

---

**FIRST NON-REIMBURSABLE FINANCING AGREEMENT  
MESOAMERICAN HEALTH FACILITY  
GRT/HE-13134-BL  
GRT/HE-13135-BL**

between

BELIZE

and the

**INTER-AMERICAN DEVELOPMENT BANK**  
in its capacity as Administrator of the Mesoamerican Health Facility

Mesoamerican Health 2015- Belize Program  
First Individual Operation

## Chapter 1.

### **Parties, Purpose, Constituent Elements and Executing Agency**

#### SECTION 1.1 **Parties and Purpose of the Agreement.**

AGREEMENT entered into between BELIZE, (hereinafter referred to as the “Beneficiary”) and the INTER-AMERICAN DEVELOPMENT BANK (hereinafter referred to as the “Bank”) acting in its capacity as Administrator of the Mesoamerican Health Facility (hereinafter called the “Fund”). This Agreement is entered into pursuant the Proposal for the creation of the Mesoamerican Health Facility and its terms and conditions approved on September 9, 2009, and in the framework of the Framework Agreement of Non-reimbursable Financing of the Mesoamerican Health Facility (hereinafter referred to as the “Framework Agreement”) signed between the Beneficiary and the Bank.

The purpose of this Non-reimbursable Financing Agreement is to formalize the provisions and specific conditions to grant the Contribution referred to in Section 2.2 which will be disbursed from the resources of the Fund. The resources corresponding to the Investment Tranche will finance the Eligible Expenses needed to implement the First Individual Operation of the Mesoamerican Health 2015 – Belize Program. The resources of the Performance Tranche shall be utilized in general interventions to help improve the health indicators in the country of the Beneficiary and one of the conditions for its disbursement will be that the Beneficiary has attained the minimum score agreed to for fulfilling the Goals identified in the Performance Framework of the Individual Operation.

SECTION 1.2 **Definitions.** For the purpose of this Non-reimbursable Financing Agreement, except in the case that a different definition is provided, the definitions contained in the Framework Agreement including the General Conditions shall apply. In addition, the following terms shall be understood as explained below. Any reference in the singular includes the plural and vice versa:

- (a) “Annex” means the document that is attached to this Non-reimbursable Financing Agreement, which contains the description and budget of this Individual Operation, with the respective categories of Eligible Expenses.
- (b) “Operations Manual” means the document agreed upon by the Parties referred to in Section 4.5 and its annexes, which contain the details of the regulations and procedures that shall be followed during the execution of this Individual Operation, as well as the Results Matrix.
- (c) “Results Matrix” means the document that functions as an annex to the Operations Manual, which contains the indicator-s and other data for monitoring the implementation of the Belize Program, as well as the results expected at the end of each of the Individual Operations as estimated in the Belize Program.

- (d) “Procurement Plan” means the plan referred to in Sections 4.1(d)(i) and 4.3(b)(i) of this Agreement, which describes the details of the contracts, proposed contracting methods and other applicable procedures, required to carry out this Individual Operation.

**SECTION 1.3      Constituent Elements of the Agreement, Reference to Other Applicable Provisions and Conditions.** (a) This Non-Reimbursable Financing Agreement consists of these provisions, the Annex and the Performance Framework of this Individual Operation. In addition, the provisions of the Framework Agreement, including the General Conditions, apply for the purpose of the execution of this Agreement.

(b) If any provision of this Non-Reimbursable Financing Agreement is inconsistent with or in contradiction to the Framework Agreement, including the General Conditions, the provision in this Agreement shall prevail. In case of inconsistency or contradictions between provisions of this Agreement and the Annex and/or the Individual Operation’s Performance Framework, specific rules shall prevail over general rules.

**SECTION 1.4      Executing Agency.** The execution of this Individual Operation and the use of the resources of the Contribution shall be carried out by the Beneficiary through its Ministry of Health, which, for the purposes of this Agreement, shall be referred to as the “Beneficiary”, the “Executing Agency” or “MOH”.

## **Chapter 2.**

### **Costs, Financing and Local Contribution**

**SECTION 2.1      Cost of the Individual Operation.** The total cost of this Individual Operation is estimated to be the equivalent of one million two hundred fifty thousand Dollars (US\$1,250,000).

**SECTION 2.2      Amount of the Non-reimbursable Financing.** In accordance with this Agreement, the Bank agrees to grant to the Beneficiary, and the Beneficiary accepts, a non-reimbursable financing chargeable to the resources of the Fund, of up to an amount of five hundred thousand Dollars (US\$500,000) corresponding to the Investment Tranche. In addition, if the Beneficiary obtains the minimum score referred to in the Framework Agreement for the disbursement of the Performance Tranche and is in compliance with the other conditions for said disbursement established in the Framework Agreement and in this Agreement, the Bank shall provide to the Beneficiary the amount of two hundred and fifty thousand Dollars (US\$250,000) from the Performance Tranche.

**SECTION 2.3      Local Contribution.** The Local Contribution of the Beneficiary is estimated at five hundred thousand Dollars (US\$500,000), although this estimate shall not imply any reduction or limitation of the obligation of the Beneficiary under Section 6.4 of the General Conditions.

## **Chapter 3.**

### **Disbursements**

**SECTION 3.1      Disbursement currency, methods of disbursement and use of the Contribution.** The Bank shall make the disbursement from the Contribution in Dollars, according to the provisions set forth in Section 4.1 of the General Conditions. However, the Beneficiary may request to the Bank that, if possible, the resources to be disbursed be converted to other currencies, including local currency, prior to: (i) being disbursed to the Beneficiary; (ii) making payments to third parties or; (iii) in general, prior to disbursements under any other method agreed-upon by the Parties in accordance with Section 3.5(a)(iii) of the General Conditions. For this purpose the exchange rate set forth in Section 4.2 or Section 4.3 of the General Conditions shall apply, as the case may be.

**SECTION 3.2      Exchange Rate.** For the purpose of the provisions set forth in Section 4.2(a) of the General Conditions, the Parties agree that the applicable exchange rate shall be that which is indicated in subparagraph (a)(i) of said clause.

**SECTION 3.3      Special Conditions Prior to the First Disbursement.** The declaration of Eligibility is subject to the satisfactory fulfillment of the conditions set forth in Section 3.1 and 3.3 of the General Conditions, and the following requirements:

- (a) That the Operations Manual has been agreed upon and put into effect, to the satisfaction of the Bank; and
- (b) The selection of the Quality Improvement Manager.

**SECTION 3.4      Reimbursement of Expenditures Chargeable to the Contribution.** With the consent of the Bank, resources of the Contribution may be used to reimburse expenditures incurred or to finance those that may be incurred in this Individual Operation on or after December 15, 2011, and up to the date that this Agreement enters into effect, provided that the expenditures are related to goods, non-consulting services and consulting services and other expenditures approved by the Bank, which are necessary to meet the objectives of this Individual Operation, and that requirements substantially similar to those set forth in this Agreement and in the Framework Agreement have been fulfilled.

**SECTION 3.5      Disbursement period.** The period for final disbursement of the resources of the Contribution shall expire in eighteen (18) months from the date in which the Bank declared Eligibility.

## Chapter 4.

### **Procurement of Goods, Non-consulting Services, Contracting of Consultants and Conditions of Execution**

**SECTION 4.1**      **Procurement of Goods and Non-consulting Services.** For the purpose of the provisions set forth in Section 6.2(a) of the General Conditions, it is agreed that the contracting and procurement of goods and non-consulting services financed with resources of the Investment Tranche shall be carried out in accordance with the provisions set forth in Document GN-2349-9 (“Policies for the Procurement of Goods and Works Financed by the Inter-American Development Bank”), dated March 2011 (hereinafter referred to as the “Procurement Policies”), of which the Beneficiary confirms its knowledge and the following provisions:

- (a)      **International Competitive Bidding:** Except as otherwise provided in subsection (b) of this Section, goods and non-consulting services shall be procured under contracts awarded in accordance with the provisions of Section II of the Procurement Policies.
- (b)      **Other Procurement Procedures:** The following procurement methods may be used for the procurement of goods and non-consulting services for this Individual Operation as long as the Bank determines that these methods meet the requirements established in the provisions of Section III of the Procurement Policies:
  - (i)      National Competitive Bidding, goods and non-consulting services with an estimated cost less than or equivalent to one hundred thousand Dollars (US\$100,000) per contract, in accordance with the provisions of paragraphs 3.3 and 3.4 of said Policies, as long as using said method is not contrary to the basic protections that must be met in bidding procedures, nor contrary to the Procurement Policies;
  - (ii)      Shopping, for goods and non-consulting services with estimated costs less than or equal to twenty-five thousand Dollars (US\$25,000) per contract, in accordance with the provisions set forth in paragraph 3.5 of the Procurement Policies;
  - (iii)      Direct Contracting in accordance with the provisions of paragraphs 3.6 and 3.7 of the Procurement Policies.
- (c)      **Additional Procurement Conditions.** The Beneficiary shall carry out the procurement of goods and non-consulting services and works in accordance with the general plans, technical, social, and environmental specifications, budgets and other documents required for the acquisition and, as the case may be, the specific terms and additional documents needed for the call for prequalification or bids.
- (d)      **Review by the Bank of Procurement Decisions:**
  - (i)      **Procurement Planning:** Prior to the issuance of any invitations to prequalify or bid for contracts, as the case may be, the Beneficiary, through the Executing Agency,

shall present the proposed Procurement Plan for this Individual Operation to the Bank for its review and approval, in accordance with the provisions of paragraph 1 of Appendix 1 to the Procurement Policies. This plan shall be updated as needed during the execution of this Individual Operation, and each updated version shall be submitted to the Bank for its review and approval. Procurement of all goods and non-consulting services shall be undertaken in accordance with the procurement plan that has been approved by the Bank, and with the provisions of said paragraph.

- (ii) Prior review: Unless the Bank agrees otherwise in writing, goods and non-consulting services contracts shall be subject to prior review, in accordance with the procedures established in paragraphs 2 and 3 of Appendix 1 to the Procurement Policies.
- (iii) Ex post review: The ex post review of goods and non-consulting services contracts, can be authorized by the Bank in accordance with the procedures established in paragraph 4 of Appendix 1 to the Procurement Policies. For this purpose, the Beneficiary shall make available to the Bank evidence of attainment of the terms stipulated in subsection (c) of the Section.

**SECTION 4.2**      **Maintenance.** The Beneficiary undertakes to maintain the goods, including the equipment financed by this Individual Operation adequately according to generally accepted technical standards. If, from the inspections conducted by the Bank it is determined that the maintenance does not meet the levels agreed upon, the Beneficiary and the Executing Agency shall undertake the necessary measures to completely correct these shortcomings.

**SECTION 4.3**      **Selection and Contracting of Consultants.** For the purpose of the provisions set forth in Section 6.2(a) of the General Conditions, it is agreed that the selection and contracting of Consultants financed with resources of the Investment Tranche shall be carried out in accordance with the provisions set forth in Document GN-2350-9 ("Policies for the selection and contracting of consultants Financed by the Inter-American Development Bank"), dated March 2011 (hereinafter called the "Consultant Policies"), of which the Beneficiary confirms its knowledge, and with the following provision:

- (a) The selection and contracting of consultants shall be carried out in accordance with the provisions of Section II of the Consultants Policies, and the provisions of paragraphs 3.16 through 3.20, thereof applicable to the quality- and cost-based selection of consultants, and any other method set forth in Section III and V of the Consultants Policies for the selection consultants firms and individual consultants, respectively. The short list of consultants for services estimated to cost less than the equivalent of two hundred thousand Dollars (US\$200,000) per contract may comprise entirely national consultants in accordance with the provisions set forth in paragraphs 2.7 of the Consultant Policies.

(b) Review by the Bank of the Selection of Consultants:

- (i) Planning of Selection and Contracting: Prior to the issuance of any requests for proposals to the consultants, the Beneficiary, directly or through the Executing Agency, shall present to the Bank, for its review and approval a Procurement Plan for the selection of consultants, which shall include cost estimates for each contract, contract grouping and applicable selection methods and procedures, in accordance with the provisions set forth in paragraph 1 of the Appendix 1 of the Consultants Policies. Such plan shall be updated as needed during the Individual Operation execution and each updated version shall be submitted to the Bank for its review and approval. Selection of all consultants services shall be undertaken in accordance with the selection plan, as updated from time to time, that has been approved by the Bank.
- (ii) Prior review: Unless the Bank agrees in writing to the contrary, the selection and contracting procedures regarding consulting contracts shall be subject to the Bank's prior review, in accordance with the procedures set forth in paragraphs 2 and 3 of Appendix 1 to the Consultants Policies.
- (iii) Ex post review: The ex post reviews may be authorized by the Bank in accordance with the procedures set forth in paragraph 4 of Appendix 1 to the Consultants Policies.

**SECTION 4.4      Reimbursement of Expenses as of the Date of approval.** The Bank may recognize as part of the Local Contribution expenditures incurred or which may be incurred in the Individual Operation on or after December 15, 2011, and up to the date this Agreement enters into effect, provided that the expenditures are necessary to attain the objectives of the Program and this Individual Operation, that they have been made to execute this Individual Operation, and they have fulfilled requirements substantially similar to those set forth in this Agreement and the Framework Agreement.

**SECTION 4.5      Operations Manual.** (a) The Operations Manual referred to in Section 3.3 of this Agreement will contain the specific regulations and procedures that the Beneficiary shall follow in the execution of this Individual Operation, as well as the Results Matrix that will be used as a monitoring instrument in this Individual Operation.

(b) In addition to the provisions in subsection (b) of Section 6.1 of the General Conditions, the Parties agree that prior written agreement from the Bank is required in order to introduce any change to the Operations Manual or its Annexes.

## **Chapter 5.**

### **Supervision**

**SECTION 5.1      Supervision of the execution of the Individual Operation.** (a) In order to supervise the execution of this Individual Operation, the Bank shall use the Execution Plan that the Beneficiary shall deliver on the occasion of the presentation of the initial report referred to in Section 3.1(e) of the General Conditions. Said plan will be used to prepare the Annual Operating Plans, and shall include a complete planning of the Investment Tranche of this Individual Operation, with the critical path of actions to be implemented in order to disburse the resources of the Investment Tranche in the period set forth in Section 3.5 of this Agreement. The Procurement Plan, referred to in Section 4.1(d)(i) and 4.3(b)(i) of this Agreement, should be consistent with the respective Annual Operating Plan.

(b) The Execution Plan shall be updated as needed, particularly upon the occurrence of a significant change that causes or may cause delays in the execution of this Individual Operation. The Beneficiary shall inform the Bank of the updates to the Execution Plan, no later than on the occasion of the presentation of the respective semiannual progress report.

(c) The semiannual progress report referred to in the previous paragraph will be presented sixty (60) Days following the end of each calendar semester during the execution of this Individual Operation and will describe the achievements and advances using the indicators set forth in the Results Matrix of this Individual Operation.

(d) The Beneficiary shall remit annually, up to two (2) years after the disbursement of the Performance Tranche the amount of resources expended on the public primary health care services.

**SECTION 5.2      Financial Statement and other reports.** The Beneficiary agrees to submit the following reports:

- (a) When at least fifty percent (50%) of the Investment Tranche has been disbursed or within other period agreed upon by the Beneficiary and the Bank an unaudited financial report regarding the activities financed by the Investment Tranche and the Local Contribution during the corresponding period.
- (b) The final audited financial statements of the resources corresponding to the Investment Tranche and the Local Contribution and additional financial information, duly audited by a firm of independent public accounts acceptable to the Bank, to be presented within the time period of one hundred twenty (120) Days following the date stipulated for the final disbursement of the Contribution.
- (c) Within ninety (90) Days after the date of request by the Bank, if the Bank does request it, during the period of three (3) years after the single disbursement of the Performance Tranche, an audited financial report on the use and destination of the resources corresponding to the Performance Tranche, duly audited by a firm of independent



accountants acceptable to the Bank and in accordance with the terms of reference approved by the Bank.

**SECTION 5.3      Independent Evaluation Mechanism.** In order to evaluate the attainment of the Goals, the provisions in Sections 2.4 and 2.5 of the Framework Agreement will be followed. The independent assessment mechanism, referred to in Sections 2.4(b) and 3.5(b) of the Framework Agreement to independent surveys of households and health services, which include review of administrative and medical records. The surveys will be conducted using the Lot Quality Assessment Survey or similar method on the beneficiary population and a representative sampling of health services, within the geographic areas of the regions in which this Individual Operation will be implemented. In each of the health services selected for the survey, a random sampling of administrative and medical records will be selected for review.

## **Chapter 6.**

### **Miscellaneous Provisions**

**SECTION 6.1      Access to information.** The Beneficiary undertakes to notify the Bank, in writing, within a maximum period of ten (10) working Days from the date of signature of this Agreement or the Framework Agreement, whether it considers this Agreement to contain information that may qualify as an exception to the principle of disclosure of information under the Access to Information Policy of the Bank, in which case the Beneficiary undertakes to identify the information in the relevant provisions of the Agreement. In accordance with the aforementioned policy, the Bank will make available on its “WEB” page the text of this Agreement and the Framework Agreement once it has entered into effect and the aforementioned period has expired, excluding only that information which the Beneficiary has identified as an exception to the principle of disclosure of information under this policy.

**SECTION 6.2      Entry into Effect.** (a) The Parties agree that this Agreement shall enter into effect on the date on which, it acquires fully legal validity in accordance with the legal provisions of Belize. The Beneficiary undertakes to provide the Bank with written notice of the date on which this Agreement enters into effect, attaching the necessary documentary evidence thereof.

(b) If this Agreement has not entered into effect within one (1) year from the date of signature of this document, all provisions, offers, and expectations of rights contained herein shall be considered as non-existent for all legal purposes, without any requirement of giving notice, and accordingly, there shall be no responsibility for either Party.

(c) This Non-reimbursable Financing Agreement shall terminate the Day of expiration of the Closing Period referred to in Section 3.8 of the General Conditions. However, if in accordance with the provisions set forth in Section 3.8(b) of the General Conditions, an unjustified balance remains of the resources disbursed from the Contribution, or pending audit services, this Agreement will terminate on the Day on which the unjustified balance is returned or the pending audit services are completed, as the case may be. If there are both unjustified

balance and pending audit services, this Agreement will terminate on the Day on which the balance is returned and the pending audit services are completed.

**SECTION 6.3**      **Validity.** The rights and obligations established in this Agreement are valid and enforceable in accordance with its terms regardless of the laws of any given country.

**SECTION 6.4**      **Communications.** Any notice, request, communications, or notifications from one Party to another by virtue of this Agreement or the Framework Agreement shall be made in writing and shall be considered to have been made when the relevant document is delivered to the addressee at the respective address given immediately below, unless the Parties agree otherwise in writing:

For the Beneficiary:

Mailing Address:

Attention: Financial Secretary  
Ministry of Finance  
Government of Belize  
Sir Edney Cain Building  
Belmopan, Belize

Facsimile: (501) 822-2886

For the Executing Agency:

Mailing address:

Attention: Chief Executive Officer  
Ministry of Health  
Government of Belize  
East Block Building  
Belmopan, Belize

Facsimile: (501) 822-2942

For the Bank:

Mailing Address:

Inter-American Development Bank  
1300 New York Avenue, N.W.  
Washington, D.C. 20577  
U.S.A.

Facsimile: (202) 623-3096

GRT/HE-13134-BL  
GRT/HE-13135-BL

## Chapter 7.

### Arbitration

**SECTION 7.1**      **Commitment to Arbitrate.** For the resolution of any controversy that may arise from this Agreement and which is not resolved by agreement between the two Parties, they unconditionally and irrevocably submit themselves to the procedure and ruling of the Arbitration Tribunal referred to in Chapter 10 of the General Conditions.

IN WITNESS WHEREOF, the Beneficiary and the Bank, each acting through its authorized representative, have signed two (2) equally authentic copies of this Non-Reimbursable Financing Agreement, in San Pedro, Belize, on the date that appears below their signatures. For all purposes, the date of signature of this Non-Reimbursable Financing Agreement is the date in which it was signed by the two Parties.

BELIZE

INTER-AMERICAN DEVELOPMENT  
BANK

/s/ Gaspar Vega

/s/ Luis Alberto Moreno

---

Gaspar Vega  
Acting Prime Minister and  
Acting Minister of Finance

---

Luis Alberto Moreno  
President

February 8, 2012  
Date: \_\_\_\_\_

February 8, 2012  
Date: \_\_\_\_\_

## ANNEX

### Mesoamerican Health 2015 – Belize Program First Individual Operation

#### 1. **Objective**

- 1.1 The general objective of this Individual Operation is to contribute to the reduction of maternal, infant and child mortality in the poorest districts of the country in Corozal, Orange Walk, Toledo and Cayo districts through interventions that strengthen primary health care services within the framework of the MHF2015. The specific objective is to improve maternal and infant, child and reproductive health in terms of access, usage and quality.

#### 2. **Description**

- 2.1 This Individual Operation includes the financing of an Investment Tranche and a Performance Tranche. The present Annex describes the Eligible Expenses that will be financed with the resources of the Investment Tranche and the additional activities that will be financed with resources from the Local Contribution.

#### 3. **Activities to be financed**

- 3.1 The following activities will be financed with resources from the Investment Tranche and the Local Contribution:

Component 1. Quality improvement of maternal, neonatal, child and reproductive health services

- 3.2 This Individual Operation, under Component 1, will develop and install a quality assurance platform for priority MOH services, focused on improving the functionality of key management mechanisms to measure and motivate better performance. This involves establishing norms for quality of services, informing and assisting health professionals in their application, developing the means for measuring compliance and performance, incorporating indicators in management agreements, and providing for systematic data collection and processing. This platform is an “a priori” requirement for extending coverage of quality services.

Subcomponent 1.1. Establishing and applying standards for service quality

- 3.3 Under this Subcomponent, this Individual Operation will finance specialized technical assistance to prepare the structure and mechanisms needed for quality improvement of reproductive health and child nutrition services. It will support the design of norms/standards,

protocols and job aid tools comprising the framework for quality improvement of the provision of health services.

- 3.4** The technical assistance will include an assessment of the maternal and neonatal health care collaborative quality improvement model that will propose improvements to its operability. Once the model is refined, it will be expanded to health facilities within the regions participating in this Individual Operation. The technical assistance will provide orientation and training to health professionals in the facilities regarding protocol compliance and maintenance of proper medical records. It will also work to facilitate the adoption of a monitoring system of quality standards and indicators by the regional management teams and health facility administrators.
- 3.5** The technical assistance will also include the development of an operations manual specific to the reproductive health and child nutrition service areas containing data gathering instruments that allow for measurement of compliance with established protocols from facility medical records, reporting formats and requirements, indicators, auditing procedures, roles and responsibilities of actors (MOH staff, regional health managers, and health facility staff), among other key criteria for adequate performance. It will also be necessary to assist in the roll-out of the model through the organization of orientation and coaching sessions for health sector staff. With the purpose of institutionalizing the quality measurement, control and promotion practices, the MOH Regulatory Unit will receive technical assistance in structuring and implementing regulatory and accreditation mechanisms.

Subcomponent 1.2. Incorporation of quality components into management agreements

- 3.6** Under this Subcomponent, key quality performance indicators will be added to the Service Level Agreements (SLA) between the MOH and the Northern and Western Health Regions. The SLA legal instruments will be reformulated and adapted for application between the MOH and the health regions, as well as the regions and their individual health facilities. This process will be facilitated with appropriate technical assistance, which will also elaborate an operations manual for the SLAs based on international best practice experiences. Facilities (regional and community hospitals, health centers and mobile teams) that meet standards will be invited to apply to a Quality Innovation Fund (QIF) supported by this component to reward local goal achievement and motivate facility teams. To roll out this activity, a regional meeting with stakeholders to explain the indicators and the innovation fund will be funded. Additionally, the operation will support the establishment of Quality Assurance Teams composed of technical and administrative staff from the MOH and regions, which will receive monthly reports from facilities and conduct periodic visits to evaluate key performance indicators established in the SLAs to determine eligibility for the QIF. This Individual Operation will finance technical assistance to explore options for introducing performance incentives, including the adoption of new payment schemes to replace existing supply-based financing, such as per capita with pay-for-performance characteristics and fee-for-service for variable costs with price schedules encouraging certain procedures. The intention is that a new payment scheme be implemented during the following two operations.

Subcomponent 1.3. Consolidation of the health information system

- 3.7** Under this Subcomponent, this Individual Operation will finance technical assistance for a diagnosis of the Belize Health Information System (BHIS) in terms of design and user functionality. The scope of work will encompass consultations with the MOH managers to determine key indicators for monitoring health sector outcomes and processes to be generated from the BHIS. Separate services will be contracted to design report formats for the interface with the BHIS transactional database. Under this Subcomponent, this Individual Operation will finance the purchase of servers for the Northern and Western Health Regions and tablet devices for use in health facilities and by the mobile clinics.

Component 2. Strengthening health service delivery platforms to increase coverage

- 3.8** The objective of this component is to expand higher resolution health services in priority areas for the target population. It will do this by overcoming some critical weaknesses identified by the MOH with existing channels of service delivery.

Subcomponent 2.1. Reinforcement of neonatal care capacity

- 3.9** Under this Subcomponent, this Individual Operation will finance the acquisition of basic neonatal emergency care equipment supported by the Regional Master Plans in Health. It will also finance the production of educational modules and the provision of emergency neonatal care training (travel and per diem) for nursing and medical staff in the regional hospitals. Furthermore, nurses will participate in rotations, financed by this Individual Operation (travel and per diem), in tertiary-level hospitals in Belize and in neighboring countries so as to raise their knowledge and capacity, which they will subsequently convey to their colleagues upon return to Belize. Under this Subcomponent, this Individual Operation, through the Investment Tranche and Local Contribution will finance the San Ignacio Community Hospital and Western Regional Hospital “baby friendly” program by providing for relevant materials, training, and internal/external assessments.

Subcomponent 2.2. Expansion of the coverage and complexity of reproductive health services

- 3.10** Under this Subcomponent, this Individual Operation will finance technical assistance in order to provide: (i) specific inputs to expand sexual and reproductive health services, thereby reinforcing the quality improvement measures; (ii) orientation, training regarding protocols, and counseling, as well as the purchase of minor equipment for family planning methods to be made available; (iii) development of specialized services for adolescents with a differential focus by gender and provision in the hospitals and clinics in the participating districts. These will incorporate educational materials designed with input from adolescents and distributed for individual use and group sessions in the health facilities. Modern contraceptive methods will be procured with resources assigned to this Subcomponent to satisfy unmet demand.

### Subcomponent 2.3. Renovation of community-level services

- 3.11** Under this Subcomponent , this Individual operation will finance technical assistance in order to: (i) apply an assessment tool to provide a diagnostic report on the current state of the Community Health Worker (CHW) program, (ii) evaluate options for strengthening it; (iii) propose a clearly defined packet of services for the Integrated Management of Child Illnesses (IMCI) for delivery by the CHWs. Once the platform is functioning, additional interventions in basic maternal and child health, nutrition and sexual and reproductive health will be added to the service packet during the second and third operations.
- 3.12** Under this Subcomponent, this individual operation will finance the training for the CHWs and district health educators in areas identified by the assessment, benefiting an estimated 60 CHWs from the districts of Corozal, Orange Walk and Cayo. Under this Subcomponent, this individual operation will finance: (i) the acquisition of basic supplies (medical kit, educational material, backpack, boots and field clothes); (ii) radios and allowances for transportation to diminish effective barriers to service delivery; and (ii) three bi-annual coordination, refresher training and recognition events. In subsequent operations, CHWs' performance will be evaluated using a set of core indicators on the knowledge, attitudes and practices of community members, correct diagnosis and referral. The incorporation of performance incentives, such as bonuses to the BZD100 monthly salary for CHWs who meet established goals, will be explored.

### Component 3. Administration and auditing

- 3.13** Under this component the consulting contracts of the financial specialist, procurement specialist and executive assistant will be financed with the Local Contribution. Resources of the Investment Tranche will finance the consulting services of a Quality Improvement (QI) Manager, who will coordinate inputs from the MOH technical advisors and staff. This professional will also oversee the Regional Quality Assurance Teams, and have special responsibilities for supervision of project execution, monitoring of indicators and reporting. This component will contain an allocation of funds for financial auditing.

## **4. Cost of the Individual Operation**

- 4.1** The cost of this Individual Operation (Investment Tranche, Performance Tranche, and Local Contribution) is estimated to be one million two hundred fifty thousand Dollars (US\$1,250,000). The cost of the investment in the Individual Operation (Investment Tranche and Local Contribution) is estimated to be one million Dollars (US\$1,000,000), according to the following categories of investment and sources of financing:

<b>Components</b>	<b>MHF</b>	<b>LC</b>	<b>Total</b>	<b>%</b>
Quality improvement of maternal, neonatal, child and reproductive health services	229,355	152,940	382,295	38.2
Strengthening health service delivery platforms to increase coverage	200,262	228,603	428,865	42.9
Administration and auditing	70,383	118,457	188,840	18.9
<b>Total</b>	<b>500,000</b>	<b>500,000</b>	<b>1,000,000</b>	<b>100</b>

## **5. Execution**

- 5.1** The Ministry of Health (MOH) will implement this Individual Operation through the Project Management Unit (PMU), which will have responsibility for the administrative and financial aspects of resource management. The technical inputs required for the execution of this Individual Operation will be coordinated by the Quality Improvement (QI) Manager under the supervision and technical oversight of the Policy and Planning Unit and with the support of the MOH technical advisors.



## ANNEX II

### Individual Operation's Performance Framework

#### First Individual Operation

#### Indicators for disbursement of the Performance Tranche at 18 months

Indicator <sup>1</sup>	Unit of measurement	Weight	Baseline <sup>2</sup>	Target	Source of verification <sup>3</sup>
Health facilities that have the necessary inputs for providing emergency obstetric and neonatal care according to the norms	%	0.083	60%	75%	Health Facility Survey
Health facilities that have the necessary inputs for providing pre- and post natal care according to the norms	%	0.083	75%	85%	Health Facility Survey
Health facilities that have submitted a Quality Improvement Fund (QIF) proposal to the national quality audit team	%	0.083	0	75%	Health Facility Survey
Health facilities that have the necessary inputs to provide child health care according to the norms	%	0.083	*	85%	Health Facility Survey
Health facilities that have implemented Quality of Care job aid tools for reproductive health	%	0.083	*	85%	Health Facility Survey

<sup>1</sup> The numerator and denominator for each indicator will be included in the Operations Manual, including definition of inputs and norms.

<sup>2</sup> The baseline data has been estimated in consultation with program staff and/or using the estimates produced by the model created by Institute of Health Metrics and Evaluation (IHME).

\* To be updated as soon as the baseline data become available according to Section 3.5(b) of the Framework Agreement.

<sup>3</sup> All verifications are independent surveys. Health facility surveys include revision of medical records and verification of inputs, in agreement with the definitions in the Operations Manual.

Indicator <sup>1</sup>	Unit of measurement	Weight	Baseline <sup>2</sup>	Target	Source of verification <sup>3</sup>
Health facilities that can submit and receive data from the Belize Health Information System (BHIS)	%	0.083	*	85%	Health Facility Survey
Health facilities that have permanent availability of all 5 types of modern family planning methods (injectable, barrier, oral, IUD, permanent) according to the norms	%	0.083	*	85%	Health Facility Survey
Health facilities that have sexual and reproductive health (SRH) educational materials specifically targeted at adolescents	%	0.083	0	85%	Health Facility Survey
Norms for improving the quality of reproductive and child health and nutrition services and for the establishment of a community platform of services adopted	Yes/No	0.083	0	Yes	Norm Approved
Community health workers (CHW) trained in the community platform	%	0.083	*	85%	Health Facility Survey
District HECOPAB <sup>4</sup> Officers that are currently monitoring the CHWs	%	0.083	*	85%	Health Facility Survey
Health facilities with a mechanism in place for carrying out patient satisfaction surveys	%	0.083	*	85%	Health Facility Survey

<sup>4</sup> Health Education and Community Participation Bureau.