

MICI's Action Plan to implement the recommendations of OVE's evaluation

2021-2025

The OVE evaluation

In April 2021, the Office of Evaluation and Oversight published its [Evaluation on the Independent Consultation and Investigation Mechanism](#) and made five recommendations to strengthen MICI.

This is the summary of the Action Plan that MICI has begun to implement and that it will develop until 2025 to address these recommendations.

Additional documents:

- [Evaluation summary](#) (produced by OVE)
- [MICI Response to the Evaluation](#)
- [Response by IDB and IDB Invest Management](#)
- [Comments from Civil Society Organizations](#)

Recommendations of the evaluation

For IDB and IDB Invest
Management



THE FIRST INSTANCE

Implement the IDB Group Management system for managing environmental and social grievances so that it is coordinated with the MICI



LEGAL CLAUSE

Repeal the legal exclusion



INDEPENDENCE

Reinforce the independence of the MICI



REMEDY

Ensure that corrective action is taken when there are findings of noncompliance with the policies and associated harm



STRENGTHENING

Strengthen MICI's internal capacity

Actions for recommendation 1

Recommendation 1

Implement the IDB Group Management system for managing environmental and social grievances so that it is coordinated with the MICI



Articulate with the Administration the creation of its complaint response system



Articulate **the information** offered about the System and its interaction with the MICI process.



Listen to the experience of the end users of the Systems (IDB and IDB Invest) and CSOs.



Analyze **users' perspectives and experiences** to offer potential improvement

Actions for recommendation 2

Recommendation 2

Repeal the legal exclusion



Reflect the repeal of the legal exclusion in MICI Policy documents



Inform the different audiences

Actions for recommendation 3

Recommendation 3

Reinforce the
independence of the MICI



Develop and publish the **Guidelines for the Registration and Eligibility** stages.



Publish the **Guidelines for the Compliance Review Phase**

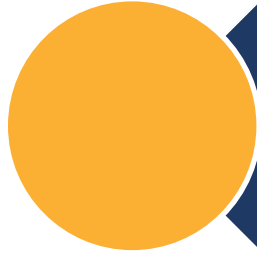


Submit final Compliance Review Reports to the Executive Board.

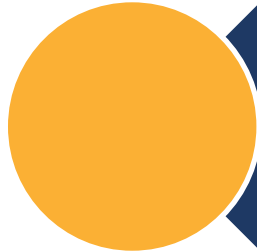
Actions for recommendation 4

Recommendation 4

Ensure that corrective action is taken when there are findings of noncompliance with the policies and associated harm



Understand the scope of the topic, opportunities, and limitations of corrective measures when there are findings of non-compliance with policies and related harm.



Present recommendations in the investigations to revert to compliance. If the Bank withdraws its financing, MICI will recommend a responsible exit.

Actions for recommendation 5

Recommendation 5

Strengthen MICI's internal
capacity

- (i) in terms of environmental and social safeguards
- (ii) in terms of analysis of recurrent and systemic issues
- (iii) Prepare a communication strategy to support case management

Develop a structured and continuous MICI Staff Training Plan

Review MICI's structure.

Seek and strengthen spaces for the exchange of lessons learned.

Review and implement MICI's Communication and Strategic Engagement Strategy

Strengthen communication with current and potential requesters.

Strengthen communication capacity to manage high-risk requests.