

## Contacts

### Technical Problems

- External PEC Consultant send email to [ExtranetSupport@IADB.ORG](mailto:ExtranetSupport@IADB.ORG) or by phone (202) 623-1111 chose Option 1 “SAP Account”
- Internal PEC Consultant – call ITE Client Service Center extension 1111; (202) 623-1111 chose Option 1 “SAP Account”

### Update Personal Data and Banking Information

- Consultant PEC External and Internal, send email to Human Resources Service Center [HRSC@iadb.org](mailto:HRSC@iadb.org)

### Access to the IDB Vendor Portal

- External PEC Consultant Page: <https://vendorportal.iadb.org>
- Internal PEC Consultant Portal Section I <https://portalsap.iadb.org/irj/portal>