



Operation Number: **BH-L1016**  
Year- PMR Cycle: **Second period Jan-Dec 2015**  
Last Update: **4/1/2016**  
PMR Validation Stage: **Validated by Representative**

Chief of Operations validation date: **04/01/2016**  
Division Chief validation date: **04/04/2016**  
Country Representative validation date: **04/04/2016**

Inter-American Development Bank - IDB  
Office of Strategic Planning and Development Effectiveness

Operation Profile

Basic Data

Operation name:	Trade Sector Support Programme	Loan Number:	2756/OC-BH
Executing Agency (EA):	The Bahamas Customs Department		
Team Leader:	Umana,Mario Alberto	Sector/Subsector:	TRADE FACILITATION, TRADE LOGISTICS AND CUSTOMS
Operation Type:	Loan Operation	Overall Stage:	Disbursing (From eligibility until all the loans are closed).
Lending Instrument:	Investment Loan	Country:	BAHAMAS
Borrower:	THE COMMONWEALTH OF THE BAHAMAS		Convergence related Operation(s):

Total Cost and Source

	Original IDB	Current Active IDB	Local Counterpart	Co-Financing/Country	Total operation cost - Original Estimate
BH-L1016	\$16,500,000.00	\$16,500,000.00	\$0.00	\$0.00	\$16,500,000.00

Available Funds (US\$)

	Current IDB	Disb. Amount to Date	% Disbursed	Undisbursed Balance
BH-L1016	\$16,500,000.00	\$5,490,000.00	33.27%	\$11,010,000.00

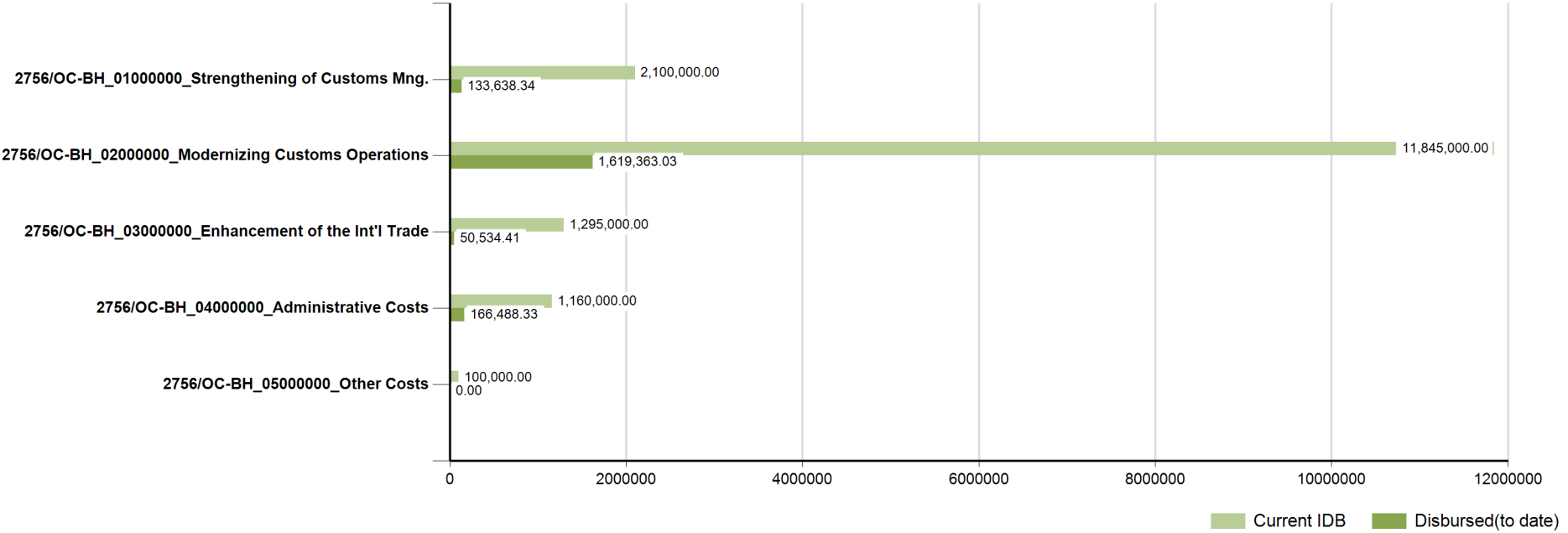
Environmental and Social Safeguards

Main Operation	
Impacts Category:	C
Safeguard Performance Rating:	
Safeguard Performance Rating - Rationale:	

Reformulation Information

Main Operation	
Was/Were the objective(s) of this operation reformulated?	NO
Date of approval:	

Expense Categories by Loan Contract (cumulative values)



## Results Matrix

## Impacts

Impact:	1 Trade Environment Improved							
Observation:								
Indicators	Flags*	Unit of Measure	Baseline	Baseline Year	Means of verification	Observations	EOP	
1.1 Reduce the total clearance time of imported goods from the time of physical arrival to exit from Customs facilities		hours	72.00	2012	data from new Customs System CAS2		P	24.00
							P(a)	24.00
							A	
1.2 Reduce the negative impact of direct revenue-related offenses and contraband in the revenue collection		US millions of dollars	5.50	2012	BCD and MOFs Annual Report		P	3.50
							P(a)	3.50
							A	

 RF - RF Indicator
  SI - Sector Indicator
  CI - Country Indicator
  PG - Pro-Gender
  PE - Pro-Ethnicity

## Outcomes

Outcome:	1 Institutional Capacity of Customs Strengthened							
Observation:								
Indicators	Flags*	Unit of Measure	Baseline	Baseline Year	Means of verification	Observations	EOP	
1.1 Increase the level of competence of customs officers in delivery of services by providing specialized training		Level scale	5.00	2012	Survey	Scale of values: Low from 1 to 4; Medium from 5 to 7; High from 8 to 10. Team estimate	P	9.00
							P(a)	9.00
							A	
1.2 Increase the level of satisfaction by the users of the Customs services		Level scale	3.00	2012	Survey	Scale of values: Low from 1 to 4; Medium from 5 to 7; High from 8 to 10	P	9.00
							P(a)	9.00
							A	

1.3 Reduce the cost of collecting revenue by 15%						The cost of collecting is calculated: Amount assigned by Customs for personnel (A) revenue collected by Customs (B). The indicator measures customs' efficiency if the amount of A decreases or remains the same and B remains the same or increases.	<b>P</b>	2.40
							<b>P(a)</b>	2.40
							<b>A</b>	
		%	2.80	2012	BCD Annual Report			

<b>Outcome:</b>	2 Customs Operations Modernized
<b>Observation:</b>	

Indicators	Flags*	Unit of Measure	Baseline	Baseline Year	Means of verification	Observations	EOP	
							<b>P</b>	
2.1 Number of electronic and in advance cargo manifest as a percentage of Total cargo manifest received increases						There is a need to ensure that all commercial and non-commercial transport operators, included Private craft (air and sea) provide manifest information electronically and in advance.	<b>P(a)</b>	85.00
							<b>A</b>	
		%	25.00	2012	BCD Annual Report			

2.2 Percentage of Customs import and export declarations submitted electronically increases			2.00	2012	BCD Annual Report	A standard in the SAFE Framework of Standards of WCO. The reengineering of the processes, the implementation of the new Data Management System and the Single Window will include the electronic submission of export and import declarations	P	95.00
							P(a)	95.00
							A	
2.3 Percentage of duties and taxes paid electronically increases			0.00	2012	BCD Annual report	The implementation of the new Data Management System and the Single Window will include the electronic payment of duties and taxes. These figures relate to commercial consignments.	P	80.00
							P(a)	80.00
							A	

2.4 Reduction of percentage of import declarations assigned to physical and hard-copy document verifications		%	80.00	2012	BCD Annual Report	This indicator measures the correlation between the # of import declarations assigned to physical and hardcopy document verifications and the total # of declarations. The reduction should be a result of implementing a new risk management system	P	10.00
							P(a)	10.00
							A	
2.5 Percentage increase in the number of positive hits obtained by the risk management system		%	5.00	2012	BCD Annual Report	Efficient and proper use of profiling under the new risk management approach should lead to better targeting and increased number of positive hits	P	50.00
							P(a)	50.00
							A	

2.6 Increase the number of Post Clearance Audits conducted by Customs		Number of audits	0.00	2012	BCD Annual Report	100% of Major importers. Post audit control should become the primary compliance verification process replacing the declaration-by-declaration method currently employed. This should lead to a significant increase in the number of controls conducted.	P	25.00
							P(a)	25.00
							A	
2.7 Increase the number of seizures made (customs interdictions)		# of seizures per year	60.00	2012	BCD Annual Report	The development and implementation of a Customs enforcement strategy should lead to an increased number of seizures of contraband covering drugs, undeclared imported goods, IPR infringements, etc	P	120.00
							P(a)	120.00
							A	

2.8 Reduce average time to clear an import declaration		hour	24.00	2012	data from new Customs System. CAS2.	Time to be considered as affected only by Customs operational processes. This represents a reduction of 70%	<b>P</b>	7.20
							<b>P(a)</b>	7.20
							<b>A</b>	
2.9 Cost to prepare an import/export declaration by use of electronic submission decreases		US\$	20.00	2012	Availability of Electronic Declaration forms free of cost	The current cost is \$20 per page which are purchased at designated business centers throughout The Bahamas	<b>P</b>	0.00
							<b>P(a)</b>	0.00
							<b>A</b>	
<b>Outcome:</b>	3 International Trade Institutional Platform enhanced							
<b>Observation:</b>								



Indicators	Flags*	Unit of Measure	Baseline	Baseline Year	Means of verification	Observations	EOP	
							P	
3.1 Score of Basic Indicator of Administration of Trade Agreements increases		Number of Points	550.00	2012	Trade Unit Annual Report	The methodology for this indicator has been elaborated by the Bank (INT/TIU) and it has been applied in other Bank projects, such as NI-L1016. In order to establish the baseline it will be required to carry out a thorough questionnaire. This will be done	P(a)	675.00
							A	
3.2 Increased participation of trade related institution in the implementation of trade agreements and the accession to the WTO		Number of Institutions	0.00	2012	Data from Trade Unit		P	5.00
							P(a)	5.00
							A	
3.3 Increased of level of expertise of officials handling trade related issues (WTO Accession and EU-EPA implementation)		Scale number	2.00	2012	Survey by Trade Unit	The surveys will be conducted both at the beginning and end of program	P	9.00
							P(a)	9.00
							A	

## Outputs: Annual Physical and Financial Progress

Strengthening of Institutional Capacity at Bahamas Customs Department		Physical Progress			Financial Progress		
Outputs	Unit of Measure	2015		EOP	2015		EOP
Customs Strategic Plan for period 2013 -2017 drafted and approved	plans	P		1.00	P		90,000.00
		P(a)	0.00	0.00	P(a)	0.00	0.00
		A		0.00	A		0.00
New organizational structure in place and operational	structure	P		0.40	P		0.00
		P(a)	0.00	0.00	P(a)	0.00	0.00
		A		0.00	A		0.00
New Human Resource Strategy and Development Plan drafted	Strategy	P		1.00	P		300,000.00
		P(a)	1.00	1.00	P(a)	144,535.25	245,010.00
		A	1.00	1.00	A	144,535.25	245,010.00
System of customs performance indicators operational and website	Systems	P		0.20	P		0.00
		P(a)	0.00	0.00	P(a)	0.00	0.00
		A		0.00	A		0.00
Training locations renovated and operational	locations	P		2.00	P		430,000.00
		P(a)	2.00	2.00	P(a)	400,000.00	366,292.18
		A	0.00	0.00	A	219,759.00	255,602.59
Technical Training implemented	program	P		1.00	P	100,000.00	700,000.00
		P(a)	0.00	1.00	P(a)	130,000.00	705,000.00
		A	0.00	0.00	A	0.00	0.00
HR training management software implemented	system	P	1.00	1.00	P	370,000.00	370,000.00
		P(a)	0.00	1.00	P(a)	270,000.00	370,000.00
		A	0.00	0.00	A	0.00	0.00
Human resource strategy and training plan designed	program	P		0.10	P		150,000.00
		P(a)	0.00	0.00	P(a)	0.00	0.00
		A		0.00	A		0.00
Public Awareness Campaign implemented	campaign	P		1.00	P	10,000.00	60,000.00
		P(a)	0.00	1.00	P(a)	21,000.00	137,958.00
		A	0.00	0.00	A	14,958.00	36,182.00
Modernizing customs operations		Physical Progress			Financial Progress		
Outputs	Unit of Measure	2015		EOP	2015		EOP
Business Process Re-engineering phase completed for all regulatory agencies involved in the import/export process	Report	P		1.00	P	100,000.00	700,000.00
		P(a)	0.00	1.00	P(a)	271,414.00	501,950.00
		A	1.00	1.00	A	251,414.00	501,950.00
New automated Customs System(s) in operation	Systems	P	1.00	1.00	P	1,000,000.00	6,000,000.00
		P(a)	0.00	1.00	P(a)	2,000,000.00	6,090,000.00
		A	0.00	0.00	A	0.00	0.00
Customs data communications environment network upgraded and improved	networks	P	1.00	1.00	P		945,000.00
		P(a)	0.00	1.00	P(a)	504,297.00	905,219.63
		A	0.00	0.00	A	192,032.26	595,219.63
Risk Management System designed and operational	Systems	P		1.00	P	300,000.00	1,200,000.00
		P(a)	0.00	1.00	P(a)	200,000.00	1,000,000.00
		A	0.00	0.00	A	0.00	0.00
Enforcement Assessment for Strategy elaborated	Strategies	P		1.00	P		120,000.00
		P(a)		1.00	P(a)	0.00	97,172.39
		A		1.00	A	0.00	97,172.39

K9 Unit implemented	units	P		1.00	P	40,000.00	600,000.00
		P(a)	0.00	1.00	P(a)	400,000.00	703,829.00
		A	0.00	0.00	A	18,829.00	18,829.00
Outboard boats for the Marine Unit purchased and operational	boats	P		3.00	P		600,000.00
		P(a)	3.00	3.00	P(a)	450,000.00	851,506.54
		A	5.00	5.00	A	535,305.54	851,506.54
Portable communications equipment purchased and operational	equipment	P		1.00	P		320,000.00
		P(a)	1.00	1.00	P(a)	115,000.00	448,572.96
		A	1.00	1.00	A	123,458.26	448,572.96
Electronic Single Window operational	Electronic Single Window	P		1.00	P	200,000.00	1,000,000.00
		P(a)	0.00	1.00	P(a)	0.00	1,016,246.00
		A	0.00	0.00	A	16,246.00	16,246.00
Case Management software	systems	P		1.00	P		45,000.00
		P(a)	0.00	1.00	P(a)	45,000.00	45,000.00
		A	0.00	0.00	A	0.00	0.00
AEO Program implemented	programs	P		1.00	P	115,000.00	115,000.00
		P(a)	0.00	1.00	P(a)	0.00	70,000.00
		A	0.00	0.00	A	0.00	0.00
Enforcement and border control equipment operational	Equipment	P		0.00	P		200,000.00
		P(a)	1.00	1.00	P(a)	300,000.00	719,845.00
		A	0.00	0.00	A	22,692.00	249,845.00
Enhancement of the international trade institutional platform		Physical Progress			Financial Progress		
Outputs	Unit of Measure		2015	EOP		2015	EOP
EU- EPA compliant legislation in competition policy assessed and drafted	laws	P	1.00	1.00	P		20,000.00
		P(a)	0.00	1.00	P(a)	30,000.00	50,000.00
		A	0.00	0.00	A	0.00	0.00
National project manager for Standard Bureau		P		0.00	P	26,250.00	210,000.00
		P(a)	0.00	0.00	P(a)	0.00	0.00
		A		0.00	A		0.00
Needs and priorities on SPS laboratory and testing equipment assessed	Report	P		1.00	P		10,000.00
		P(a)	0.00	1.00	P(a)	20,000.00	40,000.00
		A	0.00	0.00	A	0.00	0.00
SPS subsidiary legislation drafted	Laws	P	1.00	1.00	P		20,000.00
		P(a)	0.00	1.00	P(a)	0.00	70,000.00
		A	0.00	0.00	A	0.00	0.00
Revision of TBT existing legislation to bringing it into compliance with TBT international obligations	Report	P		1.00	P		10,000.00
		P(a)	0.00	1.00	P(a)	60,000.00	38,646.00
		A	1.00	1.00	A	38,646.00	38,646.00
Assessment on legislative framework for standards	expert	P		1.00	P		15,000.00
		P(a)	0.00	0.00	P(a)	0.00	0.00
		A		0.00	A		0.00
IP office technical capacity enhanced	IP Office	P		1.00	P	33,750.00	390,000.00
		P(a)	0.00	1.00	P(a)	100,000.00	315,000.00
		A	0.00	0.00	A	0.00	0.00
Training of officers in negotiation skills, statistical analysis, market access, financial services, and trade remedies et al	Officials and Entrepreneurs	P		0.00	P	33,333.00	100,001.00
		P(a)	0.00	0.00	P(a)	0.00	0.00
		A		0.00	A		0.00
WTO office operational	Office	P		0.50	P		230,000.00
		P(a)	0.00	0.00	P(a)	0.00	0.00
		A		0.00	A		0.00

Capacity building on trade issues including implementation of regional agreements	Training	P	1.00	1.00	P	55,000.00	135,000.00
		P(a)	0.00	1.00	P(a)	100,000.00	420,000.00
		A	0.00	0.00	A	0.00	0.00
Studies for WTO accession working group completed	Studies	P	1.00	1.00	P	33,333.00	99,999.00
		P(a)	0.00	1.00	P(a)	0.00	100,000.00
		A	0.00	0.00	A	0.00	0.00
Feasibility of new administrative management for IPR	study	P		1.00	P		30,000.00
		P(a)		1.00	P(a)		30,000.00
		A		1.00	A	0.00	29,310.41
Draft legislation for Chapter 4, Title II of EU-EPA	legislation	P		1.00	P		25,000.00
		P(a)	0.00	1.00	P(a)	20,000.00	40,000.00
		A	0.00	0.00	A	0.00	0.00
Standards Bureau's Technical Capability and Equipment enhanced	technical capability and equipment	P		0.00	P		0.00
		P(a)		1.00	P(a)		180,000.00
		A	0.00	0.00	A	0.00	0.00

Other Cost		2015	Cost
PEU in place and executing the project	P	\$192,000.00	\$960,000.00
	P(a)	\$146,000.00	\$539,098.93
	A	\$125,000.00	\$292,772.83
Final Evaluation Completed	P	\$50,000.00	\$100,000.00
	P(a)	\$50,000.00	\$50,000.00
	A		\$0.00
External Audit completed (one audit per year)	P	\$20,000.00	\$100,000.00
	P(a)	\$28,000.00	\$117,800.00
	A	\$25,800.00	\$69,800.00
Contingency	P	\$20,000.00	\$100,000.00
	P(a)		\$0.00
	A		\$0.00
Total Cost		2015	Total Cost
	P	\$2,698,666.00	\$16,500,000.00
	P(a)	\$5,805,246.25	\$16,263,457.04
	A	\$1,728,675.31	\$3,746,665.35

## Changes to the Matrix

No information related to this operation.

Please note that the Overall Stage represents the stage of the operation at the time of this report's publication, which might not necessarily match the stage of the operation during the PMR Cycle to which the report pertains.