

## TC ABSTRACT

### I. Basic Project Data

▪ Country/Region:	JAMAICA/CCB - Caribbean Group
▪ TC Name:	Development of Jamaica's Digital Government Agenda
▪ TC Number:	JA-T1156
▪ Team Leader/Members:	DE SIMONE, FRANCESCO (IFD/ICS) Team Leader; MEJIA GIRALDO, CAMILA (IFD/ICS) Alternate Team Leader; HOFFMAN, NATHALIE ALEXANDRA (IFD/ICS); RUDDOCK SIMPSON, SHERIES (CCB/CJA); MUENTE KUNIGAMI, ARTURO (IFD/ICS); WRIGHT, OMAR ROLANDO KIMANI (CCB/CJA); PAREJA GLASS, ALEJANDRO (IFD/ICS); CENTENO LAPPAS, MONICA CLARA ANGELICA (LEG/SGO); VASQUEZ JORDAN, DARINKA GIOVANNA (IFD/ICS); ROJAS GONZALEZ, SONIA AMALIA (IFD/ICS); GUERECA FERNANDEZ, SILVIA FAVIOLA (IFD/ICS); MAHFOUZ, GIOVANNA L. (IFD/ICS); CATANO GUZMAN, MARIANA (IFD/ICS); SAMUELS, ROCHELLE KAYE (CCB/CJA)
▪ Taxonomy:	Client Support
▪ Number and name of operation supported by the TC:	N/A
▪ Date of TC Abstract:	27 Apr 2018
▪ Beneficiary:	Government of Jamaica
▪ Executing Agency:	INTER-AMERICAN DEVELOPMENT BANK
▪ IDB funding requested:	\$ 300,000.00
▪ Local counterpart funding:	\$ 0.00
▪ Disbursement period:	24 months
▪ Types of consultants:	Individuals; Firms
▪ Prepared by Unit:	Innovation in Citizen Services Division
▪ Unit of Disbursement Responsibility:	Country Office Jamaica
▪ TC included in Country Strategy (y/n):	Yes
▪ TC included in CPD (y/n):	Yes
▪ Alignment to the Update to the Institutional Strategy 2010-2020:	Institutional capacity and rule of law

### II. Objective and Justification

- 2.1 The overall objective of the TC is to promote the adoption of innovative solutions for service delivery in Jamaica. Specifically, the TC will: I) support reforms that aim at accelerating the digitalization of the public sector; and II) support innovative approaches for police services, citizen security and justice..
- 2.2 In October of 2017, Jamaica completed its second review under the International Monetary Fund Stand-By Arrangement. The final review document, while recognizing efforts made so far and an improvement in the overall macroeconomic outlook for the country, clearly outlines strengthening the efficiency of the public sector and improving the delivery of services to citizens as key pending challenges. The IDB country strategy with Jamaica highlights similar tasks ahead for the Jamaican government. It notes that the country needs to generate the conditions for growth and create new economic opportunities and identifies two main persistent constraints: I) the inefficiency of the public sector; and II) insecurity and crime. This Technical Cooperation project addresses these two constraints, with the ultimate goal of

improving the delivery of services to citizens, by adopting innovative tools and strategies

### III. Description of Activities and Outputs

- 3.1 Component I – Public Sector Innovations for Improved Public Services (US\$120,000). This component supports the adoption of innovative solutions to improve the efficiency of the Jamaican public sector and particularly the quality of citizen services. More specifically, this component will: I) promote the adoption of digital tools by Jamaican government agencies; and II) support the adoption of public sector management practices that will help make the use of government resources more effective and efficient.
- Component II – Innovations for Citizen Security and Justice (US\$ 140,000). This component focuses on II) support innovative approaches for police services, citizen security and justice.
- Component III – Communication and Dissemination (US\$40,000). This component supports the communication and dissemination of the characteristics and expected impact of any innovations to be supported under the program and in the two thematic areas of public sector reform and citizen security.
- 3.2 **Component I: I. Public Sector Innovations for Improved Public Services** . This component supports the adoption of innovative solutions to improve the efficiency of the Jamaican public sector and particularly the quality of citizen services. More specifically, this component will: I) promote the adoption of digital tools by Jamaican government agencies; and II) support the adoption of public sector management practices that will help make the use of government resources more effective and efficient.
- 3.3 **Component II: II. Innovations for Citizen Security and Justice** . This component focuses on supporting innovative approaches for police services, citizen security and justice.
- 3.4 **Component III: III. Component III – Communication and Dissemination** . This component supports the communication and dissemination of the characteristics and expected impact of any innovations to be supported under the program and in the two thematic areas of public sector reform and citizen security.

### IV. Budget

Indicative Budget

Activity/Component	IDB/Fund Funding	Counterpart Funding	Total Funding
I. Public Sector Innovations for Improved Public Services	\$ 120,000.00	\$ 0.00	\$ 120,000.00
II. Innovations for Citizen Security and Justice	\$ 140,000.00	\$ 0.00	\$ 140,000.00
III. Component III – Communication and Dissemination	\$ 40,000.00	\$ 0.00	\$ 40,000.00

### V. Executing Agency and Execution Structure

- 5.1 The Project is IDB executed
- 5.2 The project will be Bank executed. The implementation by the bank is justified by the need to prevent any duplication and ensure close coordination between the activities to be financed under this project and those to be implemented under the loan operations listed under 2.5 and 2.7. In addition, the execution by the Bank is justified by the considerable bank experience with implementing technical assistance programs

in the area of public sector reform, digitalization and e-government, and citizen security.

## **VI. Project Risks and Issues**

- 6.1 The team has identified the following risks. i) delays in the implementation of the planned activities. To mitigate this risk, activities have been selected that are closely aligned with the most important and urgent government priorities in the various areas of operation. ii) risks related to the reception by the general public of specific initiatives and public sector reforms, particularly those requiring the use of ICT tools and identifying information for the public. To prevent this risk, the team has designed a specific component (iii) aimed at socializing any sensitive activities and disseminating expected impacts and outcomes

## **VII. Environmental and Social Classification**

- 7.1 The ESG classification for this operation is "undefined".