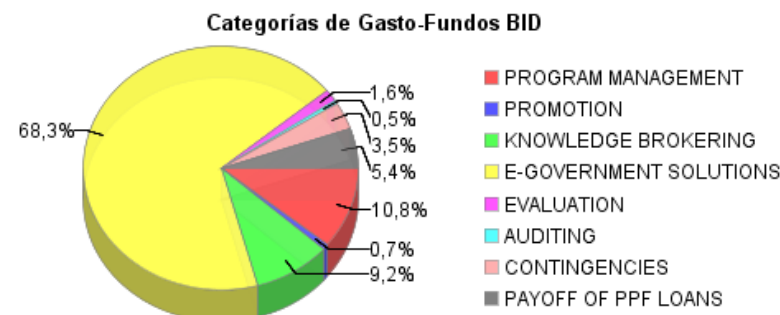
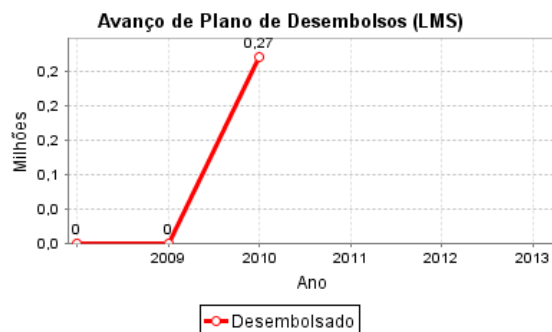
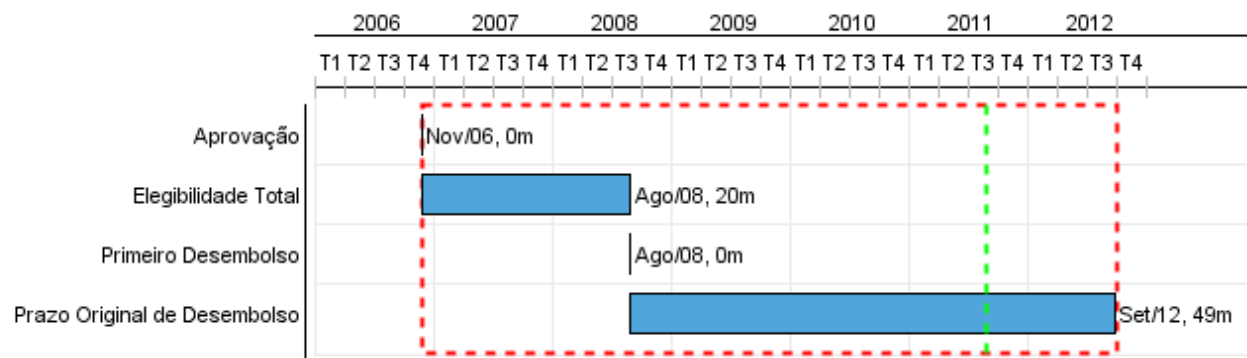


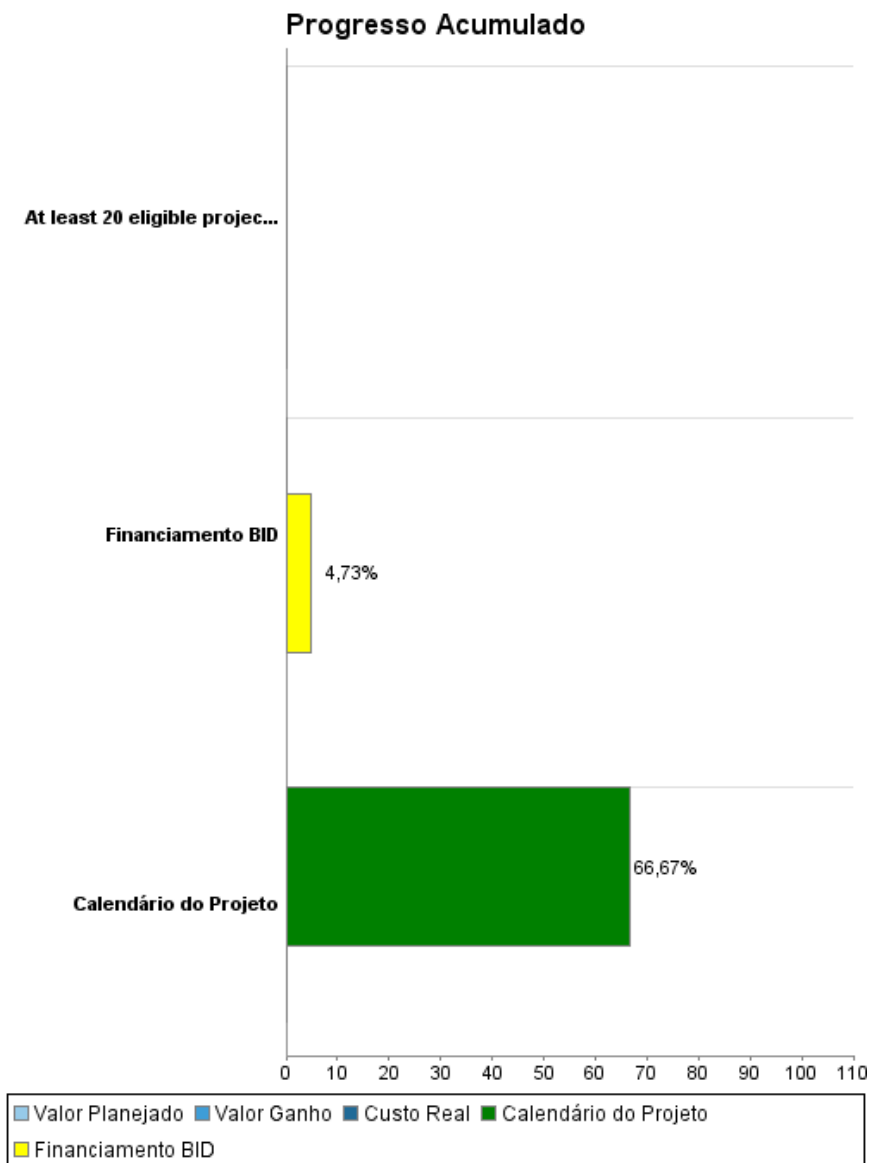
Relatório Resumido

Dados Gerais	Fundos Disponíveis (US\$)	Custo Total e Fonte
Executor: Ministry of Public Administration and Information		
Sector: REFORM / MODERNIZATION OF THE STATE-E-GOVERNMENT		
Número da Operação: 1808/OC-TT	Atual: 28.000.000,00	Original BID: 28.000.000,00
Estágio: Approved	Desembolsado: 1.324.574,73	Corrente BID: 28.000.000,00
Tipo Operação: INV - Investimento	% Desembolsado: 4,73	Pari-passu: 98,60
Operação Relacionada: TT-L1004	Saldo: 26.675.425,27	Cofinanciamento/País: 7.000.000,00
Subtipo de Operação: ESP - Specific Investment Operation		Original Estimado: 35.000.000,00
		Período de Amortização (meses): 228

Categoria do impacto social	Reformulação	Validação
Categoria do impacto social: B	() Os objetivos do projeto foram reformulados?	Validado pelo Chefe de Divisão: Mar 29, 2011 Validado pelo Representante do País: Apr 27, 2011



Progresso Acumulado até 2010



Resultados

Resultado:	Public perception of public services improved (efficiency).
Suposições:	Following staff performance improved and technical skills transferred, one should expect a significant positive impact in the effectiveness of the areas of public institutions participating in the project.
Observações:	The loan proposal did not specify outcome indicators for the overall program because of 'most technical assistance projects are not measurable in quantitative terms'. It is worth noting that the results matrix was 'retrofitted' in August 2008 following an indicators workshop agreed with the Executing Agency.

Indicador	Unidade Medida	Linha Base	Ano Linha Base		2006	2007	2008	2009	2010	Acumulado 2011 - 2012	Final do Projeto
% of users of prioritized public service (education) satisfied with the final outcome	%	70,00	2008	P A			70,00 70,00	71,00 71,00	72,00 73,00	148,00	75,00
% of users of prioritized public services (health) satisfied with the quality of the service	%	34,00	2008	P A			34,00 34,00	34,00 22,00	35,00 23,00	71,00	36,00
% of users of prioritized public services (overall service delivery modernization) say service got better over the past 5 years	%	28,00	2008	P A			28,00 28,00	28,00 24,00	29,00 17,00	60,00	30,00
Average cost per user is reduced	%		2008	P A							0,00
Average time required to complete a public service transaction for prioritized public services is reduced	Days		2008	P A							0,00
Scoring of the World Economic Forum indicators for "e-government readiness" increased by 26 points	Points (Scoring)	0,17	2005	P A	0,13 0,51	0,09 3,35	0,05 3,73	1,00 3,65	1,04	2,17	1,09
Scoring of the World Economic Forum indicators for "government usage of ICT" increased by 32 points	Points (Scoring)	0,68	2005	P A	0,63 1,26	0,58 2,97	0,53 2,89	0,48 3,04	0,43	0,74	0,36
Interactive services increased by 4	Services	5,00	2008	P A							9,00
Transactional services delivered online increased by 3	Services		2008	P A							3,00
Users of interactive services increased	%		2008	P A							0,00
Users completing online transactions increased	Users		2008	P A							0,00

Produtos: Progresso Físico e Financeiro Anual 2010

Descrição	Unidade de medida	Físico				Financeiro			
		Planejado	Atual	Unidades Acumuladas	Unidades FDP	Planejado	Atual	Custos Acumulados	Custos FDP
DEMAND-DRIVEN PROJECTS for institutional strengthening implemented [original title before associating operations was only 'Knowledge Brokering']									
At least 20 eligible projects approved and funded (of which at least 10 have been fully implemented and evaluated, and the remainder are under implementation)	Projects		2,00		20,00				2.565.000,00
DEMAND-DRIVEN PROJECTS for human and organizational capacity strengthening through e-government solutions designed and implemented [original title before associating operations was 'e-Government solutions']									
At least 20 eligible projects approved and funded (of which at least 10 have been fully implemented and evaluated and the remainder are under implementation --includes at least 4 proj to increase interactive serv online, and at least 3 proj to deliver online transactional services	Projects				20,00				19.119.000,00
Administrative Costs									
Promotion									
Evaluation									
TOTAL									21.684.000,00