

PMR Operational Report

Operation Number	BH-L1016	Chief of Operations Validation Date	04/12/19
Year- PMR Cycle	Second period Jan-Dec 2018	Division Chief Validation Date	05/03/19
Last Update	04/10/19	Country Representative Validation Date	05/17/19
PMR Validation Stage	Validated by Representative		

Basic Data

Operation Profile

Operation Name	Trade Sector Support Programme	Loan Number	2756/OC-BH
Executing Agency	The Bahamas Customs Department	Sector/Subsector	TD-TFL - TRADE-TRADE FACILITATION, TRADE LOGISTICS AND CUSTOMS
Team Leader	UMANA, MARIO ALBERTO	Overall Stage	Disbursing (From eligibility until all the Operations are closed)
Operation Type	Loan Operation	Country	BAHAMAS
Lending Instrument	Investment Loan	Convergence related Operation(s)	
Borrower	THE COMMONWEALTH OF THE BAHAMAS		

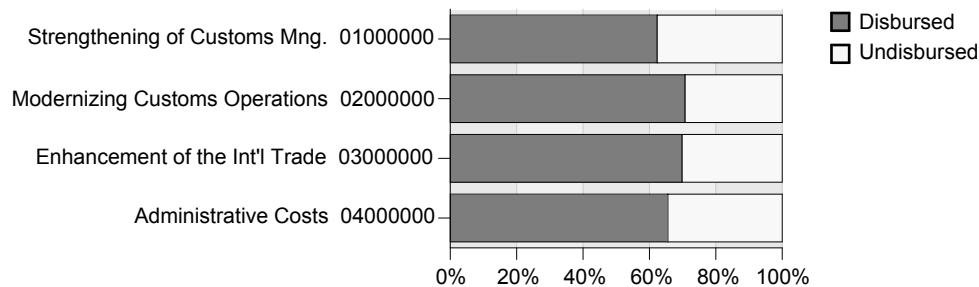
Environmental and Social Safeguards

Impacts Category	C	Was/Were the objective(s) of this operation reformulated?	NO
Safeguard Performance Rating		Date of approval	
Safeguard Performance Rating - Rationale			

Financial Data

Item	Total Cost and Source					Available Funds (US\$)			
	Original IDB	Current IDB	Local Counterpart	Co-Financing / Country	Total Original Cost	Current IDB	Disb. Amount to Date	% Disb	Undisbursed Amount
BH-L1016	16,500,000	16,390,397.96	0	0	16,500,000	16,390,397.96	13,440,000	82.00%	2,950,397.96
Aggregated	16,500,000	16,390,397.96	0	0	16,500,000	16,390,397.96	13,440,000	82.00%	2,950,397.96

Expense Categories by Loan Contract (cumulative values)



Please note that inactive indicators and outputs are not displayed; totals in the actual cost table may not match the sum of the cost of the outputs displayed, due to the cost of inactive outputs.

PMR Operational Report

RESULTS MATRIX

IMPACTS

Impact Nbr. 1: Trade Environment Improved

Observation:

Indicator		Unit of Measure	Baseline	Baseline Year		2017	2019	EOP 2019
1.1	Reduce the total clearance time of imported goods from the time of physical arrival to exit from Customs facilities	hours	72.00	2012	P			24.00
					P(a)			24.00
					A			

Details

Means of verification: data from new Customs System CAS2

Pro-Gender No **Pro-Ethnicity** No

Indicator		Unit of Measure	Baseline	Baseline Year		2017	2019	EOP 2019
1.2	Reduce the negative impact of direct revenue-related offenses and contraband in the revenue collection	US millions of dollars	5.50	2012	P			3.50
					P(a)			3.50
					A			

Details

Means of verification: BCD and MOFs Annual Report

Pro-Gender No **Pro-Ethnicity** No

PMR Operational Report

RESULTS MATRIX

OUTCOMES

Outcome Nbr. 1: Institutional Capacity of Customs Strengthened

Observation:

Indicator		Unit of Measure	Baseline	Baseline Year		2017	2019	EOP 2019
1.1	Increase the level of competence of customs officers in delivery of services by providing specialized training	Level scale	5.00	2012	P			9.00
					P(a)			9.00
					A			

Details

Means of verification: Survey

Observations: Scale of values: Low from 1 to 4; Medium from 5 to 7; High from 8 to 10.
Team estimate

Pro-Gender No **Pro-Ethnicity** No

Indicator		Unit of Measure	Baseline	Baseline Year		2017	2019	EOP 2019
1.2	Increase the level of satisfaction by the users of the Customs services	Level scale	3.00	2012	P			9.00
					P(a)			9.00
					A			

Details

Means of verification: Survey

Observations: Scale of values: Low from 1 to 4; Medium from 5 to 7; High from 8 to 10

Pro-Gender No **Pro-Ethnicity** No

Indicator		Unit of Measure	Baseline	Baseline Year		2017	2019	EOP 2019
1.3	Reduce the cost of collecting revenue by 15%	%	2.80	2012	P			2.40
					P(a)			2.40
					A			

Details

Means of verification: BCD Annual Report

Observations: The cost of collecting is calculated: Amount assigned by Customs for personnel (A) revenue collected by Customs (B). The indicator measures customs' efficiency if the amount of A decreases or remains the same and B remains the same or increases.

Pro-Gender No **Pro-Ethnicity** No

Outcome Nbr. 2: Customs Operations Modernized

Observation:

PMR Operational Report

RESULTS MATRIX

OUTCOMES

Indicator		Unit of Measure	Baseline	Baseline Year		2017	2019	EOP 2019
2.1	Number of electronic and in advance cargo manifest as a percentage of Total cargo manifest received increases	%	25.00	2012	P			85.00
					P(a)			85.00
					A			

Details

Means of verification: BCD Annual Report

Observations: There is a need to ensure that all commercial and non-commercial transport operators, included Private craft (air and sea) provide manifest information electronically and in advance.

Pro-Gender No **Pro-Ethnicity** No

Indicator		Unit of Measure	Baseline	Baseline Year		2017	2019	EOP 2019
2.2	Percentage of Customs import and export declarations submitted electronically increases	%	2.00	2012	P			95.00
					P(a)			95.00
					A			

Details

Means of verification: BCD Annual Report

Observations: A standard in the SAFE Framework of Standards of WCO. The reengineering of the processes, the implementation of the new Data Management System and the Single Window will include the electronic submission of export and import declarations

Pro-Gender No **Pro-Ethnicity** No

Indicator		Unit of Measure	Baseline	Baseline Year		2017	2019	EOP 2019
2.3	Percentage of duties and taxes paid electronically increases	%	0.00	2012	P			80.00
					P(a)			80.00
					A			

Details

Means of verification: BCD Annual report

Observations: The implementation of the new Data Management System and the Single Window will include the electronic payment of duties and taxes. These figures relate to commercial consignments.

Pro-Gender No **Pro-Ethnicity** No

Indicator		Unit of Measure	Baseline	Baseline Year		2017	2019	EOP 2019
2.4	Reduction of percentage of import declarations assigned to physical and hard-copy document verifications	%	80.00	2012	P			10.00
					P(a)			10.00

PMR Operational Report

RESULTS MATRIX

OUTCOMES

2.4	Reduction of percentage of import declarations assigned to physical and hard-copy document verifications	%	80.00	2012	A			
Details								
Means of verification: BCD Annual Report								
Observations: This indicator measures the correlation between the # of import declarations assigned to physical and hardcopy document verifications and the total # of declarations. The reduction should be a result of implementing a new risk management system								
Pro-Gender		No	Pro-Ethnicity		No			
Indicator		Unit of Measure	Baseline	Baseline Year		2017	2019	EOP 2019
2.5	Percentage increase in the number of positive hits obtained by the risk management system	%	5.00	2012	P			50.00
					P(a)			50.00
					A			
Details								
Means of verification: BCD Annual Report								
Observations: Efficient and proper use of profiling under the new risk management approach should lead to better targeting and increased number of positive hits								
Pro-Gender		No	Pro-Ethnicity		No			
Indicator		Unit of Measure	Baseline	Baseline Year		2017	2019	EOP 2019
2.6	Increase the number of Post Clearance Audits conducted by Customs	Number of audits	0.00	2012	P			25.00
					P(a)			25.00
					A			
Details								
Means of verification: BCD Annual Report								
Observations: 100% of Major importers. Post audit control should become the primary compliance verification process replacing the declaration-by-declaration method currently employed. This should lead to a significant increase in the number of controls conducted.								
Pro-Gender		No	Pro-Ethnicity		No			
Indicator		Unit of Measure	Baseline	Baseline Year		2017	2019	EOP 2019
2.7	Increase the number of seizures made (customs interdictions)	# of seizures per year	60.00	2012	P			120.00
					P(a)			120.00
					A			
Details								

PMR Operational Report

RESULTS MATRIX

OUTCOMES

Means of verification: BCD Annual Report

Observations: The development and implementation of a Customs enforcement strategy should lead to an in-creased number of seizures of contraband covering drugs, undeclared imported goods, IPR infringements, etc

Pro-Gender No **Pro-Ethnicity** No

Indicator		Unit of Measure	Baseline	Baseline Year		2017	2019	EOP 2019
2.8	Reduce average time to clear an import declaration	hour	24.00	2012	P			7.20
					P(a)			7.20
					A			

Details

Means of verification: data from new Customs System. CAS2.

Observations: Time to be considered as affected only by Customs operational processes. This represents a reduction of 70%

Pro-Gender No **Pro-Ethnicity** No

Indicator		Unit of Measure	Baseline	Baseline Year		2017	2019	EOP 2019
2.9	Cost to prepare an import/export declaration by use of electronic submission decreases	US\$	20.00	2012	P			0.00
					P(a)			0.00
					A			

Details

Means of verification: Availability of Electronic Declaration forms free of cost

Observations: The current cost is \$20 per page which are purchased at designated business centers through out The Bahamas

Pro-Gender No **Pro-Ethnicity** No

Outcome Nbr. 3: International Trade Institutional Platform enhanced

Observation:

Indicator		Unit of Measure	Baseline	Baseline Year		2017	2019	EOP 2019
3.1	Score of Basic Indicator of Administration of Trade Agreements increases	Number of Points	550.00	2012	P			675.00
					P(a)			675.00
					A			

Details

Means of verification: Trade Unit Annual Report

Observations: The methodology for this indicator has been elaborated by the Bank (INT/TIU) and it has been applied in other Bank projects, such as NI-L1016. In order to establish the baseline it will be required to carry out a thorough questionnaire. This will be done

PMR Operational Report

RESULTS MATRIX

OUTCOMES

Pro-Gender	No	Pro-Ethnicity	No
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Indicator		Unit of Measure	Baseline	Baseline Year		2017	2019	EOP 2019
3.2	Increased participation of trade related institution in the implementation of trade agreements and the accession to the WTO	Number of Institutions	0.00	2012	P			5.00
					P(a)			5.00
					A			

Details

Means of verification: Data from Trade Unit

Pro-Gender	No	Pro-Ethnicity	No
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Indicator		Unit of Measure	Baseline	Baseline Year		2017	2019	EOP 2019
3.3	Increased of level of expertise of officials handling trade related issues (WTO Accession and EU-EPA implementation)	Scale number	2.00	2012	P			9.00
					P(a)			9.00
					A			

Details

Means of verification: Survey by Trade Unit

Observations: The surveys will be conducted both at the beginning and end of program

Pro-Gender	No	Pro-Ethnicity	No
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RESULTS MATRIX

OUTPUTS: ANNUAL PHYSICAL AND FINANCIAL PROGRESS

Component Nbr. 1 Strengthening of Institutional Capacity at Bahamas Customs Department

	Output	Unit of Measure		PHYSICAL PROGRESS		FINANCIAL PROGRESS	
				2018	EOP 2019	2018	EOP 2019
1.1	New Human Resource Strategy and Development Plan drafted	Strategy	P		1		300,000
			P(a)	0	1	0	245,010
			A	0	1	0	245,010
1.2	Training locations renovated and opera-tional	locations	P		2		430,000
			P(a)	0	2	76,939.09	481,620.55
			A	0	2	76,939.24	481,620.55
1.3	Technical Training implemented	program	P		1		700,000
			P(a)	0	1	250,000	499,000
			A	0	0	374,250	374,250
1.4	HR training management software implemented	system	P		1		370,000
			P(a)	0	0	0	0
			A	0	0	0	0
1.5	Public Awareness Campaign implemented	campaign	P		1		60,000
			P(a)	0	0	0	36,182
			A	0	0	0	36,182

RESULTS MATRIX

OUTPUTS: ANNUAL PHYSICAL AND FINANCIAL PROGRESS

Component Nbr. 2 Modernizing customs operations

	Output	Unit of Measure		PHYSICAL PROGRESS		FINANCIAL PROGRESS	
				2018	EOP 2019	2018	EOP 2019
2.1	Business Process Re-engineering phase completed for all regulatory agencies involved in the import/export process	Report	P		1		700,000
			P(a)	0	1	0	501,950
			A	0	1	0	501,950
2.2	Automated Customs System(s) designed	Systems	P		1		6,000,000
			P(a)	0	1	0	2,261,281.25
			A	0	1	1,067,531.25	2,261,281.25
2.3	Automated Customs System Launched	Launch	P		0		0
			P(a)	1	1	3,050,000	2,141,890.87
			A	0	0	705,468.75	705,468.75
2.4	Customs data communications environment network upgraded and improved	networks	P		1		945,000
			P(a)	0	2	0	886,455
			A	0	2	0	886,455
2.5	Risk Management System designed	Systems	P		1		1,200,000
			P(a)	0	1	0	1,000,000
			A	0	1	0	1,000,000
2.6	Risk Management System Launched	Launch	P		0		0
			P(a)	1	1	1,256,250	1,256,250
			A	0	0	0	0
2.7	Enforcement Assessment for Strategy elaborated	Strategies	P		1		120,000
			P(a)	0	1	0	97,172.39
			A	0	1	0	97,172.39
2.8	K9 Unit implemented	units	P		1		600,000
			P(a)	1	1	124,000	1,030,819.14
			A	1	1	28,378.33	915,819.14
2.9	Outboard boats for the Marine Unit purchased and operational	boats	P		3		600,000
			P(a)	0	5	0	995,255.5
			A	0	5	0	995,255.5
2.10	Portable communications equipment purchased and operational	equipment	P		1		320,000
			P(a)	0	1	0	448,572.96
			A	0	1	0	448,572.96
2.11	Electronic Single Window operational	Electronic Single Window	P		1		1,000,000
			P(a)	1	1	0	2,061,179.2
			A	0	0	0	2,061,179.2
2.12	Electronic Single Window Training (software)	Training	P		0		0
			P(a)	0	1	0	87,427.93
			A	0	0	0	0
2.13	Case Management software	systems	P		1		45,000
			P(a)	0	0	0	0
			A	0	0	0	0
2.14	AEO Program implemented	programs	P		1		115,000
			P(a)	0	0	0	0
			A	0	0	0	0
2.15	Enforcement and border control equipment operational	Equipment	P		0		200,000
			P(a)	0	1	0	249,845

RESULTS MATRIX

OUTPUTS: ANNUAL PHYSICAL AND FINANCIAL PROGRESS

	Output	Unit of Measure		PHYSICAL PROGRESS		FINANCIAL PROGRESS	
				2018	EOP 2019	2018	EOP 2019
2.15	Enforcement and border control equipment operational	Equipment	A	0	1	0	249,845

Component Nbr. 3 Enhancement of the international trade institutional platform

	Output	Unit of Measure		PHYSICAL PROGRESS		FINANCIAL PROGRESS	
				2018	EOP 2019	2018	EOP 2019
3.1	EU- EPA compliant legislation in competition policy assessed and drafted	laws	P		1		20,000
			P(a)	1	1	78,000	46,262
			A	1	1	45,195	46,262
3.2	Needs and priorities on SPS laboratory and testing equipment assessed	Report	P		1		10,000
			P(a)	0	1	0	141,266.15
			A	0	1	0	141,266.15
3.3	SPS subsidiary legislation drafted	Laws	P		1		20,000
			P(a)	1	1	14,692	67,085.41
			A	1	1	0	67,085.41
3.4	Revision of TBT existing legislation to bringing it into compliance with TBT international obligations	Report	P		1		10,000
			P(a)	0	1	0	55,208.88
			A	0	1	0	55,208.88
3.5	IP office technical capacity enhanced	IP Office	P		1		390,000
			P(a)	0	1	0	348,169.64
			A	0	1	1,460.32	348,169.64
3.6	Capacity building on trade issues including implementation of regional agreements	Training	P		1		135,000
			P(a)	0	1	12,000	147,806.31
			A	0	1	8,100	147,806.31
3.7	Studies for WTO accession working group completed	Studies	P		1		99,999
			P(a)	1	1	30,000	99,995
			A	1	1	29,998.5	99,995
3.8	Feasibility of new administrative management for IPR	study	P		1		30,000
			P(a)	0	1	45,000	29,310.41
			A	0	1	0	29,310.41
3.9	Draft legislation for Chapter 4, Title II of EU-EPA	legislation	P		1		25,000
			P(a)	1	1	50,000	49,995
			A	1	1	49,995	49,995
3.10	Standards Bureau's Technical Capability and Equipment enhanced	technical capability and equip	P		0		0
			P(a)	1	1	122,000	112,714.54
			A	1	1	68,714.78	85,714.54

Other Cost

PEU in place and executing the project	P				960,000
	P(a)			90,000	771,271.83
	A			90,000	628,771.83
Final Evaluation Completed	P				100,000
	P(a)			0	66,121
	A			0	32,121
External Audit completed (one audit per year)	P				100,000
	P(a)			51,600	175,280
	A			52,680	148,280
Contingency	P				100,000

RESULTS MATRIX

OUTPUTS: ANNUAL PHYSICAL AND FINANCIAL PROGRESS

	Contingency	P(a)			0	0
		A			0	0

Total Cost

	Total Cost	P				16,500,000
		P(a)			5,250,481.09	16,390,397.96
		A			2,598,711.17	13,140,047.91

PMR Operational Report

CHANGES TO THE MATRIX

Section	Name	Reasons	Type of Change	Subtype	Modified By	Entered in the System
Output	Automated Customs System Launched	System is operational but some features of the ESW are still in the process of being deployed	Modify Output	Modify Financial P(a) value	MARIOU	04/08/2019
						04/10/2019
				Modify Physical P(a) value	MARIOU	03/25/2019
	Automated Customs System(s) designed	System Completed but final migration will be done when ESW is launch in New Providence	Modify Output	Modify Financial P(a) value	MARIOU	04/08/2019
						04/10/2019
						04/10/2019
	Capacity building on trade issues including implementation of regional agreements	activity was cancelled	Modify Output	Modify Financial P(a) value	MARIOU	04/08/2019
	Draft legislation for Chapter 4, Title II of EU-EPA		Modify Output	Modify Financial P(a) value	MARIOU	04/08/2019
				Modify Physical P(a) value	MARIOU	03/25/2019
	EU- EPA compliant legislation in competition policy assessed and drafted	legislation drafted	Modify Output	Modify Financial P(a) value	MARIOU	04/08/2019
				Modify Physical P(a) value	MARIOU	03/25/2019
	Electronic Single Window Training (software)	training still undergoing in 2019	Modify Output	Modify Financial P(a) value	MARIOU	04/08/2019
						04/10/2019
						04/10/2019
	Electronic Single Window operational	Soft Launch was made in August 2018. Air cargo is live as well as sea side in the Family Islands. Deployment in New Providence will be finalized in September 2019	Modify Output	Modify Physical P(a) value	MARIOU	03/25/2019
	Feasibility of new administrative management for IPR	Ministry of Finance paid this with local resources	Modify Output	Modify Financial P(a) value	MARIOU	04/10/2019
	IP office technical capacity enhanced	Results achieved	Modify Output	Modify Financial P(a) value	MARIOU	04/08/2019
	K9 Unit implemented	New K9 building in use and operational. Retention of 6 months in in course to make sure the building is ok	Modify Output	Modify Financial P(a) value	MARIOU	04/08/2019
	Risk Management System Launched	Risk mangement system is completed but deployment is tied to the final launch of the ESW in New Providence	Modify Output	Modify Financial P(a) value	MARIOU	04/08/2019
				Modify Physical P(a) value	MARIOU	03/25/2019
	SPS subsidiary legislation drafted	legislation drafted	Modify Output	Modify Financial P(a) value	MARIOU	04/08/2019
				Modify Physical P(a) value	MARIOU	03/25/2019

PMR Operational Report

CHANGES TO THE MATRIX

Section	Name	Reasons	Type of Change	Subtype	Modified By	Entered in the System
Output	Standards Bureau's Technical Capability and Equipment enhanced	Completed. Finance paid with local resources	Modify Output	Modify Financial P(a) value	MARIOU	04/08/2019
						04/10/2019
						04/10/2019
				Modify Physical P(a) value	MARIOU	03/25/2019
	Studies for WTO accession working group completed	Studies completed	Modify Output	Modify Financial P(a) value	MARIOU	04/08/2019
	Technical Training implemented	Training still undergoing	Modify Output	Modify Financial P(a) value	MARIOU	04/08/2019
						04/10/2019
	Training locations renovated and operational	Training locations renovated	Modify Output	Modify Financial P(a) value	MARIOU	04/08/2019

PMR Operational Report

IMPLEMENTATION STATUS AND LEARNING

Lesson Learned - Categories
Project Monitoring & Evaluation
Stakeholder Priorities