

REQUEST FOR EXPRESSIONS OF INTEREST (CONSULTING SERVICES)

COUNTRY: **REGIONAL**

TECHNICAL COOPERATION: **DEVELOPMENT OF A RATING SYSTEM FOR EFFICIENCY IN WATER AND SANITATION OPERATORS**

SECTOR: **WATER AND SANITATION**

REQUEST FOR EXPRESSIONS OF INTEREST CONSULTING SERVICES

TC Number: **RG-T1527**

The present Notice is a new publication / extension of deadline of Notice No. 735-IDB986 of Request for Expressions of Interest (Consulting Services). Some adjustments have been made in the wording for the present Notice without entailing changes in the objectives and substance of the Consulting Services and their implications in terms of required competencies and experience. Therefore the consultancy firms, agencies or *consortia* that have already sent their Expression of Interest under the previous Notice need NOT send a new one, unless they wish to do so. In such case, only the new Expression of Interest will be considered for the selection process.

The *Inter-American Development Bank (IDB)* is in the process of receiving financing from internal and external sources, and intends to apply the proceeds for the **Development of a Rating System for Efficiency in Water and Sanitation Operators**, with the goal of promoting good performance, reliability and transparency of water and sewage utilities.

The services include the development and testing of a rating system to assess and score water and sanitation utilities' performance and reliability levels, based on objective and standardized criteria, reflecting the sector specificities. The efficiency assessment will be performed through the analysis of a number of functions or characteristics of the utility, i.e.: Legal status and Governance; Policy formulation and Regulation; Reporting and Transparency; Community Outreach and Customer Relation Management; Service coverage and Quality of Service; Tariff and Revenue; Operational Efficiency; Human Resources management; Financial management and performance; Environmental management; Strategic Planning, Sustainability of the services, and Risks; Project design and execution. The rating system to be developed shall result in a practical tool that includes indicators easy to understand measure and verify.

The Inter-American Development Bank now invites eligible consultancy firms to indicate their interest in providing the services. Interested firms/agencies must provide information establishing that they are qualified to perform the services. The expression of interest shall include: (i) a brief background of the firm, agency or *consortium*; (ii) a summary describing pertinent expertise of the firm, agency or *consortium*; (iii) a summary describing completed or ongoing similar assignments; (iv) a summary describing the availability of appropriate skills among staff. The expression of interest must not be longer than 10 pages. The list of similar assignments and personnel's *curricula* can be presented as annexes.

The Terms of Reference of the service will be sent only to those firms, agencies or *consortia* that will be short listed and invited to present their offers.

Consultants will be selected in accordance with the procedures set out in the Inter-American Development Bank: [*Policies for the Selection and Contracting of Consultants financed by the*](#)

[Inter-American Development Bank](#) (current edition) and is open to all eligible bidders as defined in the policies.

Interested consultants may obtain further information addressing any questions via e-mail, at the address indicated below.

Expressions of interest must be delivered via e-mail at the address indicated below by 5:30 PM Washington DC time, on **January 16, 2009**, indicating in the e-mail subject: Expression of Interest - DEVELOPMENT OF A RATING SYSTEM FOR EFFICIENCY IN WATER AND SANITATION OPERATORS.

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