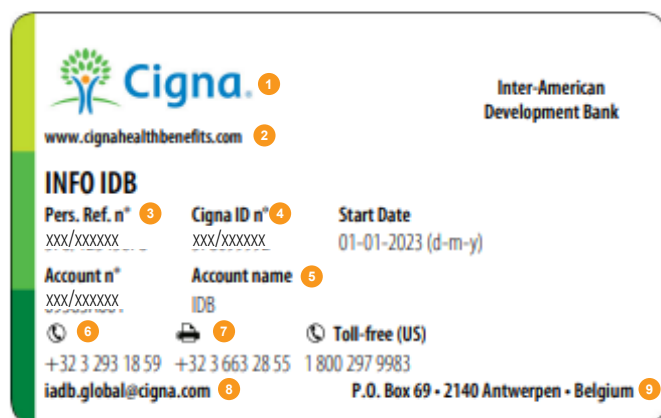


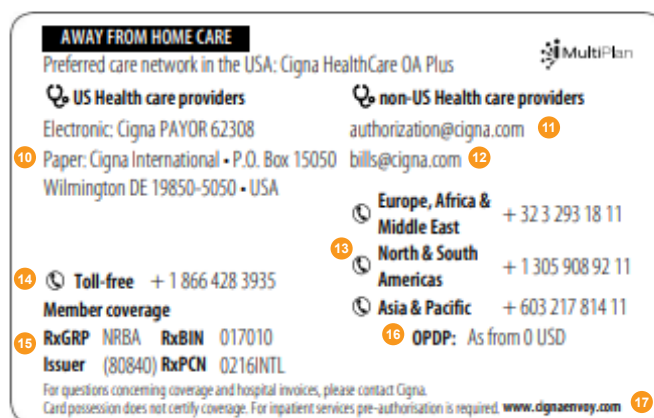
YOUR NEW MEMBERSHIP CARD

The Cigna membership card at a glance



Front of the card

1. Logo of Cigna
2. Website address of Cigna – plan members can log in with their personal reference number to consult information regarding their plan and to access Cigna's online services.
3. Personal reference number ('xxx/xxxxxx')
4. Cigna ID when seeking care in the US.
5. Name of your Insurance Plan
6. Global telephone number for members
7. Fax number for members
8. Email address for members
9. P.O. Box address for members



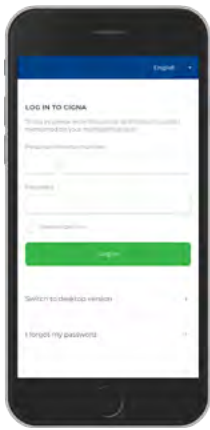
Back of the card – details for providers

10. Cigna Address to send US Provider Invoices.
11. Cigna email to request Letters of Guarantee of Payment outside the US - only to be used by providers.
12. Cigna email to send provider invoices outside the US.
13. Cigna Phone Number for providers in Europe, Africa, Middle East, North & South Americas, Asia & Pacific regions.
14. US Provider toll-free line to verify eligibility/benefits.
15. Info necessary for US Pharmacy Orders.
16. OPDP Coverage
17. Cigna portal for Non-US providers in Cigna's network. Can be used to certify coverage and consult paid invoices.

CIGNA IN YOUR POCKET

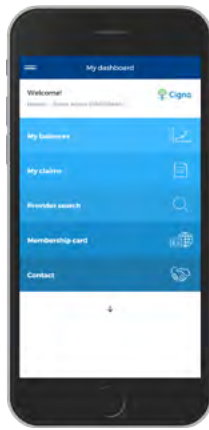
An electronic version of your membership card via the Cigna Health Benefits App

Visiting a health care provider, but forgot your Cigna membership card? With the Cigna Health Benefits App, you always have an electronic version of your card in your pocket!



1

Download the Cigna Health Benefits App and log in with your personal reference number and password.



2

Go to the Membership card section of the app.



3

The next screen lists the e-membership cards available for all eligible family members.



4

When selecting a family member, a detailed page will show a preview of the card.

- › View the front and back of the card;
- › Download an image of the card to the standard photo folder of your smartphone or tablet to show it to your health care provider;
- › Send the card by email.



Download the app for free from the **Apple App StoreSM** for iOS and from **Google PlayTM** for Android.



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