the community level, marked the final step in updating the Environmental and Social Impact Assessment Report for the George Price Highway Rehabilitation Project (BL-L1019).<sup>5</sup> It was an important opportunity for stakeholders to see the updated designs of the highway, to learn of project developments, to understand how they and their environment might be affected and to provide feedback that will allow for the project to be fine-tuned further.

Specifically, the objectives of the consultation were:

1. Apprise stakeholder of the updated designs of the project.
2. Discuss environmental and social impacts and mitigation.
3. Solicit questions and feedback to guide the progression of the project.

### **Presentation of Activities**

Three public consultations were held in Camalote village, Georgeville, and Roaring Creek village between June 16-18, 2018. They were attended by community members of the various villages along Sections 1-3 of the highway project; local village council members; the project manager representing the Ministry of Works (MOW); the Chief Engineer of the MOW; and the environmental and social consultants tasked with updating the original ESIA and providing specified social plans.

#### ***Presentation***

All of the three consultations were opened by the Chairmen of the villages in which they were conducted. Project Manager, Derick Calles of the MOW, presented an overview of the George Price Highway Rehabilitation Project along with a synopsis of works currently being conducted. Environmental Consultant, Michael Darr, then presented on the environmental impacts and proposed mitigation, while social consultant Christa Hulse, presented on the social impacts and proposed mitigation for those. (See end of report for Agenda of Meeting and Presentations Shown)

#### ***Discussion***

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<sup>5</sup> The Environmental and Social Impact Assessment (ESIA) for the George Price Highway Rehabilitation Project was prepared in 2014 by Belize Environmental Technologies Ltd. and can be found on the IDB's website at <https://www.iadb.org/en/project/BL-L1019>. The ESIA and ESMP were updated and additional social plans were developed. These can be found at <https://www.iadb.org/en/project/BL-L1029>

Stakeholder comments and questions were fielded by all presenters. The discussions were very organic and stakeholders asked about the various interventions, voiced their concerns and provided context to a number of these concerns.

### ***Participants***

There were a total of 14, 19 and 52 participants at the meetings in Camalote, Georgeville, and Roaring Creek respectively. Following is a demographic breakdown of participants:

#### Camalote Village

- Community Members – 5 (3 women)
- Village Council - 4
- MOW – 3
- Environmental and Social Specialists – 2 (1 woman)

#### Georgeville

- Community Members – 11 (5 women)
- Village Council – 4 (1 woman)
- MOW – 2
- Environmental and Social Specialists – 2 (1 woman)

#### Roaring Creek Village

- Community Members – 38 (22 women)
- Village Council – 3 (1 woman)
- Churches – 1
- Police – 2
- Environmentalist – 1
- Politician – 1
- Social Activist – 1
- Media – 1
- MOW – 2
- Environmental and Social Specialists – 2 (1 woman)

There were no Indigenous persons in attendance although the San Ignacio chapter of the National Garifuna Council and the Maya Peoples of Maya Mopan in the Belmopan area were invited.

Participants at the meetings hailed from the following cities and villages:

- Cotton Tree Village

- City of Belmopan
- Roaring Creek Village
- Camalote Village
- Ontario Village
- Blackman Eddy Village
- Georgeville
- Succotz Village

## **Stakeholder Feedback**

The main concerns at the meeting in Camalote were as follows:

- **Road Crossings.** The adequacy of road crossings, especially during the construction period, was raised. The Ministry of Works informed stakeholders that none of the current speed bumps or formal crossings would be permanently removed. In addition, they stated that signs would be provided to improve safety at informal crossings. Finally, the ministry advised that all crossings would be restored or improved upon at the finish of construction and final clean-up.
- **School Crossings.** The village council asked that a crossing be placed in front of the school so that children who disembark school buses on the south side of the highway can cross to the northside for school. The MOW responded that they would take that request into consideration.
- **Footpaths.** Some established footpaths in Camalote had been dug up for relocation of water lines to accommodate the project. Large boulders were left in the path, from these works. In addition, the rains have rendered the footpaths muddy and a nuisance for pedestrian in the village. It was clarified that the water line installation is under the purview of the MOW and that all strictures of the ESMP apply to the contractor, so that subsequent inspections should address the issue.
- **Signage.** Questions were also raised about posting of signs, by the local village councils, on the highway reserve or right-of-way. The MOW responded that international standards needed to apply to signage. They indicated that this was for safety reasons and therefore councils should consult with the ministry before erecting any signs.
- **School safety.** It was noted that temporary measures to improve safety would be needed because school is starting in September. The consultants informed the community that school outreach and education for students were included in a Road Safety Program to be conducted prior to construction and during the first two years of operations. In addition, temporary measures would also be recommended within the ESMP.

- Culvert at Ontario. One comment from a landowner near the Ontario Spring was that the existing culvert is located perhaps fifty feet away from the spring, so that during floods the drainage where the spring is located tends to overflow across the road and wash out the hillside downstream, flooding the owner's house. It was responded that the MOW is open to the idea of relocating the drainage closer to the spring and protecting against erosion downhill of the road. This will be examined and included in the corresponding ESMP.
- Jobs. Questions about jobs were also asked with the response being that various social plans had accommodated for jobs and that the details of this information along with the logistics would be provided by the MOW's Social Specialist who is to be on-board by August 2018.

In Georgeville many of the same questions and concerns were raised, as well as the following:

- Local water systems. In Section 3 most of the communities rely on local water systems, and there is concern that damage may occur during construction. The MOW responded that in some cases the main pipeline is directly within the highway reserve or right-of-way so there will be outages and disruptions that will occur. The water lines are often leaking and in poor condition, and they will be replaced using new standards that should improve the level of service. It was also noted that access to the road may be limited for a few days at a time when construction works are underway, but that the contractors and MOW will work to keep this to a minimum.
- Spring at Ontario. The importance of the Ontario Spring or "waterfall" was noted as a resource for the community and passers-by, and the idea of a pull-out or safety shoulder was mentioned for inclusion in the appropriate ESMP.
- Speed bumps. One attendee suggested that an alternative should be found for speed bumps, and it was suggested that better enforcement of speed limits would be helpful. In response to queries on the locations of speed bumps, crossings, and bus stops, it was stated that the locations are now being finalized and prioritized, and that input from the community would be helpful in this regard. It was noted that any additional input or suggestions could be provided to the Village Chairperson, to the engineers at MOW, or via a project website to be developed.

At the community meeting in Roaring Creek, attendees offered insightful observations and questions for discussion, as follows:

- **Road Maintenance.** The availability of funds for road maintenance was a recurring question. A toll was suggested but MOW noted that funds for maintenance are part of a national budget and are allocated according to need. The ESMP recommends maintenance by local micro-enterprises to create job opportunities, and notes that funding for the first two years of operations is included in the IDB loan. Another participant suggested that government funding for Small and Medium-sized Enterprise development could be used to assist micro-enterprises for this purpose, and this will be included in the ESMP as a possible outreach concept.
- **Local jobs.** Questions were raised about quotas for local jobs. It was noted that the Environmental and Social Impact Assessment (2014) had set a goal of 30% women working within the project, but that no local job quota exists; and it was acknowledged by a community participant that most jobs would be taken by specialized contractors on the bridge works at Roaring Creek, and not local workers. It was also noted that details on mentorship programs for women, local jobs, and other community outreach efforts were pending the staffing of a local Social Specialist by MOW, anticipated in August, who would work with community members to develop the programs and provide logistics. The interim contact person for queries is the Village Chairperson who would direct these queries to the Project Execution Unit. The phone and email of the PEU were also provided, which should also be posted on signs announcing the works as part of the Grievance Mechanism. It was suggested that these programs also be built into the budgets for the first two years of operations.
- **Truck loads and noise.** Overloaded, unsafe trucks were identified as a road hazard and source of noise when “jake brakes” are used near communities. Again, stronger enforcement of laws for safety inspections and noise emissions was suggested as a solution, which could be recommended within the relevant ESMP.
- **Cemetery.** One attendee stated that the entrance road to the Cemetery had been graded over and there was concern about the gravesite of a family member (uncle) which could not be found. MOW replied that they would look into it.
- **Water Quality.** A concern was expressed that improved drainage from the 80+ culverts could result in runoff of nutrients and pollutants into the Belize River. The response was that this was not considered a critical issue since the streams would continue to function as filters and that the most extensive agriculture is north of the river.

## **Conclusion**

The primary concerns for stakeholders across all meetings were the installation of road safety features, especially near schools, and the availability of much needed jobs within the project. All communities were satisfied that the MOW would be incorporating the suggestions of the community as to locations of safety features such as speed bumps, road crossing and bus stops as the plans were being finalized and prioritized. The proposed designs will be presented to community stakeholders prior to construction.

The issue of job availability was of most concern in the Roaring Creek area. While the project plans seek to mitigate this concern by proposing the creation of jobs via entrepreneurial activities such as cooperatives and micro-companies, the general community was keen on direct jobs with contractors. These direct jobs are in limited supply and therefore the MOW's Social Specialist will liaise closely with community Chairpersons to ensure that community members can access them. In addition, the Specialist will begin the preparatory and logistical work of developing the cooperatives and micro-enterprises within the first few months of her tenure so that community members are primed to take advantage of these opportunities.

In general, there were no objections to the project. Apart from the two concerns above, stakeholders at the meeting primarily asked for clarification and further elaboration on proposed interventions. All questions were answered to their satisfaction.

## Presentation by the Ministry of Works



GOVERNMENT OF BELIZE,  
INTER-AMERICAN DEVELOPMENT BANK  
AND  
EUROPEAN UNION (CIF)

***George Price Highway  
Rehabilitation Between Mile  
47.9 to Mile 67.3  
(From Belmopan roundabout to Santa Elena roundabout)***

Date: June, 2018

The project is funded by:

- Loan From IDB,
- Grant from EU, CIF &
- Government of Belize

# The Project

## **Two contracts are being executed**

Section 1 : Construction of new Roaring Creek Bridge and approaches, 0.485 Km long.

Section 2 : Rehabilitation of Highway from new Roaring Creek Bridge to the Iguana Creek Junction, 15.325 Km long.

Supervision of Civil Works: IMC Worldwide, UK.  
Social Consultant: Christa Hulse  
Environmental Consultant: Michael Darr

Section 3 : Rehabilitation of Highway from Iguana Creek Junction to Santa Elena, 17.215 Km (coming soon)

Upon completion the project will enhance mobility by reducing travel time and cost.

The bridge will be a two lane bridge with pedestrian walkways, lighting, line markings, guard rails to enhance road safety.

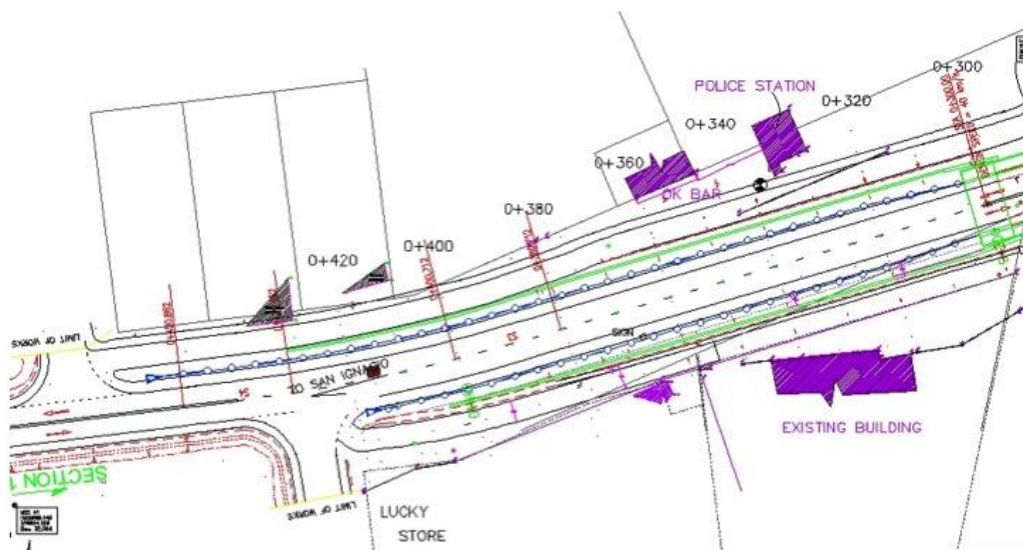
The Highway will also be two lanes with line markings, guard rails, cat eyes, designated bus stops with lights.

Drainage is being enhanced along the entire route to make the project more climate resilient.

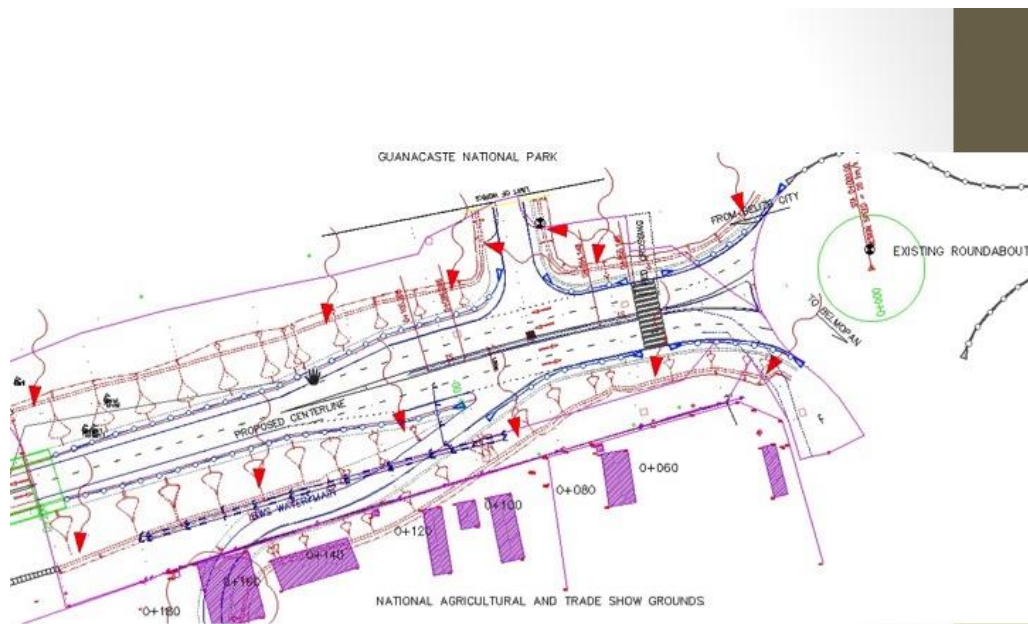
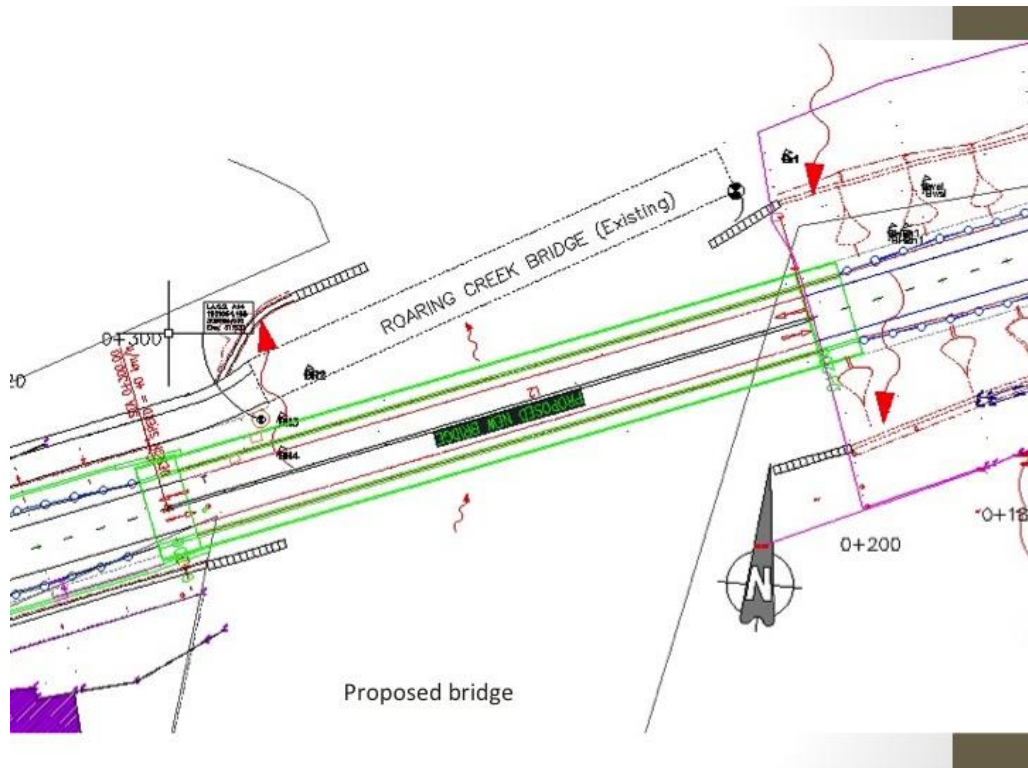
The horizontal and vertical alignment are being addressed to provide a better riding quality while increasing road safety.

## SECTION 1

CONTRACTOR: M & M ENGINEERING CONSULTANTS



Western side of Roaring Creek Bridge



Eastern side of Roaring Creek Bridge (Roundabout)

Preliminary works completed/ongoing

- **Setting out Surveys**
- **Rockbed verification**
- **Power line relocation**
- **Pile driving for center piers East side**
- **Making/Transporting Piles**

Work currently ongoing:

- **Platform preparation for abutments on West Side**
- **Constructing Eastern Pier cap**

To be started is a couple of weeks

**Utilities relocation:**

- **BWSL**
- **BEL**
- **BTL**

#### Section 1 – Roaring Creek Bridge







## SECTION 2

CONTRACTOR: TIECHROEB & SONS

Preliminary works completed/ongoing

- Power line relocation
- Construction of Diversion at 'Z' curve
- Construction of Diversion at Warrie Head Culvert

Work currently ongoing:

- Construction of Warrie Head Culvert
- Cutting of 'Z' Curve/crushing of fill material
- Cutting of hills and shoulder widening along alignment beyond Warrie Head
- Base and Subbase material preparation at Quarry behind Ontario Village
- Relocation of BWSL water mains

To be started is a couple of weeks

**Utilities relocation:**

**Village Water Systems**

**BEL**

**BTL**

## Section 2 – From Roaring Creek Village to Blackman Eddy village



'Z' Curve By-pass



Crushing material at Ontario Quarry





'Z' Curve By-pass



'Z' Curve works





Warrie Head culvert

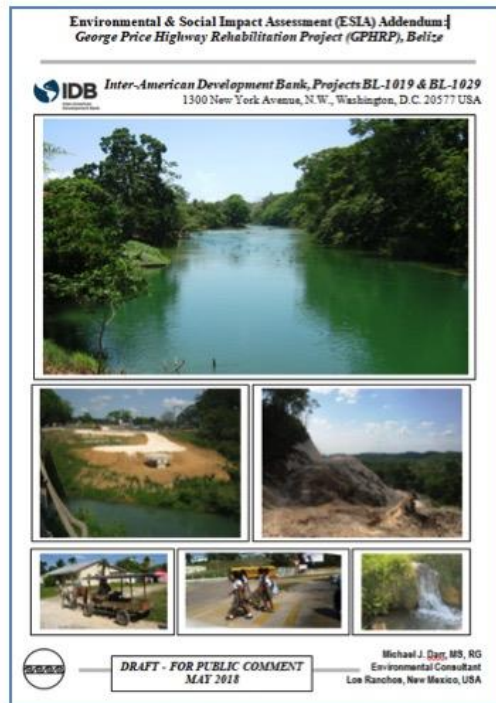


'Z' Curve works



Thank you very much for  
your attention

## Presentation by the Environmental Consultant



### George Price Highway Rehabilitation Project



### **Environmental & Social Impact Assessment Addendum/Update**

### **PUBLIC INFORMATION & CONSULTATION**

**Camalote, Georgeville,  
& Roaring Creek, Belize  
June 16-18, 2018**

### **George Price Highway Rehabilitation Project**

- Original ESIA prepared 2014
- Department of Environment granted Clearance 2016
- Construction began 2017
- Addendum/Update 2018 for additional financing

### **PURPOSE & OBJECTIVES of PUBLIC INFORMATION & CONSULTATION:**

- Inform public & stakeholders of activities
- Obtain input, concerns, & ideas
- Include results in Final ESIA/ESMP document

## GEORGE PRICE HIGHWAY: BELMOPAN TO BENQUE VIEJO

- PROCESS BEGUN 2014
- 4 SECTIONS
- 30 MILES
- 5 BRIDGES
- 18 MONTHS
- USD\$32M



### PROJECT ACTIVITIES:

- RESURFACING, REPAVING
- STRAIGHTENING & WIDENING (esp. Z-Curve)
- NEW BRIDGES (esp. Roaring Creek)
- NEW DRAINAGE, CULVERTS
- SIGNAGE, MARKINGS
- CROSSWALKS, BUS STOPS
- ROAD SAFETY PROGRAM (2-years)



**Environmental & Social Impact Assessment (ESIA)  
contains:**

- EXECUTIVE SUMMARY
- INTRODUCTION AND BACKGROUND
- LEGAL AND POLICY FRAMEWORK
- PROJECT ACTIVITIES
- IMPACTS AND RISKS
- MITIGATION MEASURES
- PUBLIC CONSULTATIONS
- ANNEX 1. ENVIRONMENTAL & SOCIAL MANAGEMENT PLAN (ESMP)
- ANNEX 2. STAKEHOLDER ENGAGEMENT PLAN
- ANNEX 3. COMMUNICATION PLAN
- ANNEX 4. SOCIOCULTURAL ANALYSIS
- ANNEX 5. GENDER STRATEGY AND ACTION PLAN
- ANNEX 6. GRIEVANCE MECHANISM
- ANNEX 7. LIVELIHOOD RESTORATION AND RESETTLEMENT PLAN
- ANNEX 8. PUBLIC CONSULTATION DOCUMENTS

**KEY ENVIRONMENTAL IMPACTS & RISKS:**

- EROSION, SEDIMENTATION TO STREAMS & RIVERS
- FLOODING, BLOCKAGE, DAMMING
- DUST, NOISE, VIBRATION, FUMES
- DAMAGE TO ARCHEOLOGICAL RESOURCES
- WILDLIFE "BARRIER"

**KEY SAFETY IMPACTS & RISKS:**

- ROAD SAFETY
- COMMUNITY HEALTH AND SAFETY
- OCCUPATIONAL (WORKER)

**KEY SOCIAL IMPACTS & RISKS:**

- ACCESS ISSUES, TRAFFIC DELAYS
- LOSS OF LAND, LIVELIHOOD
- SOCIAL COHESION, EXPLOITATION OF VULNERABLE PERSONS
- INTERRUPTION OF UTILITIES SERVICE

| IMPACTS<br><br>ACTIVITIES |   | Environmental Impacts |                                 |                        |                      |                               |                          |                        |                       |                  |                                     | Safety Impacts           |                               |                |                                    | Social Impacts                     |   |  |  |  | Overall Risk |
|---------------------------|---|-----------------------|---------------------------------|------------------------|----------------------|-------------------------------|--------------------------|------------------------|-----------------------|------------------|-------------------------------------|--------------------------|-------------------------------|----------------|------------------------------------|------------------------------------|---|--|--|--|--------------|
|                           |   | Ecosystems            | Archaeology, Cultural Resources | Erosion, Sedimentation | Drainage, Dewatering | Dust, Noise, Vibration, Fumes | Contamination, Pollution | Worker Health & Safety | Road & Traffic Safety | Community Safety | Loss of land, assets, or livelihood | Interuption of Utilities | Resumption of Social Cohesion | Impeded access | Traffic delays, harassment, Sexual | Exploitation of Vulnerable Persons |   |  |  |  |              |
| Road Section 1            | Construction of new Roaring Creek Bridge                  | L                     | L                               | H                      | S                    | S                             | S                        | S                      | H                     | H                | M                                   | M                        | M                             | H              | S                                  | M                                  | S |  |  |  |              |
|                           | Road elevation & alignment at Roaring Creek Bridge        | L                     | L                               | L                      | M                    | M                             | M                        | H                      | H                     | H                | M                                   | M                        | M                             | H              | L                                  | M                                  | S |  |  |  |              |
|                           | Work Camp at Roaring Creek Bridge                         | S                     | L                               | L                      | L                    | M                             | M                        | H                      | H                     | S                | M                                   | L                        | L                             | S              | L                                  | S                                  | M |  |  |  |              |
| Road Section 2            | Section 2 road construction                               | M                     | M                               | M                      | S                    | M                             | M                        | S                      | H                     | S                | M                                   | M                        | M                             | H              | M                                  | M                                  | M |  |  |  |              |
|                           | Z-curve bypass & realignment                              | S                     | L                               | H                      | M                    | H                             | M                        | S                      | H                     | S                | M                                   | L                        | L                             | H              | L                                  | M                                  | S |  |  |  |              |
|                           | Drainage, culverts, bridges in section 2                  | L                     | M                               | S                      | H                    | L                             | M                        | M                      | H                     | L                | L                                   | L                        | L                             | M              | L                                  | L                                  | M |  |  |  |              |
|                           | Quarry activity near Section 1, 2                         | M                     | M                               | S                      | M                    | H                             | M                        | S                      | S                     | S                | L                                   | L                        | L                             | L              | L                                  | M                                  | M |  |  |  |              |
|                           | Work Camp in Section 2                                    | M                     | L                               | L                      | L                    | M                             | S                        | S                      | M                     | L                | L                                   | L                        | S                             | L              | S                                  | S                                  | M |  |  |  |              |
| Road Section 3            | Section 3 road construction                               | L                     | M                               | M                      | S                    | M                             | M                        | S                      | H                     | S                | M                                   | M                        | M                             | H              | M                                  | M                                  | M |  |  |  |              |
|                           | Roundabout at Iguana Creek Road junction                  | L                     | L                               | M                      | L                    | M                             | M                        | H                      | M                     | S                | S                                   | M                        | M                             | H              | L                                  | L                                  | M |  |  |  |              |
|                           | Drainage, culverts, bridges in section 3                  | H                     | M                               | S                      | H                    | L                             | M                        | M                      | M                     | L                | L                                   | L                        | M                             | L              | L                                  | L                                  | M |  |  |  |              |
|                           | Work Camp in Section 3                                    | M                     | L                               | L                      | L                    | M                             | S                        | S                      | M                     | L                | L                                   | L                        | S                             | L              | S                                  | S                                  | M |  |  |  |              |
| Road Section 4            | Section 4 road construction                               | M                     | S                               | M                      | H                    | M                             | M                        | S                      | H                     | S                | M                                   | M                        | M                             | H              | M                                  | M                                  | M |  |  |  |              |
|                           | Quarry activity near Section 3, 4                         | M                     | S                               | S                      | M                    | H                             | M                        | S                      | S                     | S                | L                                   | L                        | L                             | L              | L                                  | M                                  | M |  |  |  |              |
|                           | Roundabout at entrance to Benque                          | L                     | S                               | M                      | L                    | M                             | M                        | M                      | S                     | M                | M                                   | M                        | H                             | L              | L                                  | L                                  | M |  |  |  |              |
|                           | Opening of Succotz Detour & Bypass                        | L                     | H                               | S                      | M                    | H                             | M                        | M                      | H                     | S                | H                                   | S                        | H                             | S              | L                                  | H                                  | H |  |  |  |              |
|                           | Retaining Wall at Succotz-Benque section of existing road | L                     | H                               | H                      | H                    | S                             | M                        | M                      | S                     | S                | M                                   | L                        | M                             | S              | L                                  | S                                  | H |  |  |  |              |
|                           | Repaving at Succotz-Benque section of existing road       | L                     | M                               | S                      | S                    | S                             | H                        | M                      | M                     | S                | S                                   | M                        | M                             | S              | L                                  | M                                  | S |  |  |  |              |
|                           | Drainage, culverts, bridges in section 4                  | H                     | M                               | S                      | H                    | L                             | M                        | M                      | M                     | L                | L                                   | L                        | M                             | L              | L                                  | M                                  |   |  |  |  |              |
|                           | Work Camp in Section 4                                    | M                     | L                               | L                      | L                    | M                             | S                        | S                      | M                     | L                | L                                   | L                        | S                             | L              | S                                  | S                                  | M |  |  |  |              |
| Overall Risk              |   | M                     | M                               | S                      | S                    | S                             | M                        | S                      | H                     | S                | M                                   | M                        | M                             | S              | M                                  | M                                  | M |  |  |  |              |

**Overall Risk:  
Medium**

**Highest Risk  
Activities:**

- Bypass
- Bridge

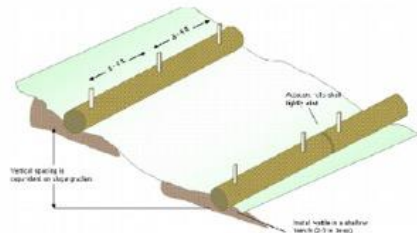
**Most Impacts:**

- Traffic delays
- Safety
- Dust, Noise
- Erosion
- Access

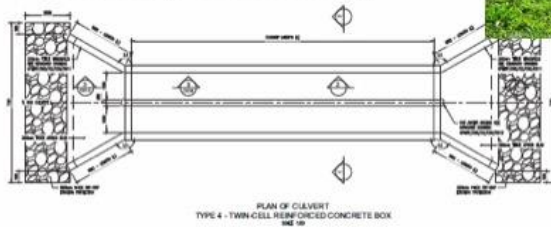
**Environmental & Social Management Plan (ESMP) contains plans to avoid, reduce, or compensate for impacts:**

1. General Construction Practices
2. Drains and Culverts
3. Excavations and Quarries
4. Materials Storage and Handling
5. Workers Camps
6. Ecological & Biological Resources
7. Vegetation Removal and Re-vegetation
8. Traffic Management
9. Archaeological Resources
10. Utilities Management
11. Community and Worker Welfare, Safety and Health
12. Roaring Creek Bridge
13. Z-Curve
14. Succotz Bypass
15. Grievance Redress Mechanism
16. Gender Safeguards
17. Community Health and Safety

## ESMP for culverts, drains, and water crossings:



- 20-year storm design
- Temporary Erosion Control
- Rip-rap (permanent)
- Turbidity monitoring



## ESMP for bypass, Z-curve, quarries:



- Dust Control
- Re-vegetation
- Air Quality monitoring as needed





Archaeological Sites cleared by the Institute of Archaeology (IoA)



Wildlife crossings (oversize box culverts)

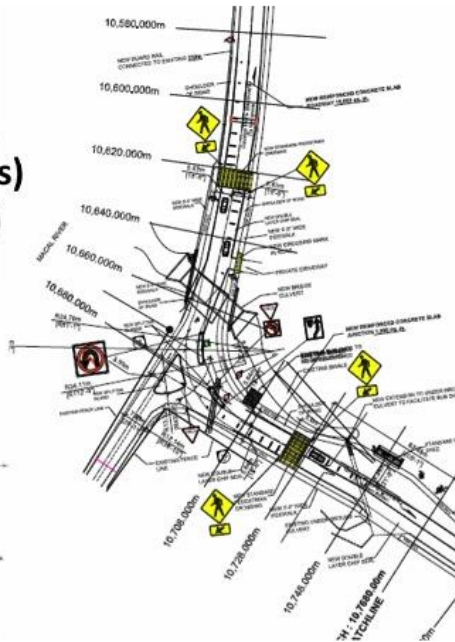
### ESMP for Roaring Creek Bridge:



- 100-year storm design
- Erosion control
- Traffic safety signage
- Pedestrian walkway
- Access



- Traffic calming features
- Crosswalks, speed bumps
- Signage, striping, reflectors
- Widening (cyclists, carriages)
- Smoothing (road condition)



- **Road Safety Program (first 2-years of Operations)**
  - accident monitoring
  - “critical zones”
  - annual evaluations
  - prioritize maintenance
- **Links to national “Road Safety Project”**
- **Links to WBG GRSF (Global Road Safety Facility)**

A map showing a road network in a rural area. A yellow line represents the main road, with several black cross markers indicating junctions or points of interest. A red dot marks a specific location on the road, labeled 'Iguana Creek Junction'. To the right, a road branches off, labeled 'Roaring Creek Bridge'. The map also shows a blue line representing a river or stream, and some green areas representing fields or forests. The map is oriented with North at the top.

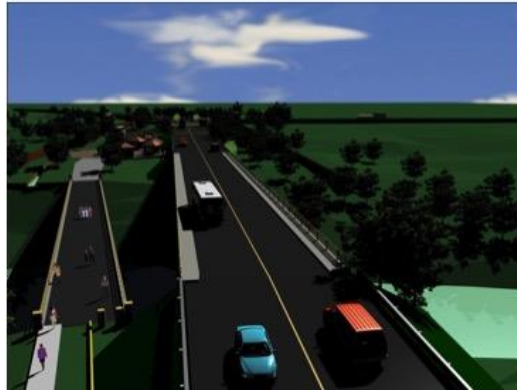
**Thanks for your kind attention!**

- **Questions**
- **Comments**
- **Clarifications**
- **Next Steps**

## Presentation by the Social Consultant



### George Price Highway Rehabilitation Project Social Plans



Christa Hulse, MEd, Doctoral Candidate  
Social Consultant  
Belmopan, Belize

### George Price Highway Rehabilitation Project Social Plans

- Outline of Presentation:
  - Gender Strategy and Action Plan
  - Resettlement and Livelihood Restoration Plan
  - Grievance Redress Mechanism

## Gender Strategy and Action Plan

- Gender Equality in Development (OP-761)
  - Strategy:
    - Proactive Action – Actively promoting gender equality, eg. seeking to empower women economically, reduce violence against women, improve sexual and reproductive health, increase women’s participation in decision-making, etc.
    - Preventative Action – Ensuring safeguards in areas such as economic opportunities, property rights and gender-based violence
    - Monitoring Mechanisms

## Gender Strategy and Action Plan

- Belize Gender Policy
  - Vision:
    - “A society in which all men and women, boys and girls are able to achieve their full potential through the enjoyment of their human rights; live together in mutual respect, dignity and harmony; and are equal partners as they participate in services and resources for realizing and sustaining their economic, social, political, and cultural development for equal enjoyment of all.”

# Gender Strategy and Action Plan

- Belize Gender Policy (Framework)
  - Priority Areas
    - Health
    - Education and Skills Training
    - Wealth and Employment Generation
    - Violence Producing Conditions
    - Power and Decision Making

## Gender Strategy and Action Plan

| George Price Highway Project – Gender Strategy and Action Plan |   |
|--|---|
| Strategic Gender Objectives                                    | Action Plan   |
| Empower Women and Men Economically                             | <ul style="list-style-type: none"> <li>• Mentorship program for local women</li> <li>• Cooperatives:               <ul style="list-style-type: none"> <li>• Revegetation of Z-curve</li> <li>• Decommissioning of work camps</li> <li>• Erosion prevention – check dams, berms, bunds, etc.</li> </ul> </li> <li>• Micro-enterprises – road maintenance</li> <li>• Community safety reps</li> </ul> |
| Reduce Violence Against Women                                  | <ul style="list-style-type: none"> <li>• Worker ethical code of conduct</li> <li>• Worker training – sexual harassment and exploitation</li> <li>• Safeguards for female employees</li> </ul>   |
| Improve Sexual and Reproductive Health                         | <ul style="list-style-type: none"> <li>• Safe Practices Training – workers and interested community organizations/members</li> <li>• Availability of condoms at worker camps</li> <li>• Portable male/female restrooms at worksite</li> </ul>   |
| Education and Skills Training                                  | <ul style="list-style-type: none"> <li>• Internships for female engineering students</li> <li>• Facilitation of jobs through Social Specialist housed at PEU</li> </ul>   |
| Increase Women's Participation in Decision-making              | <ul style="list-style-type: none"> <li>• Gender sensitive consultations – women's groups, focus groups, face-to-face</li> <li>• Public apprised of sexual harassment legislation</li> <li>• Gender sensitive grievance mechanism (GRM)</li> <li>• Informational sessions on use of GRM</li> </ul>   |

## Gender Strategy and Action Plan

- Monitoring Mechanisms – consistent follow up using specific indicators to ascertain how well each strategic objective is performing
- Execution Agent:

### **Social Specialist**

GPH Rehabilitation Project

#4 Lily Street, Orchid Garden, Belmopan

Tel: 822-1942/0100

Email: [gphrp.3344@mow.gov.bz](mailto:gphrp.3344@mow.gov.bz)

## Resettlement and Livelihood Restoration Plan



## Resettlement and Livelihood Restoration Plan

- Legal Framework
  - IDB's Compliance Policy on Involuntary Resettlement and Livelihood Restoration (OP-710)
  - National Legislation
    - Environmental Protection Act, CAP 328 (Rev. Ed. 2011)
    - Land Acquisition (Public Purposes) Act, CAP 184 (Rev. Ed. 2011)
    - Crown Land Rules, SI 60/1939
    - Constitutional rights
  - Relevant Institutions
    - Town Councils
    - Village Councils
    - Ministry of Natural Resources (Lands and Surveys Department)
    - Ministry of Human Development, Social Transformation and Poverty Alleviation
    - Central Building Authority
    - Department of Environment

## Resettlement and Livelihood Restoration Plan

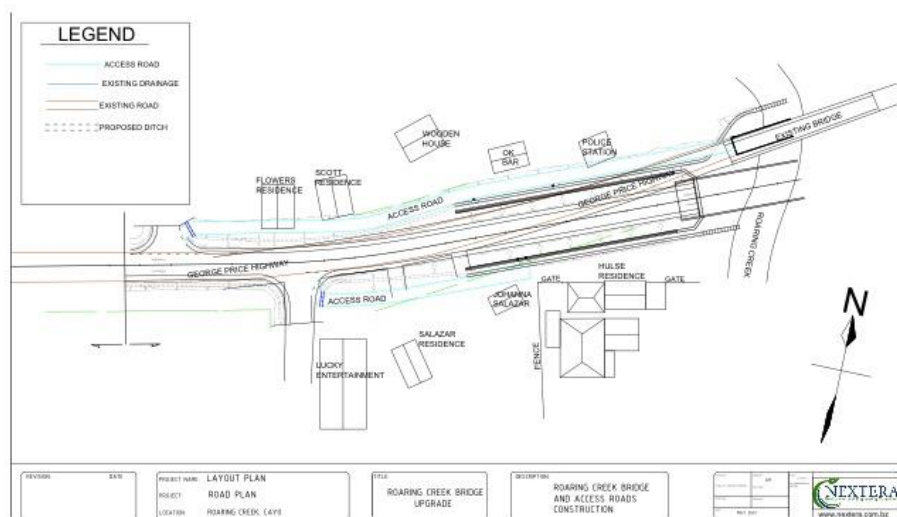
- Objectives:
  - To avoid or minimize involuntary resettlement, by
    - Designing the project to avoid physical displacement
    - Locating interventions on uninhabited land
  - To mitigate unavoidable adverse social and economic impacts from land acquisition or restrictions on land use, by
    - Providing timely compensation for loss of assets
    - Assisting displaced persons to improve or at least restore their livelihoods and living standards

## Section 1 – Roaring Creek Village

- Impacts to persons without legal property claims
  - Person living under bridge
  - Tenants
- Impacts to Land
  - 2 parcels sections acquired
  - 2 parcels sections acquisition in process
- Impacts to Assets (physical and economic)
  - Physical loss – 1 house, 1 police station (portions), 1 house portion
  - Economic loss – potential value in property, 1 food vendor
- Impacts to Access
  - All properties on north and south access roads
- Impacts to Security and Safety
  - All properties on north and south access roads
  - Limited setbacks



## Roaring Creek Cadastral



## Section 2 – Roaring Creek to Blackman Eddy

- Impacts to Land
  - Teakettle/Z-Curve (2 parcels)
  - Blackman Eddy (5 parcels)
- Impacts to Assets
  - Camalote, Blackman Eddy (2) – fruit vendors
  - Blackman Eddy - church



## Section 3 – Unitedville to Santa Elena

- Impacts to Land
  - 2 parcels



# Mitigation

## Section 1 – Roaring Creek Village

- Impacts to persons without legal property claims
  - Person living under bridge
  - Tenants
- Impacts to Land
  - Land acquired or in acquisition
- Impacts to Assets (physical and economic)
  - Physical loss – 1 house, 1 police station (portions), 1 house portion
  - Economic loss – potential value in property, 1 food vendor
- Impacts to Access
  - All properties on north and south access roads
- Impacts to Security and Safety
  - All properties on north and south access roads
  - Limited setbacks

## Mitigation

- Impacts to persons
  - Consult, seek alternative, rehabilitate
- Impacts to Land
  - Financial compensation or exchange
- Impacts to Assets
  - Physical – replace properties
  - Economic – compensate for loss (Only those included in May 2018 census)
- Impacts to Access
  - Decrease footprint of bridge approach, alternate parking
- Impacts to Security and Safety
  - Plan for police presence to remain in the area.
  - Safety guards

# Mitigation

## Section 2 – Roaring Creek to Blackman Eddy

- Impacts to Land
  - Teakettle/Z-Curve (2 parcels)
  - Blackman Eddy (5 parcels)
- Impacts to Assets
  - Blackman Eddy – church
  - Camalote, Blackman Eddy (2) fruit vendors

## Mitigation

- Impacts to Land
  - Financial compensation or exchange
- Impacts to Assets
  - Physical – compensate for property
  - Economic – compensate for loss (Only those included in May 2018 census)

# Mitigation

Section 3 – Unitedville to Santa Elena

- Impacts to Land
  - 2 parcels

Mitigation

- Impacts to Land
  - Financial compensation

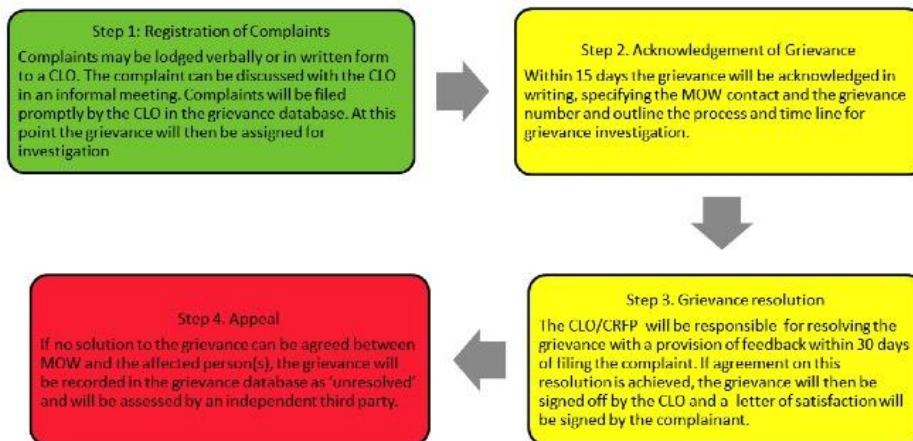
## Grievance Redress Mechanism



## Grievance Redress Mechanism

- A grievance can be defined as an actual or perceived problem giving ground for complaint.
- MOW is proactively seeking to prevent grievances through managing Project impacts and through pre-emptive community liaison activities designed to anticipate and address potential issues before they become grievances.

## Grievance Redress Mechanism



# Grievance Process

**INFORMATION ON MOWT'S GRIEVANCE PROCESS**

The Government of Belize through the Ministry of Works and with loan facility from the IDB is proposing to undertake rehabilitation of the OPH from its junction with the Humberstone Highway extending to the Benque Guatemala border.

The purpose of this Grievance Mechanism is to ensure that anyone with a grievance or concern about the Project can communicate it to MOWT and get feedback from MOWT on how they will address this concern.

**WHAT KINDS OF GRIEVANCES CAN I RAISE?**

Anyone, including both community members and staff of contractors or contractors themselves can raise a grievance with MOWT if they believe that the Project is having a negative effect on their community, nation, the environment or their quality of life. Examples of grievances could include, but are not limited to:

- ✓ Concerns about the environmental impact of the Project;
- ✓ Project impacts on your quality of life, such as traffic problems, dust and noise;
- ✓ Project impacts on your livelihood and employment activities;
- ✓ Health and safety problems related to the Project;
- ✓ Failure to comply with standards or legal obligations;
- ✓ Improper behaviour by Project staff;
- ✓ Financial misdeeds, impropriety or fraud.

MOWT through its PEU will investigate all grievances that are submitted.

**HOW TO REPORT A GRIEVANCE**

MOWT has a number of ways of receiving your grievance. You can:

- Complete the attached Grievance Form and send it to the address on the form or drop off at any MOWT Office;
- Contact the Community Liaison Office in person/ via phone to lodge a verbal grievance; the CLIO will then fill out a form for you to ensure that your grievance is tracked;
- Communicate a Grievance through the MOWT website.

**FOLLOW UP (Case Management)**

Unless a CLIO is able to deal with your grievance immediately, MOWT will go through the following steps to deal with it:

When MOWT gets your grievance form or an notified verbally of your grievance, a member of staff will be assigned to investigate. MOWT will acknowledge your grievance by letter (signed, stamped) or by person by a CLIO within 15 days of receiving the grievance or by email if appropriate. This letter will acknowledge your concern person at MOWT, and give a reference number for your grievance. MOWT will then investigate your grievance and may need to contact you in order to do this. When MOWT has completed its investigation, you will be contacted with the findings of the investigation and proposed response within 30 days of you lodging your grievance.

If you are satisfied with the investigation and the proposed response MOWT will ask you to sign a statement to this effect.

If you are unsatisfied with the investigation and/or response MOWT will discuss with you other options for dealing with the grievance and attempt to agree to a response. If parties are unable to agree to a response, the grievance will be assessed by an independent third party.

**CONFIDENTIALITY AND ANONYMITY**

If you ask MOWT to keep your identity confidential in relation to your grievance, we will ensure that your name and details are known only to the grievance investigator and are not shared with other MOWT employees/managers, Contractors, or people or organisations outside MOWT. If it is not possible for MOWT to resolve the grievance without revealing your identity, MOWT will contact you to ask how you prefer to address this situation. If you wish to raise a grievance anonymously you may do so, and MOWT will investigate the grievance. However, in this case MOWT will not be able to contact you to discuss the results of our investigation and the proposed mitigation measures.

# Grievance Form

| MOW Grievance Form (Sample)  |                                  | Contact Information                       |   |
|--|----------------------------------|---|---|
| Full Name:   |                                  | <input type="radio"/>                     | <input type="radio"/>                     |
|  |                                  | (first)                                   | (last)                                    |
|  |                                  | Male                                      | Female                                    |
| Address:   |                                  |   |   |
| Phone:   |                                  |   |   |
| e-mail:  |                                  |   |   |
| Location of Complaint<br>(Description of Road Section, Town, or nearby Feature of Interest):               |                                  |   |   |
| CTVC:  |                                  |   |   |
| Complainant Category:  | <input type="radio"/> Resident   | <input type="radio"/> Local Business      | <input type="radio"/> Village Chairperson |
|  | <input type="radio"/> Contractor | <input type="radio"/> Contractor Employee | <input type="radio"/> Other: _____        |
| If with an Agency:   |                                  |   |   |
|  |                                  |   |   |
|  |                                  |   |   |
| Description of Grievance (when relevant, please provide specific names, dates and locations of incidents): |                                  |   |   |
| Recommendation for resolving the grievance?  |                                  |   |   |
|  |                                  |   |   |
| Signature  |                                  | Date                                      |   |

Questions and Suggestions?



## Attendance List – Camalote Village

Date: Saturday, June 16<sup>th</sup>, 2018

Public Consultation Meeting  
George Price Highway Rehabilitation Project  
(Camalote Community Center)

| No. | Stakeholder's Name | Address               | Phone # | Email | Signature |
|-----|--------------------|-----------------------|---------|-------|-----------|
|     | Nuri Lopez         | Blackman Eddy Village |         |       |           |
|     | Carmen Tortillo    | Blackman Eddy Village |         |       |           |
|     | Brenda Recinos     | Blackman Eddy Village |         |       |           |
|     | Rolando E. Chen    | Succo's Village       |         |       |           |
|     | Lemmy Bradley      | Belmopan              |         |       |           |
|     | Derrick Callis +   | Belmopan              |         |       |           |
|     | Michael Darr       | IDPS                  |         |       |           |
|     | M. Caary           | Camalote Villa        |         |       |           |
|     | Joe Linares        | Camalote Vg.          |         |       |           |
|     | Isidoro Ho         | Camalote Village      |         |       |           |
|     | Olivera Martinic   | Camalote Village      |         |       |           |
|     | Juan Escobar       | Ontario               |         |       |           |
|     | Southern Middleton | Ontario Village       |         |       |           |

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# Attendance List - Georgeville

Date: Saturday, June 16th, 2018

## Public Consultation Meeting George Price Highway Rehabilitation Project (Georgeville Community Center)

| No. | Stakeholder's Name | Address                | Phone # | Email | Signature |
|-----|--------------------|------------------------|---------|-------|-----------|
|     | Rahick m/ky        | Georgeville            |         |       |           |
|     | Anthony Ricketts   | Carl Shale             |         |       |           |
|     | K. Mykelt          | Cheshire               |         |       |           |
|     | Susan Wright       | Georgeville Village    |         |       |           |
|     | Ann Gentle         | Georgeville Village    |         |       |           |
|     | Jessy Bradley      | Belmont                |         |       |           |
|     | Derrick Calles     | Belmont                |         |       |           |
|     | Emerita Flowers    | Blackman Ethly Village |         |       |           |
|     | Michael J. Par     | IDB                    |         |       |           |
|     | George Lopez       | Georgeville            |         |       |           |
|     | Butterfly          | Georgeville            |         |       |           |
|     | Leonardo Sorado    |                        |         |       |           |
|     | Kiene Chavarrin    |                        |         |       |           |
|     | Earl Vasquez       |                        |         |       |           |
|     | JAMES WEBSTER      | Georgeville            |         |       |           |

Date: Saturday, June 16<sup>th</sup>, 2018

Public Consultation Meeting  
George Price Highway Rehabilitation Project  
(Georgeville Community Center)

| No. | Stakeholder's Name | Address                  | Phone # | Email             | Signature |
|-----|--------------------|--------------------------|---------|-------------------|-----------|
|     | Charles M. Haddix  | Georgeville              |         | maria@herdman.org |           |
|     | Eusebia Ruiz       | Georgeville Way Keweenaw |         |                   |           |
|     |                    |                          |         |                   |           |
|     |                    |                          |         |                   |           |
|     |                    |                          |         |                   |           |
|     |                    |                          |         |                   |           |
|     |                    |                          |         |                   |           |

# Attendance List - Roaring Creek Village

Date: Monday, June 18th, 2018

## Public Consultation Meeting George Price Highway Rehabilitation Project (Roaring Creek Community Center)
















| No. | Stakeholder's Name  | Address                           | Phone # | Email                          | Signature |
|-----|---------------------|-----------------------------------|---------|--------------------------------|-----------|
|     | Tracy Garbutt       | Roaring Creek<br>#54 young street |         |                                |           |
|     | Daniel Cayetano     | Roaring Creek Village             |         | danielcayetano@gmail.com       |           |
|     | Kenzel Nicholas JR. | Roaring Creek Village             |         |                                |           |
|     | Shadalee the        | Roaring Creek Village             |         |                                |           |
|     | Lisa Garbutt        | Roaring Creek Village             |         | lismarkshadalee@gmail.com      |           |
|     | Shahera Mackey      | Roaring Creek                     |         | lismarkshadalee@gmail.com      |           |
|     | Rosa Maria Chon     | Roaring Creek                     |         | lismarkshadalee@gmail.com      |           |
|     | Malvalve Swarey     | Roaring Creek                     |         | shahera_mackey@yahoo.com       |           |
|     | Scott Stipan        | Roaring Creek                     |         | scottstirnibz@gmail.com        |           |
|     | Joshua Swift        | Roaring Creek                     |         |                                |           |
|     | Norman Gay          | Roaring Creek                     |         |                                |           |
|     | Fuel Nichols        | Roaring Creek                     |         | fuelnicholas@yahoo.com         |           |
|     | Vanessa Walker      | Roaring Creek                     |         |                                |           |
|     | Robert Gonzalez     | Roaring Creek                     |         | robertduranrodriguez@gmail.com |           |
|     | Samantha Brewer     | Roaring Creek                     |         | sambanet@gmail.com             |           |

Public Consultation Meeting  
George Price Highway Rehabilitation Project  
(Roaring Creek Community Center)

Jerry Anderson  
 Fayette, Colorado  
 Wendy Stuart  
 3124 Canyon  
 Te

Date: Monday, June 18th, 2018

Public Consultation Meeting  
George Price Highway Rehabilitation Project  
(Roaring Creek Community Center)

| No. | Stakeholder's Name  | Address               | Phone # | Email                   | Signature   |
|-----|---------------------|-----------------------|---------|-------------------------|---|
|     | Sylvia Neal         | Another World Area    |         | nsylvia@yahoe.com       |  |
|     | Isidro Placido Ed   | Roaring Creek Village |         | placidalgare@yahoo.com  |  |
|     | John Banner         | Roaring Creek         |         | john052002@gmail.com    |  |
|     | Kimberly Banner     | Roaring Creek         |         |                         |  |
|     | Michael Stearn      | Roaring Creek         |         |                         |  |
|     | Dominica Paizac     | Roaring Creek         |         |                         |  |
|     | Yolanda Young       | Roaring Creek         |         |                         |  |
|     | Christine Hyde      | Roaring Creek         |         |                         |  |
|     | Marko Olmedo (1011) | Roaring Creek         |         |                         |  |
|     | Lenore Bradley      | Bulwagum              |         | lenorebradley@gmail.com |  |
|     | El Buhia            | Roaring Creek         |         |                         |  |
|     | Guenda Komro        | Roaring Creek         |         | guenda@icloud.com       |  |
|     | Derels Antez        | Roaring Creek         |         |                         |  |
|     | Fern Cruz           | Roaring Creek         |         |                         |   |
|     | Yanuki Mendez       | Roaring Creek         |         |                         |    |

**Public Consultation Meeting**  
**George Price Highway Rehabilitation Project**  
(Roaring Creek Community Center)

| No. | Stakeholder's Name | Address               | Phone # | Email | Signature |
|-----|--------------------|-----------------------|---------|-------|-----------|
|     | Cynthia Garbutt    | Roaring Creek Village |         |       |           |
|     | Reshia Twist       | Roaring Creek V.      |         |       |           |
|     | William Garbutt    | Roaring Creek V       |         |       |           |
|     | Ryan Garbutt       | Roaring Creek V       |         |       |           |
|     | Permit Nalles      | (Chairman)            |         |       |           |

## Pictures of Public Consultation Meetings







## Annex F: Grievance Form

| MOW Grievance Form (Sample)  |   |  |  | Contact Information             |                           |
|--|---|--|--|---------------------------------|---------------------------|
| Full Name:   |   |  |  | <input type="radio"/>           | <input type="radio"/>     |
|  | (first)                                       | (last)   |  | Male                            | Female                    |
| Address:   |   |  |  |                                 |                           |
| Phone:   |   |  |  |                                 |                           |
| e-mail:  |   |  |  |                                 |                           |
| Road Section:  | <input type="radio"/> RS I<br>(Roaring Creek) | <input type="radio"/> RS II<br>(Camalote to Blackman Eddy) | <input type="radio"/> RS III<br>(Unitedville to Santa Elena) | Other: _____                    |                           |
| Community Relations Focal Point:   |   |  |  |                                 |                           |
| Complainant Category:  | <input type="radio"/> Resident                | <input type="radio"/> Local Business                       | <input type="radio"/> Village Chairperson                    | <input type="radio"/> Councilor | <input type="radio"/> NGO |
|  | <input type="radio"/> Contractor              | <input type="radio"/> Contractor Employee                  |  | Other: _____                    |                           |
| If with an Agency:   |   |  |  |                                 |                           |
|  | Name of Agency                                |  |  | Position with Agency            |                           |
| Description of Grievance (when relevant, please provide specific names, dates and locations of incidents): |   |  |  |                                 |                           |
|  |   |  |  |                                 |                           |
| Recommendation for resolving the grievance?  |   |  |  |                                 |                           |
|  |   |  |  |                                 |                           |
| Signature  |   |  | Date   |                                 |                           |

## **Annex G: Grievance Information Leaflet**

### **INFORMATION ON MINISTRY OF WORKS GRIEVANCE PROCESS**

The Government of Belize (GOB), through the Ministry of Works (MOW), and with loan facility from the Inter-American Bank (IDB) is undertaking the rehabilitation of the George Price Highway (GPH) from its junction with the Hummingbird Highway extending to the Belize – Guatemala Border, near the Town of Benque Viejo del Carmen.

The purpose of this Grievance Mechanism is to ensure that anyone with a grievance or concern about the Project can communicate it to the MOW and get feedback on how their concern will be addressed.

### **WHAT KINDS OF GRIEVANCES CAN I RAISE?**

Anyone, including both community members and staff of contractors or contractors themselves, can raise a grievance with MOW if they believe that the Project is having a negative effect on their community, nation, the environment or their quality of life. Examples of grievances could include, but is not limited to:

- ✓ Concerns about the environmental impact of the Project;
- ✓ Project impacts on your quality of life, such as traffic problems, dust or noise;
- ✓ Project impacts on your livelihood and employment activities;
- ✓ Health and safety problems related to the Project;
- ✓ Failure to comply with standards or legal obligations;
- ✓ Improper behaviour by Project staff;
- ✓ Financial malpractice, impropriety or fraud.

MOW, through its Project Execution Unit (PEU), will investigate all grievances that are submitted.

### **HOW TO REPORT A GRIEVANCE**

MOW has a number of ways of receiving your grievances. You can:

- ✓ Complete the attached Grievance Form and send it to the address on the form or drop off at any MOW Office.
- ✓ Contact the Social Specialist (SS), located within the PEU, in person, via phone or email to lodge a verbal grievance. The SS will then fill out a form for you to ensure that your grievance is tracked.
- ✓ Inform your Village Chairperson, who will forward your information to the SS.

### **FOLLOW UP (Case Management)**

Unless the SS is able to deal with your grievance immediately, MOW will go through the following steps to deal with it:

1. When MOW gets your grievance form or is notified verbally of your grievance, a member of staff will be assigned to investigate.

2. MOW will then acknowledge your grievance by letter (delivered in person, by regular mail or email) within 15 days of receiving the grievance. The letter will provide you with the contact information of the person handling your case, as well as provide a reference number for your grievance.
3. MOW will then investigate your grievance and may need to contact you in order to do this. When MOW has completed its investigation, you will be contacted with the findings of the investigation and proposed response. This will be done within 30 days of receipt of your grievance.
4. If you are satisfied with the investigation and the proposed response, MOW will ask you to sign a statement to this effect.
5. If you are unsatisfied with the investigation and/or response, MOW will discuss with you other options for dealing with the grievance and attempt to agree to a response. If both parties are still unable to agree to a response, the grievance will be assessed by an independent third party.

### **CONFIDENTIALITY AND ANONYMITY**

If you ask MOW to keep your identity confidential in relation to your grievance, we will ensure that your name and details are known only to the grievance investigator(s) and is not shared with other MOW employees, management, contractors or people and organizations outside the MOW. If it is not possible for MOW to resolve the grievance without revealing your identity, MOW will contact you to ask how you prefer to address this situation. If you wish to raise a grievance anonymously you may do so, and MOW will investigate the grievance. However, in this case, MOW will not be able to contact you to discuss the results of our investigation and the proposed mitigation measures.

## Annex H: Stakeholder Engagement List

| No. | Stakeholder                                       | Contact Person  | Contact Information   | Comments   |
|-----|---|---|---|--|
| 1.  | PEU   | Derick Calles   | 822-0100  | Meeting held April 24, 2018.                                 |
| 2.  | BET – Hydrology Consultant                        | Ramon Frutos  | ecosolrf@gmail.com  | Meeting held April 25, 2018.                                 |
| 3.  | IMC Worldwide/Chia's Engineering                  | Andrew Clough<br>Julio Chia                                   | 802-1749<br>Andrew.Clough@imcworldwide.com  | Meeting held April 25, 2018.                                 |
| 4.  | IMC Worldwide - Environmental Specialist          | Michael Somerville  | micfransom@yahoo.com  | Meeting held April 27, 2018.                                 |
| 5.  | M&M Engineering Ltd.                              | Matthew Preston<br>Rurico Alvarado                            | mmengineeringconsultants@gmail.com  | Meeting held April 27, 2018.                                 |
| 6.  | Cooperatives Department – Ministry of Agriculture | Gareth Murillo - Registrar                                    | 822-2131<br>gmurillo.blzcoopsdept@gmail.com   | Telephone conversation held May 3, 2018.                     |
| 7.  | Lands Department – Ministry of Natural Resources  | Wilbert Vallejos<br>Nicola Cho<br>Gina Young<br>Derick Calles | commissioner@naturalresources.gov.bz<br>legal@naturalresources.gov.bz<br>director.spatialdata@naturalresources.gov.bz | Meeting held May 4, 2018.                                    |
| 8.  | Esperanza Village Council                         | Ismael Thompson - Chairman                                    | 664-1317  | Meeting held May 5, 2018.                                    |
| 9.  | Women and Family Support – MHDSTPA                | Ana Williams - Director<br><br>Taheera Usher                  | 227-3888/7397<br>director.wd@humandev.gov.bz<br><br>hdc.wd@humandev.gov.bz  | Meeting held May 7, 2018 at Women's Department, Belize City. |
| 10. | Project Affected Person                           | Joy Flowers   |   | Meeting held May 10, 2018.                                   |
| 11. | National Garifuna Council – San Ignacio Branch    | Cynthia Ellis-Topsey - President                              | cellistopsey@gmail.com  | Telephone conversation held May 11, 2018.                    |
| 12. | Roaring Creek Village Council                     | Ryan Garbutt - Chairman                                       | 624-8482  | Meeting held May 12, 2018.                                   |
| 13. | Roaring Creek Police                              | Trevor Lopez – Police Corporal                                | 802-0402  | Consultation May 12, 2018 at Roaring Creek Police Station.   |
| 14. | Institute of Social and Cultural Research (NICH)  | Nigel Encalada-Director                                       | 822-3307<br>iscr@nichbelize.org   | Telephone conversation held May 15, 2018.                    |
| 15. | Maya Peoples Representative – Belmopan Area       | Paul Chun – Councilor, Belmopan City Council                  |   | Meeting held June 8, 2018.                                   |
| 16. | MHDSTPA   | LaToya Meighan – Social                                       | 615-5457<br>socmobcayo@humandev.gov.bz  | Telephone discussion on                                      |

|     |   |                                  |                                   |  |
|-----|---|----------------------------------|-----------------------------------|--|
|     |   | Mobilizer/Family Support Officer |                                   | June 5, 2018.<br>Meeting held on June 8, 2018.                   |
| 17. | Marion Anderson – relative to project affected person |                                  | Residence – Roaring Creek Village | Meeting held on June 8, 2018.                                    |
| 18. | Attorney General's Ministry                           | Nigel Hawke – Solicitor General  | Nigel.Hawke@agm.gov.bz            | Email exchange – July 9, 2018.<br>Meeting held on July 13, 2018. |