

# PMR Operational Report

<b>Operation Number</b>	BH-L1045	<b>Chief of Operations Validation Date</b>	05/04/20
<b>Year- PMR Cycle</b>	Second period Jan-Dec 2019	<b>Division Chief Validation Date</b>	05/04/20
<b>Last Update</b>	05/01/20	<b>Country Representative Validation Date</b>	05/04/20
<b>PMR Validation Stage</b>	Validated by Representative		

## Basic Data

### Operation Profile

<b>Operation Name</b>	Government Digital Transformation to Strengthen Competitiveness	<b>Loan Number</b>	4549/OC-BH
<b>Executing Agency</b>	MINISTRY OF FINANCE	<b>Sector/Subsector</b>	RM-EGO - REFORM / MODERNIZATION OF THE STATE-E-GOVERNMENT
<b>Team Leader</b>	VEYRAT-PONTET, ALEXANDRE	<b>Overall Stage</b>	Disbursing (From eligibility until all the Operations are closed)
<b>Operation Type</b>	Loan Operation	<b>Country</b>	Bahamas
<b>Lending Instrument</b>	Investment Loan	<b>Convergence related Operation(s)</b>	
<b>Borrower</b>	THE COMMONWEALTH OF THE BAHAMAS		

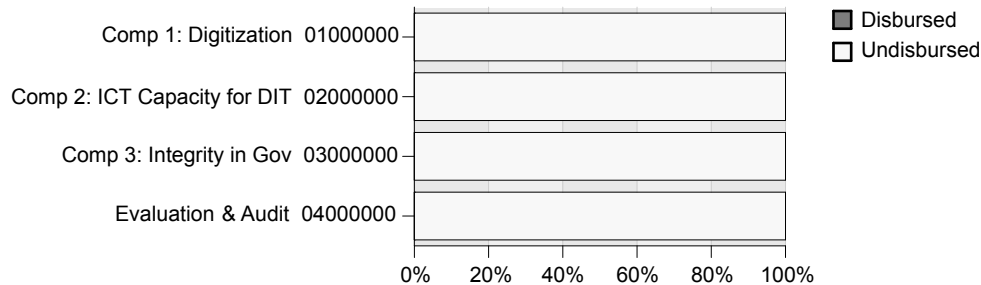
## Environmental and Social Safeguards

<b>Impacts Category</b>	C	<b>Was/Were the objective(s) of this operation reformulated?</b>	NO
<b>Safeguard Performance Rating</b>		<b>Date of approval</b>	
<b>Safeguard Performance Rating - Rationale</b>			

## Financial Data

Item	Total Cost and Source					Available Funds (US\$)			
	Original IDB	Current IDB	Local Counterpart	Co-Financing / Country	Total Original Cost	Current IDB	Disb. Amount to Date	% Disb	Undisbursed Amount
BH-L1045	30,000,000	30,000,000	0	0	30,000,000	30,000,000	300,000	1.00%	29,700,000
<b>Aggregated</b>	<b>30,000,000</b>	<b>30,000,000</b>	<b>0</b>	<b>0</b>	<b>30,000,000</b>	<b>30,000,000</b>	<b>300,000</b>	<b>1.00%</b>	<b>29,700,000</b>

## Expense Categories by Loan Contract (cumulative values)



Please note that inactive indicators and outputs are not displayed; totals in the actual cost table may not match the sum of the cost of the outputs displayed, due to the cost of inactive outputs.

## PMR Operational Report

### RESULTS MATRIX

#### IMPACTS

**Impact Nbr. 1:** Time spent by businesspeople completing government procedures reduced

##### Observation:

Indicator		Unit of Measure	Baseline	Baseline Year		2025	EOP 2025
1.0	Hours business people spend doing government procedures per year	hours	25.70	2020	P	8.30	8.30
					P(a)	8.30	8.30
					A		

##### Details

**Means of verification:** 25.7 2018 25.7 20.6 16.4 13.1 10.4 8.3 8.3 Annual survey conducted by the Chambers of Commerce 2017

**Observations:** Find Business Survey Technical Note and Business Survey Results (links in the POD). These government procedures refer to the transactions conducted in the last 12 months. It varies from company to company. The full list of procedures can be found in question Q31

**Pro-Gender** No **Pro-Ethnicity** No

Indicator		Unit of Measure	Baseline	Baseline Year		2025	EOP 2025
1.2	Cost incurred annually by business people to do government procedures	US\$	614.00	2020	P	198.00	198.00
					P(a)	198.00	198.00
					A		

##### Details

**Means of verification:** Annual survey conducted by the Chambers of Commerce

**Observations:** The indicator is calculated as the product of number of hours spent per year do government procedures multiplied by the average hourly wage. No decimals have been considered in the final numbers. Find Business Survey Technical Note and Business Survey Results in the POD. The government procedures vary from company to company, the full list of procedures can be found in question Q31

**Pro-Gender** No **Pro-Ethnicity** No

## PMR Operational Report

### RESULTS MATRIX

#### OUTCOMES

**Outcome Nbr. 1:** Outcome 1: Percentage of people using government online services increased

**Observation:**

Indicator		Unit of Measure	Baseline	Baseline Year		2020	2021	2022	2023	2024	2025	EOP 2025
1.0	People obtaining a certified copy of birth registration online	%	0.00	2018	P			40.00				70.00
					P(a)							
					A							

#### Details

**Means of verification:** Report provided by the Office of the Registrar General

**Observations:** Data will be obtained from the Office of Registrar General records Calculated as number of certifiedcopies obtained online divided by total number of certified copies issued

**Pro-Gender** No **Pro-Ethnicity** No

**Outcome Nbr. 2:** Outcome 2: Information shared by government institutions increased

**Observation:**

Indicator		Unit of Measure	Baseline	Baseline Year		2020	2021	2022	2023	2024	2025	EOP 2025
2.0	Government institutions connected to the interoperability platform	%	0.00	2018	P			15.00				30.00
					P(a)							
					A							

#### Details

**Means of verification:** Report provided by the DIT

**Observations:** There are potentially 23 Ministries, 38 government corporations and statutory agencies and 68 Government Departments to be connected

**Pro-Gender** No **Pro-Ethnicity** No

## RESULTS MATRIX

## OUTPUTS: ANNUAL PHYSICAL AND FINANCIAL PROGRESS

## Component Nbr. 1 Component 1 - Simplifying and digitizing government procedures

	Output	Unit of Measure		PHYSICAL PROGRESS		FINANCIAL PROGRESS	
				2019	EOP 2025	2019	EOP 2025
1.1	Legal instruments supporting 200 digital services presented to the Office of the Attorney General	#	P	0	200	0	577,200
			P(a)	0	200	0	28,000
			A	0	0	0	0
1.2	Government procedures diagrammed in a BPM Modeling Tool	#	P	0	200	0	2,555,000
			P(a)	0	200	0	245,500
			A	0	0	0	0
1.3	Prioritized and simplified Government procedures online	#	P	0	190	0	3,780,000
			P(a)	0	190	0	265,000
			A	0	0	0	0
1.4	Corporation and non-profit set up procedures available online	#	P	0	10	0	3,250,000
			P(a)	0	10	0	0
			A	0	0	0	0
1.5	Web services from 10 Entities operational utilizing the interoperability platform	#	P	0	150	0	3,900,000
			P(a)	0	150	0	0
			A	0	0	0	0

## Component Nbr. 2 Component 2 - Strengthening institutional capacity for a digital government

	Output	Unit of Measure		PHYSICAL PROGRESS		FINANCIAL PROGRESS	
				2019	EOP 2025	2019	EOP 2025
2.1	Digital Agenda - ICT Blueprint strategy launched to the public	#	P	0	1	0	1,750,000
			P(a)	0	1	0	0
			A	0	0	0	0
2.2	Digital Agenda - ICT Blueprint strategy implemented	#	P	0	1	0	7,230,000
			P(a)	0	1	0	250,000
			A	0	0	0	0
2.3	Change management strategy designed and implemented	#	P	0	1	0	500,000
			P(a)	0	1	0	0
			A	0	0	0	0
2.4	Cyber security strategy designed and implemented	#	P	0	1	0	1,600,000
			P(a)	0	1	0	0
			A	0	0	0	0

## RESULTS MATRIX

## OUTPUTS: ANNUAL PHYSICAL AND FINANCIAL PROGRESS

## Component Nbr. 3 Component 3 - Enhancing transparency and integrity in government

	Output	Unit of Measure		PHYSICAL PROGRESS		FINANCIAL PROGRESS	
				2019	EOP 2025	2019	EOP 2025
3.1	Master plan for the rollout of FOIA	#	P	0	1	0	150,000
			P(a)	0	1	0	0
			A	0	0	0	0
3.2	Government institutions with information systems ready to comply with a request for accessing information	#	P	0	10	0	1,400,000
			P(a)	0	10	0	0
			A	0	0	0	0
3.3	Inter-institutional mechanisms necessary to rollout the law	#	P	0	1	0	50,000
			P(a)	0	1	0	0
			A	0	0	0	0
3.4	Plan designed and implemented for strengthening of the Office of the Auditor General	#	P	0	1	0	850,000
			P(a)	0	1	0	0
			A	0	0	0	0

## Other Cost

	Project Management and Administration	P				1,942,500
		P(a)				0
		A				0
	Audit	P				200,000
		P(a)				0
		A				0
	Intermediate and Final Evaluation	P				100,000
		P(a)				0
		A				0
	Support to an annual survey on private sector experience with Government	P				75,000
		P(a)				0
		A				0
	Contingency	P				90,300
		P(a)				0
		A				0

## Total Cost

	Total Cost	P			0	30,000,000
		P(a)			0	788,500
		A			0	0

## CHANGES TO THE MATRIX

No information available for this section

## IMPLEMENTATION STATUS AND LEARNING

No information available for this section