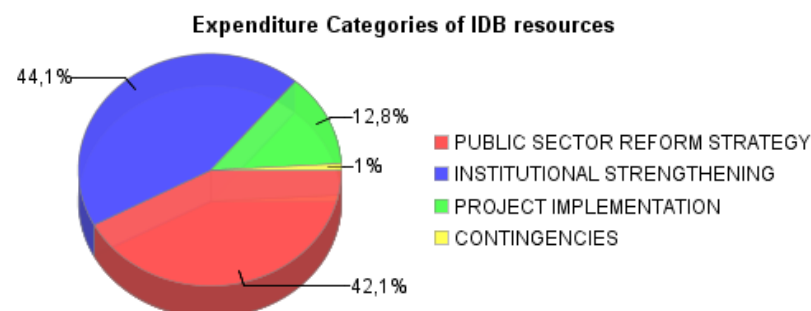
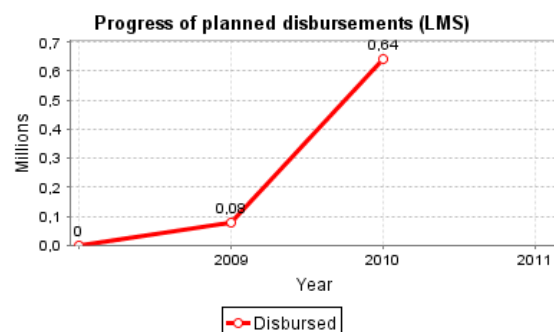
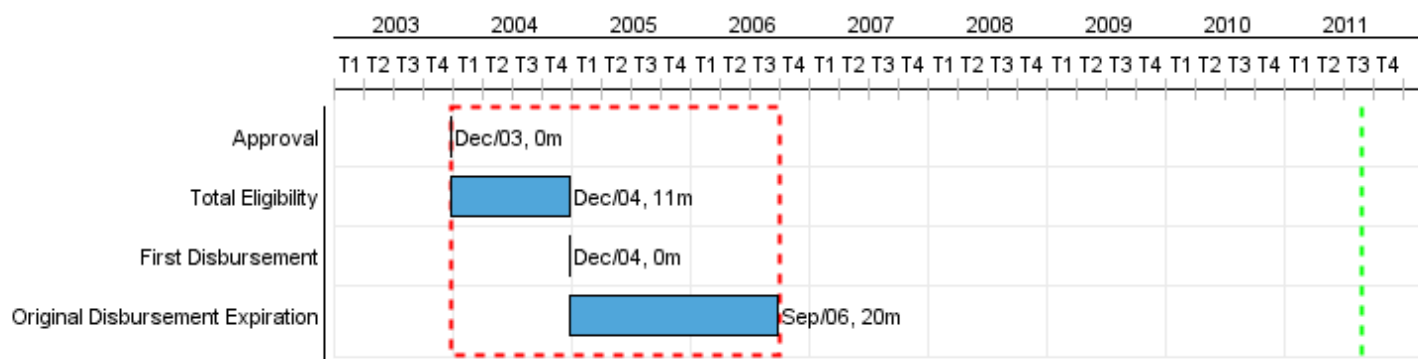


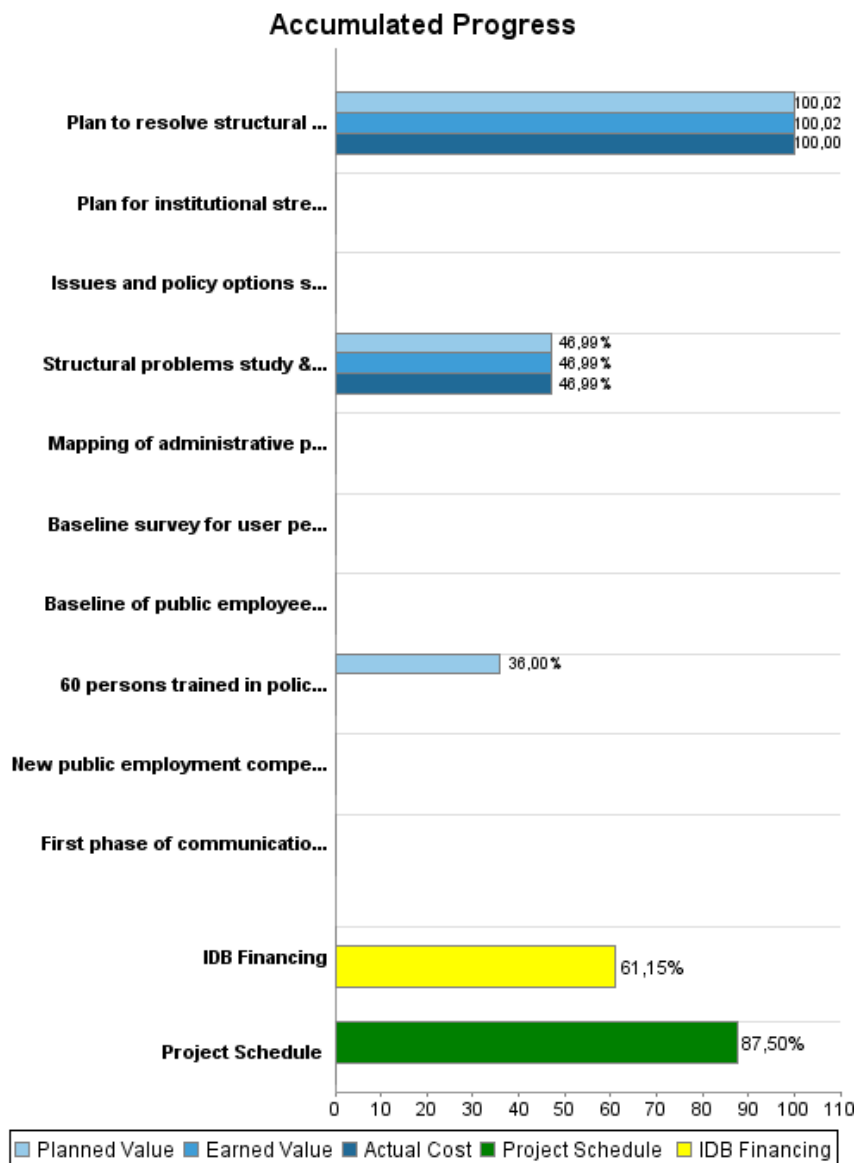
Summary Report

Basic Data		Available Funds (US\$)		Total Cost and Source	
Executing Agency (EA):	Ministry of Public Administration and Information				
Sector:	REFORM / MODERNIZATION OF THE STATE-REFORM AND PUBLIC SECTOR SUPPORT				
Loan Number(s):	1523/OC-TT	Current Approved Amount:	5.000.000,00	Original IDB:	5.000.000,00
Stage:	Approved	Disbursed Amount to Date:	3.057.746,86	Current IDB:	5.000.000,00
Operation Type:	INV - Investment	% Disbursed:	61,15	Pari-passu:	57,21
Related Operation(s):		Balance:	1.942.253,14	Co-Financing/Country:	1.250.000,00
Operation Subtype:	SEF - Sector Facility			Original Estimate:	6.250.000,00
				Amortization Period (months):	204

Project Environmental and Social Impact Category	Reformulation	Validation
Project Environmental and Social Impact Category: B	() Was the objective(s) of this project reformulated?	Validated by Division Chief: Mar 29, 2011 Validated by Country Representative: Apr 27, 2011



Accumulated Progress as of 2010



Outcomes

Outcome:	Quality and efficiency of public services improved through the development and implementation of a long-term strategy to transform the public sector
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Indicator	Unit of Measure	Baseline	Baseline Year		2008	2009	2010	2011	End of project
Key strategic issues report in support of the Public Sector Transformation Program identified and approved by Cabinet with package of solutions	Policy Statement		2011	P A		100,00 100,00			1,00
Public and government perception of communications with and within government agencies improves (resulting from communications strategy).	%	49,00	2008	P A	49,00	49,00 53,00	49,00 50,00	49,00	49,00
Public perception of public services quality improves (users satisfied with the final outcome).	%	70,00	2008	P A	70,00 70,00	70,00 71,00	70,00 73,00		70,00
For 3 prioritized public services, reduction (efficiency) in average cost per user	%		2008	P A					0,00
Public perception of public services quality improves (users satisfied with quality of the service).	%	34,00	2008	P A	34,00 34,00	34,00 22,00	34,00 23,00	34,00	34,00
Public perception of public services quality improves (users say service got better from over the past 5 years due to public sector modernization) .	%	28,00	2008	P A	28,00 28,00	28,00 24,00	28,00 17,00	28,00	28,00
For 3 prioritized public services, reduction (efficiency) in average time required to complete a public service transaction.	Days		2008	P A					0,00

Outputs: 2010 Annual Physical and Financial Progress 2010

Description	Unit of Measure	Physical				Financial			
		Planned	Actual	Accumulated units	EOP units	Planned	Actual	Accumulated costs	EOP costs
Development and implementation of a Public Sector Reform Strategy, including consensus-building and communications components, developed, disseminated and discussed with stakeholders (originally there was no title at all for this component)									
Baseline survey for user perceptions of public services carried out, with subsequent yearly waves	Survey	1,00	1,00		4,00				
Issues and policy options study completed	Studies		1,00		2,00				1.327.000,00
Structural problems study & communications strategy	Final Report		1,00		1,00		250.000,00		532.000,00
First phase of communications strategy implemented	Final Report (additional)				1,00				100,00
Structural capacity of the Public Sector strengthened. [original title before associating operations was 'Strengthening of the Public Sector's Structural Capacity']									
Baseline of public employee demographics and attitudes completed	Survey		1,00		1,00				
Mapping of administrative processes (method developed)	Final Report		1,00		1,00				56.200,00
Plan to resolve structural issues hindering implementation of IhRIS completed	Final Report		1,00		1,00		6.244,00		6.244,00
New public employment compensation policy developed and sent to Cabinet	Final Report				1,00				
Plan for institutional strengthening of CSO developed and implemented	Final Reports		1,00		2,00				1.750.000,00
60 persons trained in policy development and M&E.	Staff trained		60,00		60,00				140.000,00
Mapping of administrative processes (priority services mapped)	Final Report		2,00		30,00				
Mapping of administrative processes (priority services processed improved)	Final Report				3,00				
Administrative Costs									
TOTAL							256.244,00		3.811.544,00